

■ Workgroup
Integration Strategies:
UNIXTM Versus VMSTM

Building Workstations A La Carte ■ Tips And Techniques
For Data Caching

STORAGE

Kingston Subsystem/ CMD Host Adapter

OCTOBER ■ 1990

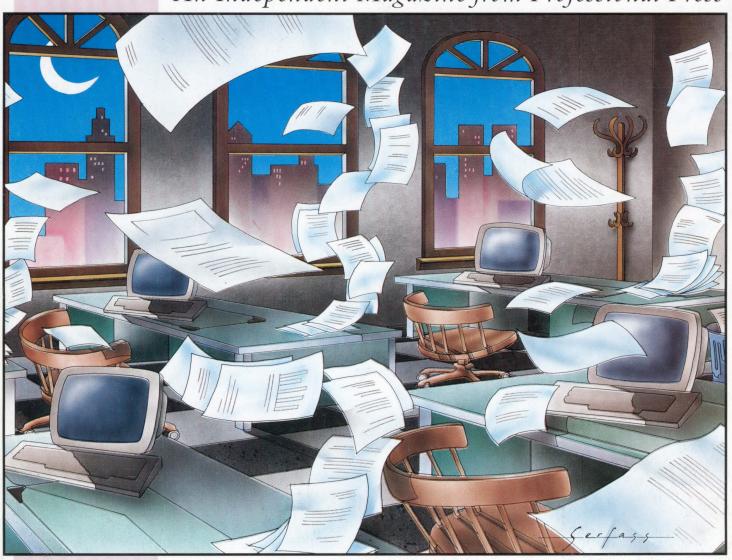
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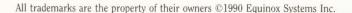
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OFFICE SYSTEMS

DOCUMENT MANAGEMENT Elaine L. Appleton

In another effort to promote its Network Application SupportTM (NAS) services as the solution to commercial computing problems, Digital has put together a Document Management program intended to soothe the labor pains businesses suffer when complex documents come to life. The clock is ticking while Digital and third parties develop the pieces of the program. In today's business environment, in which teamwork is crucial but ever more difficult, technology that truly and easily links one person's work with another's will be welcome.

WORKGROUP INTEGRATION STRATEGIES Bradford T. Harrison

Local area network integrators in the Digital environment are up against tough choices. Should they go with the low cost and widespread support of industry-standard TCP/IP-UNIX-NFS solutions, or should they build on their installed and highly functional VMS-based solutions? Should they favor gateways for subnetwork interconnection, or should they implement routers and parallel protocol stacks? Any real network configuration will probably involve a combination of these technologies.

ON THE COVER:

Illustration by Jim Serfass, Bethlehem, PA.

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FEATURES

PERFORMANCE: DATA CACHING DEMYSTIFIED Rick Cadruvi and Evelyn Vigil

Data caching is a mechanism that improves access to information by using a faster intermediate medium to save the most commonly accessed information. A myriad of caching mechanisms is available for VAX/VMS as options within VMS or as products from other sources. A system manager must understand the choices and must apply the mechanisms that offer the best disk performance for the user community and its applications.

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CIRCLE 238 ON READER CARD

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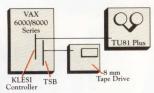
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CIRCLE 328 ON READER CARD



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'90s Computing Arrives

Until now, standards, open computing, the client/server ar-

chitecture, UNIX and interoperability have been just words and promises. But they're starting to pay off with the new ideas formed with these enabling technologies.

For example, I recently saw a real-time spreadsheet. It looked standard at first, but it used X on a DECstation 3100 running ULTRIX, and the user interface was Motif. If you haven't seen Motif, go to your local DEC office and get a demo of this OSF standard user interface with icons, pull-down menus and a multi-button mouse. While Motif is attractive, it's the features of the spreadsheet, made possible by OSF standards, that make it special.

The real-time features are enabled by the ability of this spreadsheet to have a value in any cell specified by a process running anywhere on the network. This means, for example, that I can have a program that monitors the water level in a reservoir and outputs that value continuously to a spreadsheet that calculates values based on the water level monitored by the process. If I choose to display a graph of those calculated values, it would change as the water level goes up or down — in real-time.

Another feature enabled by these technologies is a cell function that can be a call to an external program. This is a variation on the real-time feature. In this case the value of a cell is determined by a process external to the spreadsheet. The value could be a database call, a numerical calculation, a user input, and so on.

This process doesn't have to be on the same computer that's running the spreadsheet. It can be anywhere on the network.

The spreadsheet takes advantage of the tremendous computational power of some of the RISC processor workstations on the market. For this type of computing, RISC machines will run circles around CISC implementations such as the 386, 486, 030 or 040.

As impressed as I was with the implementation of a "simple" spreadsheet that isn't so simple, I know that it's the first of many innovative tools that we can expect from the technology of the '90s. It's surprising that so many established software companies aren't moving in this direction. There's a framework, an infrastructure, that will let us do things that weren't possible before and use powerful platforms from many vendors, all at reduced prices. Why aren't these vendors taking advantage of what's being offered?

Some are protecting their current position. Adopting a new technology means making the old one obsolete, which may be viewed as an admission that what you now have isn't the best. I'd advise these firms that you can get away with no progress for awhile, but in the long run people will find a better product elsewhere.

Others may not be able to visualize where computing is going in the '90s. They contend that the "new technology" hasn't yet produced gains and that there are no users of this new technology doing serious computing — and thus maybe there never will be. To them I'd say that just as nature abhors a vacuum, applications will flow to a technology that offers significant opportunity.

Some vendors are waiting to see where the market is going. I'd remind them that followers are often losers. Leaders define and make the software we'll use tomorrow.

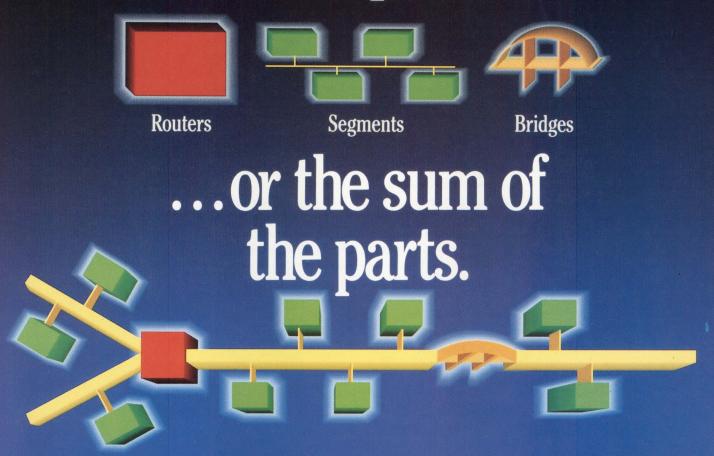
While it's true that software makes or breaks a technology, there's no doubt about the outcome for LAN-based computing. The only question is, how long will it take until the software steamroller comes along — six months, one year, two years?

The DEC market is ready. The tools are in place. There are DECstation and DECsystem RISC machines and VAX-based CISC machines — each runs ULTRIX, and the VAX can run VMS as well. Newer versions of VMS will cooperate with ULTRIX just as well as other ULTRIX/UNIX machines will.

Software is arriving and will continue to appear at an increasing rate. Computing for the '90s is here. If you aren't ready, it'll pass you by.

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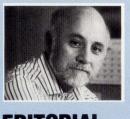
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CIRCLE 143 ON READER CARD



EDITORIALDave Mallery

Keeping VMS In The '90s

I recently was a member of a panel of customers at a meeting of DEC field service managers for the Middle Atlantic States region. In our area, it's easy to like DEC field service. However, when the subject digressed from field service to other areas, some interesting remarks were made.

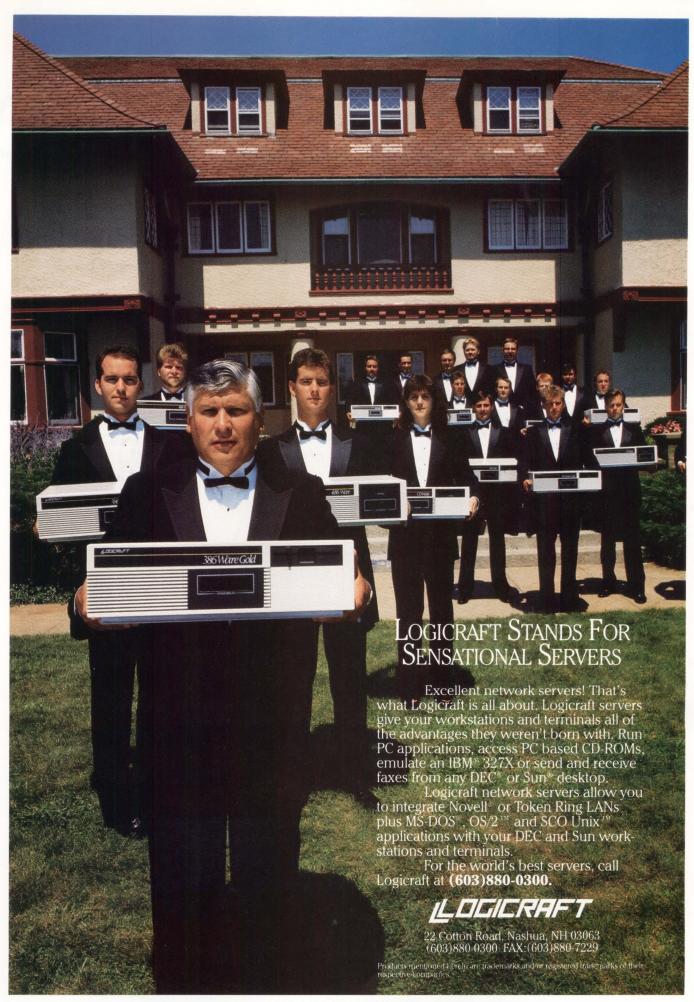
The most compelling was from a gentleman who represented a large government contractor. The system he is directly responsible for is about 50 times the size of Professional Press' cluster, and that's just a drop in the bucket for his entire corporation.

The subject turned to layered product prices. I was amazed when he announced that his company couldn't afford such luxuries as shadowing and striping because the software is too expensive. Whoa! This is a *Fortune* company. He suggested that DEC emulate Sun Microsystems in its software pricing strategies — i.e., give it away to sell more hardware.

As I've said before, loss of layered product penetration in VMS is loss of account control and, ultimately, loss of customers. Keeping VMS in the '90s will be a matter of economics, of balancing the value of the current cumulative investment against the cost and future values of alternatives. The more that layered products are woven into the fabric of an organization, the harder it will be to pry them loose. The real value to DEC in these layered products may not be in the licensing revenue they bring today but in how they shield the downstream revenues in the next few years. People may decide to keep VMS in 1993 not because of any technical factor but because they can't do without one or more layered products.

I have a less radical option: Reflect the devaluation of mips/VUPS in the price of the layered product. For instance, a product that sells for \$20,000 for a 1,200-unit license should devaluate in the same ratio that the 1,200 units of CPU power have. If that product followed the cost-per-VUP curve with our VAX 8800, it now would sell for about \$2,500.





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To change or not to change, that is the question. whether it is nobler in mind to suffer the limitations of networking plans that leave no room for future advances or to take steps to insure that you can always use a product that enhances your existing networking strategies is a question that has some urgency.

Oh, to have the power to change direction with modularity unrestricted and realize capabilities expanded in a space of such streamlined proportions. A concept so full of totality can someone make it a reality?

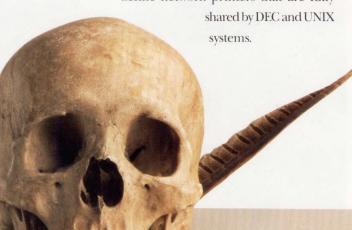
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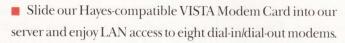


or not to change.

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Datability provides it all at prices that will astound you — and through a Value Added Reseller Channel that actually adds value. Wouldn't it be refreshing to talk with highly-trained resellers that do more than just quote prices?

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Purchase a VISTA Server on a full 30-day trial and, if you're not completely satisfied, return it without any obligation. That's Datability's 100% Customer Satisfaction Program. And, for a limited time only, trade in your old server through Datability's "The Power to Change" Trade-in Program. Call immediately for complete details. © Copyright, 1990, Datability Software Systems, Inc.

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LETTERS

GOING FOR BROKERS

In Dave Mallery's "Guts And Money" (June 1990), several statements create the vision of a whores' marketplace for potential buyers of used DEC equipment. One is the author's use of the word "broker." According to Webster's New World Dictionary, broker means "a person hired as an agent in making contracts, selling stocks, etc." What about the credibility of the company representing the equipment it's selling? Brokers come and go in the marketplace. Try to find the broker from whom you purchased your machine when the boards are out of revision level, when DEC refuses to take it under maintenance or when your license is rejected by DEC. Cross your fingers and hope the "small" amount of money you so wisely spent for your company doesn't go up in smoke with your machine.

What you should be telling potential customers about used DEC equipment is that they should seek out not brokers but reputable dealers that own the machines they sell and can stand behind unforeseen hardware problems — problems that are numerous, costly and can create potential hardships for companies under deadline. The savings to users are still fruitful, but the comfort level is tremendous when doing business with companies that will still be around to stand behind their contractual commitments. Users should seek any vehicle that will make their investment both cost-effective and a wise business decision. Seek out a company that has credentials you can take to the bank: for example, DDA or CDLA membership — organizations that uphold high standards for doing business.

Unfortunately, the author's theory of guts and money may end up giving him

potential lawsuits and "cheap" hardware that his "broker" can't afford to stand behind.

Myra Levine, Wholesale Marketing Representative El Camino Resources, Ltd. Irvine, California

PROFESSIONAL PURCHASING

I was deeply disappointed with "Guts And Money" by Dave Mallery (June 1990) and would like to express some very significant concerns.

My first concern is with the use of a so-called broker. After speaking to a number of reputable stocking dealers, the general consensus is that they aren't only annoyed at this article but also agree that it's extremely misleading. Everyone agrees that a broker can possibly save the buyer a dollar or two, but this article should have explored the possible consequences of using a broker. What happens when the machine comes in dirty, untested, incomplete, and ineligible for maintenance? More important, what happens if the machine is defective or goes bad while it's being installed? How many brokers will clean, retest and reconfigure to satisfy a customer's needs?

Another concern deals with the possibilities of the machine being defective. What broker will correct the problem — in fact, what broker has the capabilities, knowledge or financial means available to help the customer solve this problem?

A third concern is an incomplete follow-through on the VAX 8700-with-upgrade transaction mentioned in the article. How would the transaction have turned out if the order had been written for an 8700 and then upgraded to the 8800? Would there have been problems with, for example, licensing and rev levels? More important to the buyer, what would have been the total cost of

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that transaction? I can almost guarantee that by the time the machine was completely up and running and under maintenance, I could have beaten the total price you would have paid.

I'd expect that a publication named DEC PROFESSIONAL would be concerned with customers' needs and satisfaction and that more thought would have been given to the article before it was published. At Doyle Computer we take great pride in our high standards and the ethics we use in conducting business, and our DDA and CDLA memberships support our practices and contractual commitments.

There are great saving in the used DEC marketplace, but before customers make decisions on these investments they should evaluate the total transaction and then go with a company that shows a great deal of professionalism in the used DEC marketplace. Unfortunately, the article didn't relay this information to the customer and could be more detrimental than beneficial.

Jeffrey A. Morgan, General Manager Doyle Computer Marketing Inc. Minneapolis, Minnesota

Dave Mallery: Our broker, who worked for a fixed-percentage commission, was a founding member of the Digital Dealers Association. He is a reputable

OW THAT IOGB F



You don't need to wait hours to change tapes.

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Our data compression option allows you to write up to 10 GB per tape at up to 60 MB per minute. Completely unattended.

Of course, the data compression feature is switch-selectable, so you can turn off data compression to read and write standard 8mm tapes.

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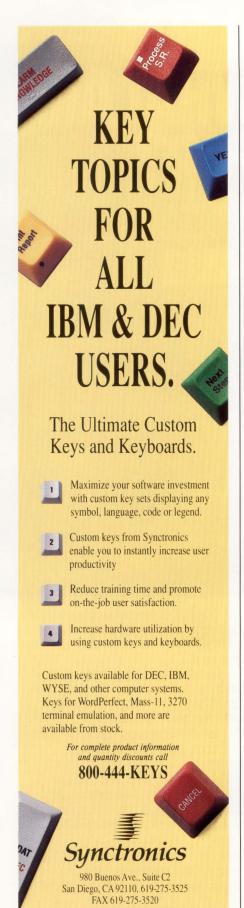
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CIRCLE 162 ON READER CARD

businessman with whom I've transacted business for a decade. Professional Press is a member of DDA and fully supports the professional standards it espouses.

The machine we purchased was integrated at one of the most reputable houses in the country. It arrived clean, in rev level, fully tested and integrated, and was on DEC service within 24 hours. It's running nicely.

DEC PROFESSIONAL is truly concerned with its readers' needs. Every fact in the article is true and verifiable. This exercise was intended to "put our money where our mouth is" and see whether a machine of that size (VAX 882CC-AP) could be purchased in that price range (\$85,000). Not to tell our readers exactly what we did would be to fail them most seriously.

TALK ABOUT ALISA

In "VAXshare In DEC LanWORKS For Macintosh" by Al Cini (July 1990), the author compares LanWORKS to Alisa Systems' AlisaTalk. The trouble is, he makes the comparison between the file and print servers of the then-unreleased LanWORKS and the released-in-November-1988 AlisaTalk V3.2.

No one from the magazine called us for any information. If they had, they would have found out that AlisaTalk V3.3 was planned for shipment shortly after the article was published. And the AlisaTalk V3.3 file and print servers have all of the features the author claims as advantages of the LanWORKS servers over AlisaTalk. Furthermore, we have AlisaTalk V3.4, which uses the new faster AppleTalk for VMS, ready to ship now. All we're waiting for is the paperwork from Apple.

I protest the policy of comparing unreleased products from one company against released products from another. Such comparisons are risky for two main reasons:

First, the unreleased product is subject to change, and the changes can materially affect performance, cause a feature to be deleted, change the user interface, and so on. When the unre-

leased product is released, it can be quite different, possibly rendering the comparison incorrect and unfair. And if the review assumes the product will be released by press time, you can get nailed by schedule slippages, and the article can backfire.

Second, there may be developmental versions of competitive products in the works, and one may even get released before the unreleased product being reviewed. If the "dark horse" is materially better, or even about the same, you can lose in three ways: the comparison can be unfair to the other product, you can damage your relationship with the other company and you can damage the introduction of the other product.

Robert B. Denny, President Alisa Systems Inc. Pasadena, California

Al Cini: It's a well-known fact that the file server component of DEC LanWORKS for Macintosh is based on Alisa Systems' AlisaShare, which is found in AlisaTalk. Thus it was natural to draw comparisons between the two products. However, the article was never intended as a comparison between DEC LanWORKS for Macintosh and AlisaTalk. We'll soon discuss the new capabilities of AlisaTalk and similar products in The Mac Connection.

MAXSERVER MISDIAGNOSIS

In the Report From Dr. R., "Rigel-Powered VAX 4000" (July 1990, page 22), Dr. R. examined the wrong patient. He referred to the "R6000-powered MAXserver" from DEC when in fact DEC doesn't have a product named the MAXserver.

MAXserver is a registered trademark of Xyplex Inc. It refers to our family of multifunction, multiprotocol terminal, printer and communication servers.

Kathleen Coleman-Goodwin, Manager of Corporate Communications Xyplex Inc. Boxborough, Massachusetts



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exceed 500 Q I/Os per second. So, by putting your hottest files on MegaRam, you now get faster terminal response time, faster application run time, and faster completion of batch jobs, too. Just ask Silicon Graphics, Inc., Ingres Corporation, LASHCO, Inc., and many others who've accelerated their VAX performance with MegaRam.

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services that includes a free analysis of your current installation in order to identify I/O bottlenecks. So, if you want to increase system performance up to 50%, don't get all fired up, simply call SI at 800-333-2220.



ARISTALK

EDT IN A SUBPROCESS

QUERY:

Sasan Kasra (SIG 41/MESS 491): I need to invoke an EDT session in a subprocess. I'd like to preprocess keyboard input before letting EDT get a hold on it.

The subprocess is created via lib\$spawn and has two mailboxes assigned to its SYS\$INPUT and SYS\$OUTPUT channels. When first invoked, EDT checks SYS\$INPUT to make sure it's a terminal. Because the mailbox doesn't qualify, the EDT image exits with error. The only way to get EDT to run in the subprocess is not to assign SYS\$INPUT to anything and let it default to the terminal. That's fine, except it won't allow for keyboard preprocessing.

REPLIES:

Andrew Bell (SIG 41/MESS 492): Use TPU/EVE. It emulates EDT reasonably well and gives you so much more. There's a procedure in the back of the EVE manual that shows how to run EVE in a subprocess.

Chuck Viau (SIG 41/MESS 493): Invoke EDT in the spawn command with a /NOINI switch. EDT won't attempt to query or alter the terminal driver. You then can issue line commands from whatever you've assigned as SYS\$INPUT.

CDD IN COBOL

QUERY:

Marty Johnson (SIG 45/MESS 574): We converted our database schema from CDD (DMU definitions) to CDD/Plus and found our compile times went from five to 10 minutes to 30 to 90 minutes. We're using COBOL V4.2A and CDD/Plus V4.1 on VMS V5.3. DEC support said, "Please submit an SPR."

The compiles went from 1,500 to 2,000 direct I/Os and 4,000 pagefaults to 35,000 to 60,000 direct I/Os and 60,000 pagefaults. The 60,000 pagefaults resulted

after we increased the working sets to 20,000 pages. Multiple compiles increase compile time exponentially, with most of the time in MWAIT caused by locking contention. So all compiles are done via a batch queue with a job limit of one. With more than 500 modules to compile and an expected completion time of 13 days, this is unacceptable, to say the least.

Any ideas on how to speed the compiles? I've already recommended that DEC loan us a couple of ESE-20s and a 9000 until they fix the problem, but the managers have no sense of humor.

REPLY:

Philip Gravel (SIG 45/MESS 578): If you have telephone support from DEC and don't receive what you believe is an adequate response, ask for the manager on duty. Tell him your problem and why you believe their reply is inadequate. Also let your sales representative know that you're dissatisfied.

We had a problem with a purchase from DEC that didn't live up to its advertised performance for our applications. We let our salesperson know that we were unhappy. DEC engineering acknowledged that architectural differences are responsible for the performance hit. We have to make an additional purchase to resolve it — but at a steeply discounted price.

DISABLE LOGOUT MESSAGE

QUERY:

Thomas W. Turner (SIG 37/MESS 1366): The message that's sent when you log out of VMS is interfering with the operation of my modems. Can this message be disabled?

REPLIES:

Richard B. Gilbert (SIG 37/MESS 1367): You must have very strange modems. As far as I know, the message can't be suppressed. You can do a STOP/ID=0,

How To Use ARIS/BB

Subscribers to DEC PROFESSIONAL can call up our online bulletin board and log into ARIS/BB, our Automated Reader Information Service. In ARIS/BB, you can download programs from this publication, communicate with our editors, request a change of address, find additional information about advertisers, order books and back issues, check the guidelines for submitting articles, take a peek at our editorial calendar for the year and communicate with other VAX users.

To log in, you'll need your subscription number from your mailing label. Set your terminal to seven data bits, one stop bit and space parity, or eight data bits, one stop bit and no parity. Set your terminal emulation to VT100 and dial:

- (215) 957-1000 Pennsylvania
- (818) 577-9100 Southern California
- (415) 873-2135 Northern California
- (617) 863-5010 Massachusetts

Baud rates: 300, 1,200 or 2,400.

When the modems CONNECT, hit Return two or three times.

The ARIS/BB symbol appears at the beginning of each article when the program is downloadable. VAX PROFESSIONAL programs are available to subscribers of VAX PROFESSIONAL only. For subscription information, contact Phyllis Chandler at (215) 957-1500 9 a.m. - 5 p.m. Eastern Time. Use these recommendations at your own risk. Professional Press is not liable for any damages to your system that might be caused by the hardware, software, programs or procedures discussed here.

XMODEM and Kermit are available.

SIG Identification

which kills your process without a message. This isn't the same as a normal logout, but it will work.

NIK (SIG 37/MESS 1368): The message can't be suppressed, but it can be eliminated. It requires a patch to SYS\$SYSTEM:LOGINOUT.EXE.



Gold-Mail

Now, Gold-Mail Shines Brighter Than Ever With Version 1.1

The introduction of Gold-Mail offered a welcome new alternative for VMS Mail users. Registered mail, a powerful text editor,

accelerator keys, and pull down menus were available with 100% VMS Mail compatiblity.

Now Gold-Mail delivers important new features not found in VMS Mail. Version 1.1 allows you to send non-text messages such as word processing documents and graphic

files. Gold-Mail's directory services let you search for and select from available mail users. *WordPerfect* has been added to the list of editor options to create and send messages. And,

new functionality has been added for easy creation and maintenance of mail distribution lists.

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I need to confirm that we're on the same "image wavelength." (There's so much talk of frequency, I had to throw that in.) Do the following:

 Version of VMS. \$ SHOW SYSTEM

Check-sum of SYS\$SYSTEM:LOGINOUT.EXE. CHECKSUM SYS\$SYSTEM:LOGINOUT.EXE

\$ SHOW SYMBOL CHECKSUM\$CHECKSUM

SYS\$SYSTEM:LOGINOUT.EXE does a SYS\$PUT rab (rms system service) to the process permanent output file, your terminal. It's un-redefinable through SYS\$OUTPUT — such a pity. If, and only if, your checksum is 3676927304 and your version of VMS is 5.2, then see the Figure.

Once you patch the image, rename the new image to something such as SYS\$SYSTEM:MY LOGINOUT.EXE. The processes that will use the new LOGINOUT.EXE should define the logical name LOGINOUT to the new image name, preferably in the LGICMD file:

\$ DEFINE LOGINOUT SYS\$SYSTEM:MY_LOGINOUT.EXE ! default is /PROCESS

Now DCL will be tricked into running MY LOGINOUT.EXE when the \$LOGOUT is issued. The process uses the original to get into VMS and the special MY LOGINOUT.EXE to get out. Basically, what we're doing is replacing the CALLs to the routine that outputs the message with NOPs.

Dave DesRoches (SIG 37/MESS 1370): Another possibility exists if you're using Hayes-compatible modems. If I don't modify the factory setup, I get strange results from the modems. Sometimes I can't even use them.

The setup sequence I use is:

AT&F&G1&D3E001S0=2&W

The key commands in regard to the VAX appear to be E0 and Q1. E0 turns off Echo commands to the terminal. Q1 turns off result code values being sent from the modem to the terminal. With the VAX, if these values aren't changed, the system and the modems can get into an infinite loop of trying to say goodbye and/or hello to each other. The VAX sends the logout message, then the modem sends a result code back. This triggers the VAX to ask for the username, and the cycle continues.

FLUSHING LOGFILE BUFFERS

QUERY:

Michael A. Baydoun (SIG 101/MESS 777): I have a program that's sometimes run from a batch job. In this case the program output goes to a log file, not a terminal. Sometimes this program hangs (bug), and I really need to see the last thing it did. Can I force the program to write all buffered I/O to disk before I kill it? Can I force it at certain key points in my code? Just knowing what line it's on isn't good enough. I need to see key data that was read from a mailbox.

REPLY:

Phil Anthony (SIG 101/MESS 778): If it's a C program, the following fragment inserted at critical points may work for you. Test it to make sure before relying on it:

#include <stdio.h> int handle; int dup(), close();
handle = dup (fileno (stdout)); close (handle):

On most operating systems, the dup() function not only returns you a duplicate file handle, but it also flushes buffers associated with the original and forces an update of the directory information. In fact, that's how several C libraries I've seen implement the fflush() function. It's worth a try under VMS.

Incidentally, fileno() isn't declared, because most C distributions implement it as a macro in stdio.h. But it's used, because I've seen systems and situations in which the file handle associated with standard output isn't 2.

MICROVAX OR VAXSTATION?

QUERY:

Greg Grotyohann (SIG 23/MESS 247): I have two VAXstation 2000s. When I create a symbol using the F\$G ETSYI ("HW_NAME") lexical, one system returns the value MicroVAX 2000 and the other says VAXstation 2000/GPX. How can I change the MicroVAX to say VAXstation?

REPLIES:

Stan Huhman (SIG 23/MESS 248): It's probably a hardware ROM change. We had the same problem when a VAXserver 3300 became a MicroVAX 3300 after the CPU board failed and DEC replaced it with a slightly wrong one. It wouldn't have bothered me, except LMF wasn't pleased.

Richard B. Gilbert (SIG 23/MESS 249): The difference between a MicroVAX 2000 and a VAXstation 2000 is a jumper on the CPU board. I'd call field service and ask them to fix it.

IGURE.

\$ SET DEE SYS\$LOGIN \$ COPY SYS\$SYSTEM:LOGINOUT.EXE [] \$ PATCH LOGINOUT.EXE PATCH> SET MODE INSTRUCTION PATCH> EXAM 4C89

...CALLS #01,@#7FFEE188 PATCH> REPLACE 4C89

OLD> 'CALLS #01,@#7FFEE188'

NEM> , NOb,

NEW> EXIT

PATCH> UPDATE \$ TYPE LOGINOUT.JNL

\$ DEFINE LOGINOUT SYS\$LOGIN:LOGINOUT.EXE \$ LOGOUT

home sweet home, NOT SYS\$SYSTEM for me? you shouldn't have. anesthetic completed.

scalpel! will make the incision here. aka. SYS\$PUT, if not, then PATCH>

replace instruction

confirm you know what you're replacing, say yes I know. what shall I replace it

with?...MASTER

a bunch of NO oPerations, however many it takes. ! write the new and improved image.

! rewind and fast forward. Just in case ! you forget.

! no message



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Building Bridges

Xyplex And Vitalink Team To Create Interoperable WAN Bridges

The lack of a unifying interoperability device that links remote bridges among different vendors has led to an alliance of two networking companies to develop such a product. The result is the MAXserver 6510 Remote Bridge Card, co-developed by Xyplex and Vitalink Communications.

Xyplex and Vitalink teamed up in response to user requests for an interoperable, multivendor networking product over wide area networks (WAN). The MAXserver 6510 card, although a Xyplex product, uses the Vitalink Communication Protocol on the WAN link to interact with Vitalink's Translan bridges and Transpath bridge/ routers — the most widely installed remote bridges on corporate networks. The MAXserver 6510 also supports a variety of WAN interfaces, including V.35, RS-422 and RS-423, while incorporating Xyplex's Interactive Protocol Optimization (IPO). IPO prioritizes time-sensitive protocols and ensures their timely transmission, compressing LAT as part of the process.

In addition to standard remote bridge functions, the MAXserver 6510 provides interactive trafficking capabilities among workstation users. A typical workstation group might include asynchronous terminals, printers, PCs or UNIX workstation users who need to access a host LAN or corporate backbone network.

The MAXserver 6510 is inserted into a single slot of the MAXserver 5500, 5000 or

network management card.

The 6510 also supports the Simple Network Management Protocol (SNMP) and local and remote console access for configuration and management. Software loading and parameter management for the 6510 can be run from we feel the 6510's performance is increased," says Greg Ferguson, Xyplex vice president of sales and marketing. "Because Xyplex users are interactive, the 6510, for example, is able to prioritize LAT and TELNET traffic."

The MAXserver 6510



The 6510
Remote Bridge Card, co-developed by Xyplex
and Vitalink, provides WAN-link interoperability
through the Vitalink Communication Protocol.

4500 communication server chassis. The card also can link with another 6510 or to Vitalink's Translan bridges or Transpath bridge/routers. Other cards available for the MAXserver Lanbus chassis include eight- and 16-port multiprotocol terminal server cards, a network printer server card for Centronix and Dataproducts printers, a LAN interface card that can be configured for redundant LAN connections and the MAXman

any VAX/VMS, ULTRIX or UNIX host. All MAXserver chassis use front-loading cards and support Xyplex's "hot-swapping" capability for ease of configuration and maintenance.

Optional redundant network connections are available. The 6510 and the server chassis are backed by Xyplex's standard three-year warranty.

"Through [Xyplex and Vitalink's] combined efforts,

Remote Bridge costs \$4,000. According to Ferguson, Xyplex will provide functionalities such as terminal server cards, LAN interface cards or printer server cards for an as-yetundetermined price.

FOR MORE INFORMATION

Xyplex Inc. 330 Codman Hill Rd. Boxborough, MA 01719 (508) 264-9900 Circle 419 on reader card

Vitalink Communications Corp. 6607 Kaiser Dr. Fremont, CA 94555 (415) 794-1100 Circle 420 on reader card

Does Anybody Around Here Know How To Use A Computer?

Why don't we check out For Internal Use Only International Beverage Corporation Fruity Tingle All-Natural Soft Drink Market Plan Overview do By 1995, Fruity Tingle will become the best selling all-natural carbonated fruit soft drink and will break into the ranks of the top ten soft drinks sold internationally. Table 1 (see page 3) shows current market shares of the leading brands — and what Fruity Tingle would need to do to break into the top ten. Fruity Tingle's introduction will be international with press events with rudin slated for June 13 in New York, London and Sydney.

Test Marketing) may be mis, Test Marketing

Based upon quantitative research, we've gained valuable insight into consumer perceptions and attitudes toward all-natural sparkling soft drinks, as well as the perception of Fruity Tingle, and who would drink drinks, as well as the perception of Fruity Tingle, and who would drink drinks it. These findings were most encouraging and indicated that the Fruity it. These findings were most encouraging and indicated that the Fruity it. Tingle name means "fun" to consumers of all-natural soft drinks. It ringle name means "fun" to consumers of all-natural soft drinks. It scored high in all taste tests, with 85% of all all respondents saying it tasted "excellent" or "very good" — no other brand scored over 50%. ng ruity Tingle as a healthful and delicious ie who don't want surney drinks loaded with I'd like e who don't want syrupy drinks loaded with soda or 34 age group -- the heaviest consumers of soft market. television as the primary medium because it: generating broad reach against brand's he opportunity to use sight, sound, and nize the creative message; crently deliver the brand's target audience

For sheer inefficiency, few processes in business today rival that of the document review process.

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Midrange Management

Gejac's ARSAP V7.0 Provides Comprehensive Data Center Management Software For Midrange Systems

The latest version of Gejac's data center management software for VMS and UNIX platforms provides a comprehensive management solution for midrange systems. Because ARSAP V7.0 has significantly fast run rates, it doesn't require modifications to existing systems or procedures to operate efficiently. It's inexpensive enough to meet the requirements of systems such as the VAX 3000 and 6000 and has the features and performance to handle the data associated with large, mainframe-based distributed networks such as those based on the VAX 9000.

ARSAP operates on VMS-based systems, regardless of the other hardware built into the network. It accepts system accounting data from non-VMS systems. ARSAP processes and incorporates the "foreign" data into its database as another network node and produces reports independently of machine design or operating system origin.

After processing and reporting are complete, ARSAP's open architecture transports its database information to mainframe or PC systems for further processing. This allows ARSAP to satisfy data center management needs in mixed, distributed environments and allows a site to interface its system accounting to other software systems.

ARSAP doesn't have to be built from separate utility products. ARSAP's features are accessed from one automated user interface.

ARSAP's disk management features make the system more efficient. These features monitor disk-use procedures to control costs associated with disk storage.

The Expanded Disk Management Reports Capability pinpoints disk consumption by username. Disk Trend Reports update management of changes in disk-space usage patterns. Summary Disk Reports monitor disk space remaining and other aspects of disk-space use. Volume Disk Discounting provides cost discounts for volume use of disk space. Disk Shadowing manages and safeguards important or sensitive data and provides disk reporting and billing capabilities.

ARSAP has been opti-

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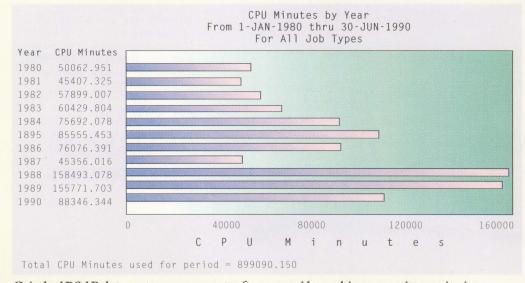
Gejac Inc. 8643 Cherry Ln. Laurel, MD 20707 (301) 725-2500 Circle 403 on reader card

mized for medium- and large-site operation. Specific site parameters are "tuned" for more efficient operation during ARSAP's installation process.

In addition, ARSAP provides automatic Privilege Grants to securely and flexibly control project privileges and Automatic Project Validation Entry to incorporate project files generated by external systems. It has improved Real-Time Data Logging to keep accounting files up to date, User-Defined Accounting to handle specific unique accounting situations, and a Special Applications Capability to monitor specific resources and account for special applications use.

New Batch Job Features are included. Queue and Shift Discounts encourage even use of the system and Project Switching Within Batch Jobs provides maximum charging flexibility.

Prices for ARSAP V7.0 range between \$4,000 and \$50,000, depending on the application and size of the system.



Gejac's ARSAP data center management software provides multiyear capacity monitoring.



In today's computerized environment, the ability of a LIMS to conform to standard hardware and database platform demands is equally as important as its ability to improve productivity in the lab. That's why we developed our new Lab Manager LIMS.

Lab Manager LIMS — For the Laboratory Director

Our New Lab Manager with advanced core LIMS functionality includes features like the MATRIX reporting command and a windows-based ad hoc report writer,

enabling the chemist or occasional user to generate complex laboratory reports or graphical plots in a few easy steps. And a new event triggering facility provides automatic distribution of LIMS reports to the requesting source, based on any change in LIMS sample or test status.

Lab Manager LIMS — For the Information Systems Manager

The key to laboratory data connectivity within your company is an SQL pipeline to Rdb/VMS*or ORACLE*. Designed with strict adherence to the SQL ANSI

standard, the SQL pipeline provides you with complete access to LIMS information, enabling you to develop new or integrated applications using the commercial 4GL tools you are most comfortable with. And our Cooperative Marketing Partnership (CMP) with DEC* means responsive support for you.

Lab Manager LIMS—a fully integrated database management system with the built-in flexibility to meet your evolving computing standards.

Lab Manager LIMS. The one solution for both Laboratory and

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CIRCLE 275 ON READER CARD

Networking Suite

Process Software's Modular Suite Of TCP/IP Networking Protocols Links VAXs And Other Systems

Process Software, manufacturer of communications and networking software products, announced version 2.0 of TCPware for VMS, a modular suite of TCP/IP networking protocols. TCPware for VMS supports VMS V4.0 through V5.3 and provides networking between VAXs and other systems.

With the new version, any or all of the TCPware for VMS components can be started or stopped as often as desired without having to reboot the system. The number of connections is unlimited, restricted only by the number of processes and system memory. A DECwindows transport layer for TCP/IP allows **DECwindows** applications on VMS V5.3 to use the protocol suite for communication with other systems.

TCPware for VMS features a QIO programming interface for access to the TCP/IP and UDP layers, a socket library and related subroutines for application programming, and concurrent operation with DECnet, LAVcs and LAT. All components operate with DEC

FOR MORE INFORMATION

Process Software Corp. 959 Concord St. Framingham, MA 01701 (508) 879-6994 Circle 401 on reader card Ethernet/802.3 hardware and are compatible with UNIX, ULTRIX and other TCP/IP systems.

"TCPware V2.0 has many new features designed to enhance networking performance and management," says Bernie Volz, engineering manager at Process Software. "For example, selectable Domain Name Services support simplifies management by distributing information throughout the network."

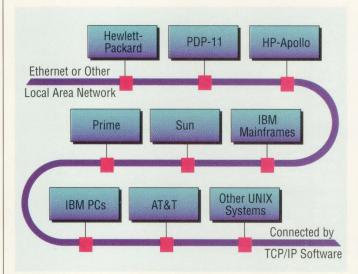
The networking protocol suite consists of file transfer networking services (FTP-VMS), a network file system (NFS-VMS), mail transfer networking services (SMTP-VMS) and virtual terminal networking services (TELNET-VMS).

FTP-VMS provides file transfer networking by implementing TCP/IP and FTP networking standards. An interactive VMS help facility and support for multiline recall and keypad definition aid the user. FTP-VMS contains user and server FTP functions and supports account, password and file ACL protection.

NFS-VMS implements an NFS server that allows authorized NFS clients transparent access to files on a VMS system. It maps between the remote NFS file system and the VMS file system. System integrity is maintained through support of UIC and ACL directory and file protection and restriction of system access to clients that appear in an export database. A multithreaded design

undeliverable mail.

TELNET-VMS provides virtual terminal networking by implementing the TCP/ IP and TELNET networking standards. Like FTP-VMS, it contains an interactive VMS help facility and supports



Process Software's TCPware for VMS networking protocol suite operates with computers that support TCP/IP.

provides high performance with low processor over-

SMTP-VMS provides mail transfer networking by implementing the TCP/IP SMTP networking standard. ARPA internet address and message formats are supported. Using VMSmail, SMTP-VMS provides a transparent user interface and VMSmail command support. It defers mail delivery to unavailable hosts and automatically notifies the user of incoming mail or

multiline recall and keypad definitions. It also includes TELNET-layer subroutine interfaces.

TCPware for VMS products are modular, so you can select any or all of the services. Each product includes TCP-VMS software, which provides lower-layer network services. The base price including all available services on a VAXstation 3100 is \$1,155.

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And just to make sure you like the view, you've also got a menu-driven application builder, ANSI-standard SQL and 3GL access if you want it. You've got a true distributed RDBMS with client/server architecture and two-phase commit. You've got

multi-threaded, scalable performance on large multiprocessor systems.

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PROGRESS ties together data across different operating systems, networks and databases. It lets you port applications without modification

across UNIX, VAX/VMS, OS/2, DOS (even 640k

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Securing Network Data

Datamedia Padlocks System Resources With Its Netmate Workstations And Securecard Network Security System

As corporations begin to migrate data from a central computer site to thousands of workstations across the globe, LAN managers are left with the headache of ensuring network security and managing individual workstation access. Computer viruses, unauthorized access and data theft are a few of the network security problems that threaten the enterprisewide environment.

One response to these challenges comes from Datamedia, which added three new systems to its Netmate group of securityenhanced workstations. It also announced enhancements to its Securecard Network Security System, a system for managing access to workstation and network resources. Securecard relies on its workstation/user authenticity architecture to let administrators specify access levels to system resources for a variety of user authority levels.

"We enhanced our Netmate product in direct response to user requests," says company President Guy

FOR MORE INFORMATION

Datamedia Corp. 20 Trafalgar Sq. Nashua, NH 03063 (603) 886-1570 Circle 414 on reader card Daniello. "To our surprise, we discovered that user concerns overseas are more prevalent than here in the U.S. Europe is less free-wheeling in terms of sharing information. Overall, there's a great need for restricted user access across network systems."

Datamedia's Netmate/dx25, Netmate/dx33 and Netmate/dx425 are based on the Intel 25-MHz 80386, 33-MHz 80386 and 25-MHz 80486 processors. They're available in diskless, floppy and hard-drive configurations. The three workstations include integrated support for Securecard.

The Netmate/dx25 achieves processing speeds of up to 6 mips and can support a variety of networked applications, including financial analysis, graphicbased office systems and distributed database applications. The Netmate/dx33 can run at processing speeds of up to 8 mips and supports networked applications such as financial trading. The robust Netmate/dx425 chugs along at 11 mips and supports a broad range of programs ranging from complex real-time financial modeling systems to multiuser CAD/CAE.

All three workstations are designed for connectivity. Fully compatible network



Datamedia's Netmate/dx25 LAN workstation achieves processing speeds of up to 6 mips.

drivers are available for prominent networking systems such as DEC's LanWORKS (fomerly called PCSA), NFS and NetWare.

In addition to a compact design and the Securecard reader, the workstations feature 2 MB of system RAM (4 MB on the dx425), a 64-KB high-speed memory cache on the Netmate/dx25 and dx33, and 8 KB of internal on-chip cache memory on the dx425. The Netmate line of workstations comes with integrated IDE and SCSI support and features IBM PS/2 and DEC LK250-style keyboards in six languages.

Datamedia's Securecard Network Security System V2.11 has added network password translation and multiple profile support for the Novell NetWare and Sun PC-NFS environments. Workstation and corporate ID management features have been added to Securecard to protect computer networks from intentional abuse. Netmate workstations can be configured to boot only if a Securecard is inserted into the system and can be configured further to limit access to specific local and network resources.

The Netmate/dx25 costs \$3,995 (diskless), \$4,295 (floppy) and \$5,020 (40-MB hard drive). The Netmate/dx33 costs \$5,195 (diskless), \$5,495 (floppy) and \$7,190 (100 MB). The Netmate/dx425 costs \$7,695 (diskless), \$7,995 (floppy) and \$9,690 (100 MB).

Securecard V2.11 costs \$500. Individual 64-KB userprogrammable Securecards cost \$50.

30 DEC PROFESSIONAL



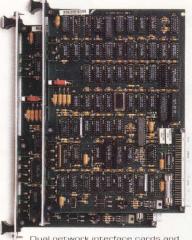
inter sharing between VMS, ULTRIX," and UNIX hosts

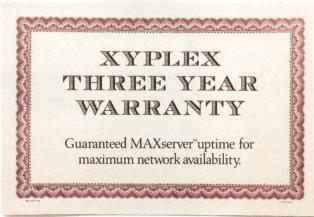


Concurrent LAT and TCP/IP or single protocol options



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Super Spreadsheets

Execucom Systems' Paradigm Combines The Benefits Of Spreadsheets, Financial Modeling And Artificial Intelligence

Spreadsheet users often want more than just a spreadsheet. They want an integrated software package that combines the benefits of spreadsheets, financial modeling and AI. Management might call it wishful thinking. Execution Systems calls it Paradigm.

Paradigm is a workstation-based business intelligence tool designed to provide the business community with the software to analyze its current productivity and forecast its future potential.

"Paradigm possesses the look and feel of a spread-sheet," says Execucom Product Manager Steve Murchie. "Data can be grouped together, information can be updated and sent back to storage — all done on the fly through Paradigm. The difference is Paradigm has a language that spreadsheets don't. Our modeling language has a functionality that a cell-oriented spreadsheet doesn't have."

Paradigm runs on a variety of DEC hardware, including the VAXstation 3100 Models 30/38/48 and

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Execucom Systems Corp. 108 Wild Basin Rd. Austin, TX 78746 (512) 327-7070 Circle 415 on reader card



Paradigm's
Quickviews
function lets
you examine
information in
relational
tables easily.

the DECstation 2100 and 3100. Paradigm also runs DECwindows on VAX/ ULTRIX, RISC/ULTRIX and VAX/VMS platforms.

Paradigm requires a minimum of 3 MB of free RAM on the VAX or 4 MB of free RAM on RISC-based platforms. Execucom recommends a minimum of 8-MB base memory. As for database environments, Paradigm supports Rdb V3.1 (via SQL Services) and Oracle's SQL* Plus V2.1.

According to Murchie, Paradigm is the first workstation-specific application to integrate financial modeling analysis, AI and a GUI. Execucom has taken DEC's NAS strategy to heart, applying business intelligence applications to Paradigm through ALL-IN-1 office integration technology. You can interact with the DECwindows-based GUI and manipulate data through familiar, spreadsheetlike matrices or through a nonprocedural financial modeling language. Digital contributed dollars and design to Paradigm, says Murchie.

Paradigm offers a unique function called Quickviews that provides an automatic data-browsing capability. Quickviews lets you examine data in a variety of formats. A simplified SQL query mechanism lets you gain easy access to local and

remote databases.

Another variation on the common spreadsheet format is Paradigm's spreadsheet-like model entry, the underlying language of which is English rather than the cell algebra employed by spreadsheet developers. Paradigm provides AI capabilities that offer a powerful analytical tool.

Additional software features include pull-down menus, icons and dialog boxes, connectivity to corporate data, and compound document support, providing the integration of reports, text and graphics into a single package.

Paradigm is priced at \$1,500.



EM320

EM320 is a versatile VT320 emulator and communications program. EM320 eliminates the need for a dedicated VT320 terminal.

- VT100, VT220, and VT320 Emulation
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- Extensive Online Help Library
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- Loadable Character Sets
- DOS Hotkey
- Modem Dialer
- Network Support

VT320 EMULATION



EM4105

EM4105 is a sophisticated Tek 4105/DEC VT320 terminal emulator that converts your IBM PC into a color graphics workstation. EM4105 costs thousands less than a dedicated graphics terminal.

- 4107 Extensions Including 16/64 Colors
- Pan/Zoom
- High Resolution Hardcopy
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- 640 × 350 EGA Support
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- All EM320 Features
- Network Support

4105 EMULATION

All EM products feature network support:

■ DECnet*

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SmarTerm Gets Smarter

Persoft's SmarTerm 340 Moves VT340 Terminal Emulation To The Head Of The Class

Persoft has introduced SmarTerm 340, the latest addition to its SmarTerm line of DEC terminal emulation software for PCs. SmarTerm 340 enhances the VT340-level graphics of the earlier SmarTerm 240 and combines them with other features to provide precise emulation of the VT340.

SmarTerm 340 supports VT340 ReGIS 16-color graphics, including VT241 four-color and VT240 monochrome graphics emulation. It provides virtually all features of the ReGIS graphics command language, including macrographs, polygon fill, shading and size and height control of characters. It provides true horizontal

resolution of ReGIS graphics on register-compatible VGA and selected enhanced EGA systems with multifrequency, multiscanning monitors.

SmarTerm 340 supports page memory, report sequences and DEC character sets. It also provides an easy-to-use interface, international support and network functionality. The terminal emulation software is available in single- and multiuser versions. The multiuser version. SmarTerm 340 for File Servers, lets you share software on a network file server and access information simultaneously.

SmarTerm 340's page memory feature lets you keep up to 144 lines of the most recently displayed text in memory at 80 or 132 columns. Report sequences exchange information about the PC's terminal state with the host. DEC Technical, National Replacement, Multi-National and ISO LATIN-1 character sets are supported.

Other features include an interface comprising pull-down menus, online help screens and an automated installation procedure. International support via code page-handling and character translation during file transfers also is included.

Several options are available in a network environment. SmarTerm 340 for File Servers provides network support through a

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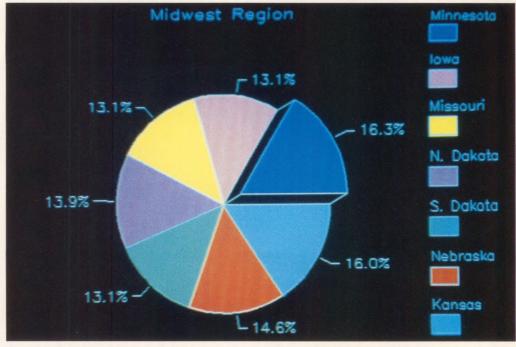
Persoft Inc. 465 Science Dr. Madison, WI 53711 (608) 273-6000 Circle 402 on reader card

multiuser copy residing on a file server and includes the emulation and communication features of the singleuser version.

Both versions of SmarTerm 340 include the company's implementation of LAT, which is licensed from DEC. This implementation uses 33 KB of memory on the PC, is unloadable from memory and is compatible with Novell NetWare. SmarTerm 340 also can run on many networks, such as Excelan, IBM LANACS and 3Com.

SmarTerm 340 requires an IBM PC or compatible running DOS V2.1 or later. The DOS version for the SmarTerm 340 for File Servers depends on the network operating system requirements. SmarTerm 340 requires a VGA or EGA graphics card.

SmarTerm 340 costs \$349. SmarTerm 340 for File Servers costs \$1,495 and supports five concurrent users and unlimited nodes. Additional license packs supporting five users each are available. Site licenses for a larger number of concurrent users or for multiple servers are also available.



Persoft's SmarTerm 340 emulates the 16-color ReGIS graphics of the VT340.

34

Try MultiNet TCP/IP, NFS Client & Server For Free.



MultiNet – Destined To Be The New Standard.

After your 30-day free trial of TGV's

MultiNet™Software, you'll be converted –
just like the other VAX® managers who are
enjoying MultiNet's unchallenged performance, lower
maintenance costs, and simplified network management.

Effortless Installation. Installation is simple. We utilize VMSINSTAL. And our documentation follows the DEC® format. Our evaluation kit contains an installation tape and reference guide that leads you through 7 easy steps to complete installation and configuration of the industry's fastest TCP/IP.

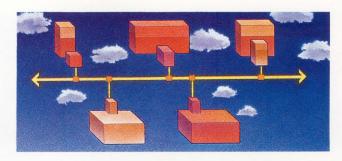
Quality No-Risk Network Solution. MultiNet comes with a special kind of guarantee – the guarantee of a product implemented by the same experts who delivered the first TCP/IP for VMS[®], the first VMS/NFS

NFS Client for VMS. MultiNet's guaranteed quality means lower maintenance requirements. That means lower maintenance fees – as much as 50% lower maintenance than what you're paying now –

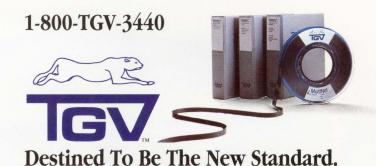
a win-win situation.

Trade-In Offer. Apply up to 100% of the value* of your current board or host-based TCP/IP toward your purchase of MultiNet software. So you can enjoy up to 6 months of free support with your standard MultiNet software maintenance agreement**

Superior Support and Maintenance. TGV provides support beyond that of the typical software company. Our support staff provides assistance in configuring mixed environments and diagnosing problems in local and wide area networks. Superior support that is unparalleled in the industry – as a result, many of our customers have offered to act as references.



Sound incredible? Call us for references and your FREE, NO-RISK 30-day MultiNet evaluation kit.



See us at INTEROP Booth #1408

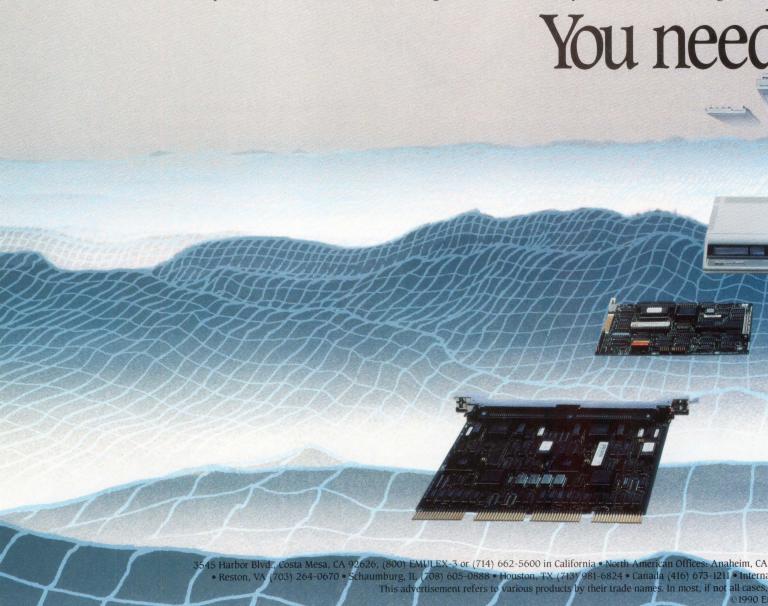
Simply looking at the fu

At Emulex, we've always felt that the key to success was having a dynamic, cohesive plan, and ensuring its follow-through. It's not enough to tell you we're thinking about the future. We have to chart it, guide it, and deliver an advantage.

From the beginning, that's exactly what we've done. Since 1979, our dedication to innovation and quality has made our products the standards by which others are judged. Our design superiority has, in fact, helped define the direction of the storage,

communications, SCSI, and related custom markets. From disk controllers that gave the PDP-11 an unprecedented storage capability, the first controller with a universal PROM, and a DSA-compatible controller for ESDI an SMD drives. To the first SMDI VAX storage arrays, disk drives with a native SDI interface—and our upcoming, advanced LAT TCP/IP terminal servers, communications servers, and SCSI tape and disk subsystems

It's our commitment to leadership. And it's backed by over 150 Emulex design



ture has no advantage.

engineers driven to provide high-performance solutions that consistently expand and redefine "state-of-the-art." In-house VLSI chip designs so superior that even our competitors use them. The depth and breadth of a product line that provides solutions to the DEC, UNIX, IBM PC, and SCSI arenas. A devotion to R&D fueled by over 10% of our revenues each year. And a growing, global presence that continually delivers the Emulex advantage to the world.

It's all part of the Emulex plan. A plan

derived to offer you an ongoing advantage found nowhere else. A plan from the company with the resources and technology to deliver nothing less than complete, acrossthe-board solutions. A plan that is reviewed

and renewed on a daily basis. A plan driven by the need to succeed.
And exceed.

In short, a plan that works to your advantage. By design. A



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DOCUMENT MANAGEMENT

This Digital program soothes the labor pains businesses suffer

when complex documents come to life. ELAINEL APPLETON

IT HAS BEEN SAID THAT CHARLES DICKENS could write page after page of his novels not only with quill pen and by candle-light but also in the midst of entertaining visitors. He earned a few pennies per page — enough per word to spur the prolific writer to spin ever-lengthier varns.

Now, it seems, we can't write so easily. The longer the document, the more complex — and expensive — it is to produce. Not only do everyday business documents contain monumental amounts of information, but also it sometimes takes hundreds of people to put them together.

Despite the complexity and expense, this is what modern businesses do, to a greater extent, each year: They churn out thousands of memos, reports, technical documents, books, white papers, proposals and legal briefs. You name it, they

write it down, diagram it, chart it, graph it, and soon will add video and voice to it. The quill pen exists, if your company is old enough, in a glass case in the founder's office.

In another effort to promote its Network Application Support (NAS) services as the solution to commercial computing problems, Digital has put together a Document Management program intended to soothe the labor pains businesses suffer when they attempt to birth complex documents. These contractions pulse across all kinds of businesses. In fact, Digital spokespeople seem to believe that these problems are at the heart of all commerce.

Document Management Dreams

"We look at publishing as the bloodstream of an enterprise," says Delip Phadke. You might say Phadke has a stake in this, since he's Digital's product marketing manager for publishing systems. But Digital isn't alone in its push into what some analysts call "fourthwave publishing." Hewlett-Packard, IBM and dozens of software companies are experimenting with ways to transform enterprisewide publishing from a nightmare into a pleasant dream of seamless integration. The reason this niche exists? You could call it human nature.

Few of us who use computers haven't misplaced a file. Then, we rummage through floppies, scan file names on our hard disks or consign the network manager to a hot place. Ultimately, we lose files completely — or get the wrong version to the wrong place at the wrong time, causing even more trouble. Multiply your difficulties by the number of people in your corporation, and you'll have some idea of the extent of the

problem. The theory behind document management is to solve problems of lost files, version control, data linking, complex documents and other publish-

ing conundrums.

At its simplest, document management is common sense. Says Geoffrey James, Digital's document management marketing manager, "Document management is one of those terms people use a lot and say, well, yes, I want document management. What's the alternative? To have unmanaged documents."

In reality, however, document management isn't so easy to achieve. Phadke insists that the network is critical for electronic publishing. Yet experience has shown that networking applications without managing the process doesn't lead to desirable results — you can spawn different versions of the same document to different people all over an enterprise, causing mass confusion.

Digital's solution to the resulting lost productivity and money is many-tentacled. Consider document management as solving two basic problems. The first and simpler problem is to allow creation of complex documents that include a variety of data formats such as text, graphs, images, voice and video. The second and more difficult problem is to create a smooth and secure technological strategy that will help editors, authors, reviewers, artists, engineers and managers work together from various locations on one project.

At the heart of Digital's Document Management program is its Compound Document Architecture (CDA) strategy, which lets you create compound documents across a network, i.e., pulling charts into DECwrite documents, for instance, from one client or server into another client. CDA works with text, graphics and images. There are plans to include voice, animation and video in the future.

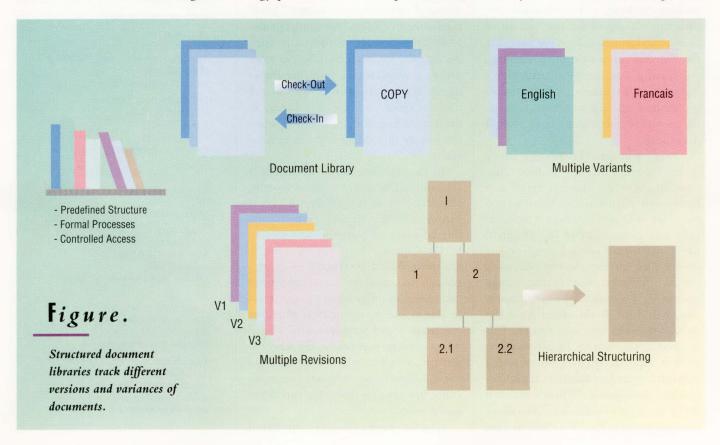
Software Strategy

The Document Management program is basically a software strategy. That strategy pulls most of its components from third-party software houses with which Digital has worked closely. Broadly speaking, those components include:

- 1. Workflow management.
- 2. Structured document libraries.
- 3. Content-based retrieval.
- 4. Knowledge linking.

Workflow Management — This is the foundation upon which the other components rest. Workflow management, in this case implemented with ODMS, a data management package from Odesta, schedules and tracks the document creation process. James describes workflow managers this way: "They provide the ability to set the order in which documents get worked on. They keep track of who the document belongs to at any given point in time. They allow an editor or head writer to say, 'Here's how we're going to work on all the pieces of this document.'"

That editor knows all the individual deadlines, who reviews and who approves. Implied in that is the ability to warn people when things are late and the ability to accommodate changes that



might take place as a result of the creative process.

ODMS supports an object-oriented, client/server environment on VAX servers with Mac and VT clients. Odesta plans to support all NAS clients in the

DIGITAL SUPPORTS content-based retrievers in a variety of forms.

future, including VMS and RISC workstations as well as MS-DOS and OS/2 desktops. This should occur by mid-1991.

At the ODMS core is proprietary relational database technology called Helix, which supports text and BLOBs (binary large-object field types for document and image management). On top of Helix is the ODMS application services layer, which provides access control and security, version control and revision-tracking, and a relational tree structure. On top of this layer is a set of vertical and horizontal applications that the firm has customized for advertising, correspondence, image management, legal work, pagination, procurement, professional office automation, requests for proposals, publications and technical

"Aha!" you say. "There's that tricky word: 'customization.'" Indeed, customization is a cornerstone of any networked publishing application, and especially of Digital's strategy. Odesta, as only one component of the program, has already built several more-or-less off-the-shelf applications, but everyone's process is different. Rather than change your process completely to suit technology, you'd no doubt rather have the technology work with your process. This is a perfect problem for Digital to solve, since it supports Digital's desire to sell consulting and systems integration services. Says James, "There's no such thing as an out-of-the-box document management program. You have to have

in place the kind of field resources and infrastructure to support this kind of customization."

Structured Document Libraries —

The second part of Digital's custom strategy is a structured document library

where all documents reside — whether completed, partially completed or just being started. Such a library is designed to provide security. Says James, "The model for workflow management isn't moving documents, it's leaving them inside a structured library that's very secure." He adds, "The

purpose of document management is to reduce the proliferation of numerous uncontrolled documents, and that really is the highest security you can get." Structured libraries are analogous to "real" libraries — you check in and check out documents, leaving an audit trail behind you (see Figure).

"Structured libraries must do more than old file management tools," explains James. "They must track different versions and variances of documents." James is referring not only to revisions, but also to multiple-language versions of the same documents, for instance. Libraries store previous versions of completed documents. It's important to be able to roll back to older versions, says James, in instances of litigation, for example, when the history of a document can be crucial.

In Digital's strategy, its EDCS II (Electronic Document Control System) software acts as this library. EDCS II supports VMS servers and clients. Digital plans to port the software to ULTRIX soon.

Content-Based Retrieval — It isn't enough to control the document process and store the information — you must be able to find the information whenever you want it and wherever it is. This is where content-based retrievers enter the picture. Says Phadke, "With content-based retrieval you find what you know exists, but you also find what you didn't know exists."

Digital supports content-based

retrievers in a variety of forms. The technology has been evolving for several years. The theory is to allow you to find information stored on the network based on all text or images that exist in files, as opposed to searching for data solely by filenames or keywords. Digital offers four products:

1. BASISplus, from Information Dimensions. BASISplus can act as a "corporate reference library," says James. "Imagine all the writers in a company and all the company's databases collected in one place so that everyone can get access to all of the information," he suggests. BASISplus is a good retrieval system for large amounts of information. It has

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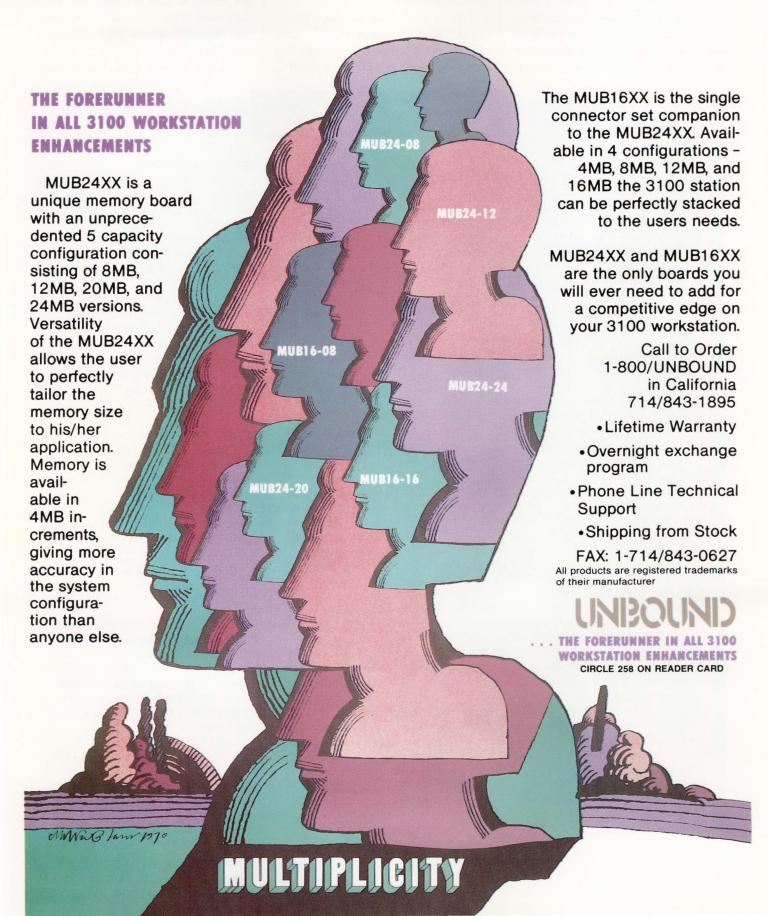
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Xyvision Inc. 101 Edgewater Dr. Wakefield, MA 01880 (617) 245-4100 CIRCLE 454 ON READER CARD

MEMORY UNBOUND



handled up to 34 GB of data at a time, James reports.

Digital considers BASISplus a horizontal application for fast text retrieval on a proprietary database. You can store images and graphics, but you can't search on the images themselves, only on tex-

tual descriptions of them. The product automatically indexes and archives relevant documents.

2. Gescan V4.0, from Gescan International. This product offers even the most nominal of researchers obvious help. The company, a spinoff of General Electric,

claims that the newest version processes 60 to 240 million character comparisons per second to help you find data using "any word, phrase, number or combination thereof," says company spokesperson George Potter.

Since it supports CDA, Gescan users

Natural Language Interfaces

For three decades, computer scientists have tried to give computers a more natural, Englishlike interface. The first breakthrough in this challenge came in the form of a computer programming language when Grace Hopper, a U.S. naval officer, invented COBOL. Although COBOL can't be compared with the natural language interfaces available today, it was the first exercise in using Englishlike statements to command a computer. From COBOL, the natural language concept was born.

While the study of natural language hasn't produced a standard computer language, it has spawned several natural language interfaces. A natural language interface is an end-user tool for querying relational databases. It's the result of increased end-user accessibility to relational databases, especially in the departmental processing environment.

Because they increase productivity, relational databases are an essential component in the decision-making process of most large corporations. For this reason, end-user computing based on access to relational databases has increased significantly. At the same time, MIS is beginning to understand the shortcomings of current database tools, especially where the end-user is concerned. Most relational database tools are developed for programmer productivity, not for end-user access.

Although the typical programmer is content to use a standard database language such as SQL or a 4GL, these tools are difficult for the average person to master. A database language such as SQL doesn't follow a natural syntax. For example, if I wanted to know how many automakers build convertible car models, I'd ask: "Who makes convertibles?" In a language such as SQL, I'd have to enter a statement similar to SELECT DISTINCT CARS.MAN-UFACTURE, CARS.NAME, CARS.TYPE FROM CARS WHERE CARS.TYPE="CONVERTIBLE". Even though this database query is very simple, I have to know SQL, the database schema and the meaning of the database attributes. Most database languages and 4GLs don't take into account the three primary obstacles that stand between the end-user and the database: syntax, structure and semantics.

A natural language interface is the blending of two sciences: linguistics and artificial intelligence (AI). Linguistics, the study of language, deals with language syntax (grammar). All languages, including programming languages, have their own syntax, which dictates the structure of a sentence or command. The more specialized the syntax, the more difficult a language is to learn. SQL and most 4GLs, for example, use a syntax that's unlike English and that most users find difficult to learn. Englishlike syntax is the first

issue that a natural language interface must address.

AI plays two important roles in a natural language interface. First, AI is used to maintain knowledge of the database structure. This is necessary to keep the user from having to learn and understand the logical structure of the database, i.e., tables, rows and fields. Second, AI manages the semantics between the language and the database. This keeps the user from having to understand the database designer's model, which may or may not fit the user's exact need for information.

A natural language interface must be able to understand user queries in English. In doing so, it must understand parts of speech, complete sentences, pronoun references, verb tenses, poorly defined references, misspellings, and the many nuances of the English language. Because a natural language must be intelligent, it must have an expandable common-sense knowledge base about the world in which we live. The knowledge base must be expandable so that you can teach it about your application, such as the unique vocabulary of your industry.

Also, a natural language interface must be able to reason. If it doesn't reason, you can't teach it the rules of your database or application. A natural language interface must have an internal representation system that lets it interpret questions. This internal representation is the system's model of the world. It lets the computer understand English queries.

Finally, a natural language interface must have common sense. Without common sense, a natural language interface can't answer such everyday questions as "What's today's date?" Common sense is also necessary to answer ambiguous questions such as "Who's the leading workstation manufacturer?" Common sense tells the natural language interface that "leading" describes the workstation manufacturer that sells the most workstations.

Although natural language interfaces seem to be narrowly focused on relational database technology, they aren't limited to this application. A natural language interface can be applied to any application that requires the user to enter commands, simple or complex. There may soon come a day when speech recognition and natural language merge to form what this user hopes will be the next major advance in user interfaces. Can you imagine striking up a conversation with your VAX?

"Computer, shut down in five minutes."

"But Dave, there are users logged in. Do you want me to kill their processes?"

"Yes."

Imagine the possibilities. — David W. Bynon, Workstations Editor



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COMPLYING WITH CALS

An oft-told story among Pentagon staffers credits U.S. Navy Vice Admiral Joseph Metcalf as the founding father of the Department of Defense's (DoD) ambitious Computer-Aided Acquisition and Logistics Support (CALS) initiative. It seems the admiral, after reviewing a new Navy cruiser, discovered more than 20 tons of support documents and file cabinets onboard. Aghast at the additional ballast, Metcalf sputtered, "I find it mind-boggling. We do not shoot paper at the enemy." Soon afterward, legend has it, the DoD launched a program to automate military hardware documentation.

It isn't uncommon for a defense project's documentation to outweigh the resulting weapon by a three-to-one margin. According to Kevin Cavanaugh, director of marketing at Xyvision, the B1-B bomber has generated "more than 250 tons of technical documentation," a total of 1 million pages that set the tax-paying public back \$3 billion. Numbers like that led the DoD to try to reduce the back-breaking paperwork load.

CALS is an initiative cosponsored by industry leaders and the DoD to ultimately eliminate paper-intensive support for weapons systems by integrating and distributing technical information in computer-accessible form. Its backbone is a set of standards developed by the DoD that calls for the submission of all military documents in electronic form. Compliance with the CALS initiative has been required of government contractors since January 1.

Digital's CALS Commitment

According to John Giudeci, marketing manager for electronic publishing solutions at Digital, "CALS is something we take very seriously. We have created a CALS coordinating office to promote its implementation."

Digital's Network Application Support (NAS) and Compound Document Architecture (CDA) provide the framework for the company's implementation and delivery of technical documentation through CALS. NAS allows applications to share networkwide services and information transparently. CDA provides an architecture to exchange compound documents across heterogeneous computing environments.

According to Giudeci, Digital offers a rich variety of CALS products that comply with standards and support both NAS and CDA. Its DECwrite compound document editor incorporates text, graphics, images and supported application data into a document. DECwrite's LiveLink capabilities can link it with other CDA applications. Digital's DECview3D is a technical illustration package that provides 3-D graphics rotation, manipulation and annotation capabilities, enabling conversion of 3-D CAD files (IGES) to 2-D drawing (CGM) files. DECview3D can interact with DECwrite through LiveLink, incorporating engineering design drawings into a DECwrite document.

Digital also offers CALS conversion software publishing packages through three Cooperative Marketing Program (CMP) vendors that comply with CALS Phase I. Datalogic's Technical Publishing Environment (TPE) runs on VAX/VMS and provides high-end, sophisticated batch publishing capabilities for complex documents in the CALS environment. Interleaf's Technical Publishing Software (TPS) provides WYSIWYG publishing for VAX/VMS and ULTRIX workstations. Interleaf also offers a CALS Preparedness Package for VAX/VMS environments. In addition, Xyvision's Parlance WYSIWYG workstation-based CALS software package is geared to RISC/ULTRIX environments.

Although CALS is currently focused on providing text and

graphics documents, industry observers envision a CALS technology that will manipulate the electronic exchange of entire databases. Giudeci states that CALS Phase II is "aimed at the sharing and exchanging of databases." However, legal issues on rights and liabilities among companies must be resolved, he explains.

Standards Phased In

According to Mora Meehan, Interleaf's CALS product manager, military folklore aside, CALS was officially christened on September 1, 1985, through a memo to the Pentagon from then Deputy Secretary of Defense William H. Taft IV. Subsequent meetings among the DoD top brass led to a CALS blueprint in 1988.

CALS was to be divided into two phases. Phase I targets, through standards, the exchange of weapons information between the DoD and the contractor for a given project. Phase II accommodates the online access to that information. The DoD has developed its own moniker for the as-yet undeveloped Phase II program: Central Integrated Technical Information Service (CITIS).

As Phase I has met the need to standardize digital document/data exchange, the focus has shifted to technical documentation, where standards have already been established. Each standard adheres to the principles established by MIL-STD-1840A, the umbrella CALS standard that specifies text, graphics and communications formats used in the preparation and delivery of digital documentation. A handful of dominant standards currently linked with CALS includes Initial Graphics Exchange Specifications (IGES), Standard Generalized Markup Language (SGML), Computer Graphics Metafile (CGM) and CCITT Group IV. IGES is the key specification for product definition data standards, while SGML is the dominant text and document editing standard. CGM is the standard for encoding technical illustrations and raster image exchange, while CCITT Group IV accommodates fax transmissions and coding standards.

According to Giudeci, the avalanche of standards in CALS Phase I can be traced to the vague guidelines established by the DoD, a common complaint among CALS product developers. "Last year alone," he notes, "there were over 1,600 standards to work with."

The DoD has now moved on to Phase II, often referred to as the "concurrent engineering" phase. Concurrent engineering extends automation specifications to affect the way data, standardized in Phase I, is managed by contractors.

The DoD is betting that an evolving Phase II Product Definition Exchange Standard (PDES) will prove to be its unifying standard. PDES extends the IGES standard by further defining all of the data elements associated with a CALS product over its entire life cycle.

PDES will enable the U.S. to compete globally on a broader level, according to U.S. Department of Commerce Under Secretary Deborah Wince-Smith. Wince-Smith believes that PDES will allow large and small companies to share data descriptions among design, engineering, manufacturing and marketing groups as well as with customers, suppliers and contractors. "We consider PDES to be a key enabling technology for restoring American leadership in global markets," Wince-Smith says.

Having taken measures in reducing the mountains of documentation that threatened to sink battleships, CALS now sets its sights on a wider playing field. By the year 2000, the CALS program will focus on industry/government data sharing for all data requirements and will rely heavily on the high-tech community for the strategies and solutions necessary to implement CALS on a multi-industry, global basis. —Brian O'Connell, East Coast Editor

can store documents that contain graphics and images as well as text. A combination software package and hardware-based parallel processing accelerator, Gescan obviates the need for indexing, which the company claims

Knowledge
linking is the
intelligent integration
of data across
applications.

speeds processing. The company positions it for financial analysis, competitive and real-time analysis, news wire analysis, litigation support and, of course, document management tasks.

- 3. PixTex and Savvy/TRS, from Excalibur Technologies. James calls PixTex an "electronic filing cabinet." To use PixTex, you scan images into its database. The software builds a search index that links bitmapped images with text files. You then search on those text files to retrieve an image. PixTex, which is supported only on Digital platforms, is limited to small personal and workgroup databases. The Savvy/TRS text retrieval system, which also runs only on Digital platforms, performs high-speed search and retrieval operations on ASCII files anywhere within a system or network. It can learn text from any source, including tapes, CD-ROM disks, OCR scanners, keyboards and existing databases.
- 4. Digital has signed a technology agreement with Verity to develop an as-yet-unnamed data management tool that would link content-based retrieval directly into other applications. Phadke sees this future development as complementary to NAS. He says, "With NAS, we offer networkwide services that other applications link to and utilize." Some of the benefits to arise from such technology, he claims, will include automatic

prioritizing of e-mail and the ability to create or inherit an expert system that prioritizes data for you. Verity produces Topic, a content-based retrieval system designed for networked environments.

Knowledge Linking — The future development arising from the Verity agreement is philosophically aligned with knowledge linking, the fourth component of Digital's Document Management program. Knowledge linking is the intelligent integration of data across applications. It can occur in two different ways.

The first is CDA LiveLink, which exists today. The second, hyperinformation, is a planned technology. Digital has demonstrated some applications of hyperinformation. For instance, says James, you could link a mail message inviting you to a meeting to the calendar appointment for the meeting, and then link the appointment to notes about the meeting. "It allows you to associate the right information with the correct project," he says. Adds Phadke, "You have essentially a repository of related information all in one place no matter where it is on the network."

THE CONCEPT OF HYPERLINKS, HYPERTEXT, hyperinformation, or, as Apple Computer has named it, HyperCard isn't new. Yet it hasn't been done seamlessly across a network, and if Digital can pull it off quickly the company will have a technology that offers solid benefits to workgroups, departments and perhaps an entire enterprise.

The clock is ticking while Digital and third parties develop the pieces of its Document Management program. They all sound like good ideas, and some of the existing pieces have been shown to be substantial technology. In the modern business environment, where teamwork is crucial but ever more difficult, technology that truly and easily links one person's work with another's will be welcome. — Elaine L. Appleton is a Newburyport, Massachusetts-based writer specializing in computer technology.

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Workgroup

STRATFGIFS

A look at two

ALTHOUGH MACS AND PCS BROUGHT many new and important productivity tools to the desktop, the problem of how to integrate these systems so that common files, printers, disks and other resources could be shared quickly arose. Thus AppleTalk and PC LANs were born.

Parallel to this activity, the industry-standard workstation ascended to power on the network. Though workstations became available from a variety of computer companies, it was upstart Sun Microsystems that proved the most successful in the burgeoning market. Sun, lacking the resources of the established computer manufacturers, set about assembling workstations and

networks of workstations at the lowest possible cost by implementing off-the-shelf hardware and public domain software. Thus, open systems were born.

In the shadow of Sun's success, the dominant computer manufacturers have developed competing generalpurpose workstation technology based on the same open industry standards. Workstation prices are dropping fast, and standard PC application programs such as Lotus 1-2-3 and WordPerfect are becoming available on these low-cost platforms. Sun in particular is betting on the continuation of the trend, attempting to establish its

different approaches to integration: Industry-standard TCP/IP-UNIX-NFS technology versus VMS-based solutions.

Bradford T. Harrison

Dominant Standard ISORM Layer PostScript Application NFS Presentation **XDR UNIX Facilities** Session **Transport** TCP

IP

Ethernet

Figure 1: The dominant industry standards at each layer of the International Standards Organization's Reference Model (ISORM).

Network

Physical

Link

Sparc architecture as the next standard hardware platform in the same way that the Motorola MC68000 established the Mac and the Intel 8086 established the PC.

However, the Mac and PC markets remain strong. The strength of traditional microcomputer-related companies such as Apple Computer, Compaq Computer, Microsoft and Novell promises a continued healthy market for products such as DOS, MacOS, NetWare and OS/2. The issue thus becomes how to integrate these various environments while remaining flexible enough to grow the network in unforeseeable directions.

> We'll look at two different approaches to integration, though any real network configuration will be a combination of the two.

> The first uses industry-standard TCP/IP-UNIX-NFS technology as much as possible to integrate Mac and PC LANs with industry-standard workstation products. The goal is to keep nonindustry-standard protocols local to the machines using them while retaining every machine's ability to access resources across the network. This leads to the issue of gateways versus routers and whether communications protocol stacks should coexist on the same machine.

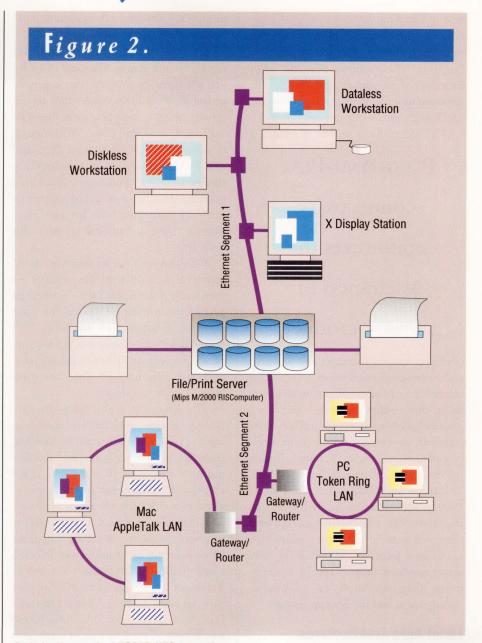
The second favors an extremely high degree of integration and functionality among Macs, PCs and workstations by basing the network on proprietary hardware and software solutions and integrating the industry-standard, Mac and PC products into the architecture with less open solutions. An LAVc configuration is used to show the sophistication and functionality of such an approach. It's more expensive, but the advantages may outweigh the cost.

Industry-Standard Core

Figure 1 shows the dominant industry standards at each layer of the International Standards Organization's Reference Model (ISORM). In the journey toward Open Systems Interconnect (OSI), communications products are becoming more specific in adherence to the requirements at each layer, and products are fitting more neatly into the layers. In the "horizontal" approach to networking, products operating at each layer can be upgraded as OSI compatibility comes online without affecting the layers below. Digital is providing the same migration, but from a more vertical point of view: replacement of multiple layers at once. It's interesting to note, however, that Digital has announced support for TCP/IP alongside OSI in future releases of DECnet.

Figure 2 shows a hypothetical integration of Mac, PC and workstation LANs using the core communications standards. At the center of the configuration is a file/print server, such as the Mips M/2000 RISComputer system. Built around an industry-standard VMEbus, the system can support up to eight SMD disks, two SCSI controllers, four Ethernet segments and four serial I/O controllers.

As a server, the Mips system is configured with several gigabytes of disk space, 8 MB of memory, two Ethernets, TCP/IP and RISCos (Mips' UNIX, which includes support for NFS). Two laser printers are supported via the serial ports. These would probably be Adobe PostScript-compatible — one for large engineering drawings and one for



An industry-standard TCP/IP-NFS network.

high-volume daily activity. Both printers are accessible to all nodes.

The workstations may come from any workstation vendor. TCP/IP-NFS compatibility is available from all major suppliers, including Digital, HP-Apollo, IBM and Sun. In Figure 2, the workstations are connected to Ethernet Segment 1. One workstation is configured to be dataless, meaning that all applications are available locally and the workstation need only go out over the Ethernet for data files. All paging and swapping occurs to

the local disk. When the workstations are configured as dataless, many more workstations may be supported on a single server, since there's less activity over each Ethernet.

Diskless workstations, on the other hand, have no local nonvolatile storage support so must boot and perform all application access, data file access, and paging and swapping over the network. If the Ethernet or Ethernet controllers prove to be the bottleneck, another segment can be added, and half of the

workstations can be moved to it. All file systems available to a diskless workstation must be remotely mounted under NFS. Diskless workstations demand high Ethernet throughput and fast server response times so tend not to be used as much as dataless workstations.

The centralized server provides a

Plug-And-Play
connectivity
epitomizes the
usefulness of
gateway products.

common system management platform and common physical location for shared resources. LAN interconnection strategies using this configuration are becoming popular with specialized and generalpurpose server products from such companies as Auspex Systems, Epoch Systems, Mips, NetFrame Systems, Omni Solutions and Solbourne Computer. Printers are still often located locally to the users, but nonvolatile storage and compute servers are being moved to centralized locations. Many of the new server products support special management features such as document management and file backup systems.

Local Area Architectures

In Figure 2, Ethernet Segment 2 supports a Mac LocalTalk/AppleTalk LAN and a PC Token Ring LAN, possibly running under Novell's NetWare. For each subnetwork there are three methods of integrating the individual nodes into the NFS environment. One is to eliminate the gateways and subnetworks altogether and place the individual machines directly on the Ethernet cable. Another is to provide support for NFS in the gateway itself. The third is to provide NFS capability on the individual nodes and use a router to keep the local protocols isolated from the extended LAN while

permitting NFS (and other) communications to occur over the extended LAN.

Of course the cleanest, simplest method of integrating Macs and PCs is by placing them directly on the Ethernet, giving them a direct connection to the server. Many companies, including FTP Software, Sun and The Wollongong Group, offer TCP/IP-NFS for DOS and OS/2. The selection is considerably smaller for Macs. Wollongong is the only company that has announced support of both TCP/IP and NFS for the Mac, though Apple is rumored to have this software.

With this solution, if other Mac or PC protocols are in use on the network — such as SPX or AppleTalk — multiple parallel stacks must be used in the same machine to support all protocols. The problem with this solution is the expense of the individual Ethernet connections and the difficulty in implementing multiple protocol stacks.

The advantage is that many companies are bringing products to market in support of this configuration by building communications software that handles multiple protocols in a manner that's completely transparent to the applications. Novell's latest release of NetWare 386 includes support for all major protocols with its NetWare Loadable Module (NLM) mechanism, plus full NFS compatibility. UNIX System V.4 and its Transport Layer Interface (TLI) support this arrangement, as does Digital's Dynamic Transport Selection (DTS) mechanism. If the Ethernet or server gets bogged down in all the protocols, a more distributed architecture can be implemented using additional servers and bridges.

Slick Solutions With Gateways

The second approach, use of gateways that support NFS, provides a quick and easy solution that contrasts with the use of multiple protocols on a single, extended LAN. For example, with the GatorBox from Cayman Systems, a LocalTalk/AppleTalk network is supported under NFS with no change required to either the Macs or the server.

The gateway, when configured with GatorShare software, automatically fields AppleTalk packets and establishes an NFS connection with the server for each Mac making file read/write requests.

For large Mac installations, this is a very solid solution. The plug-and-play connectivity epitomizes the usefulness of gateway products. No special software is required other than for use with the gateway, and the gateway can easily be configured to support special features such as enhanced security and the Simple Network Management Protocol (SNMP).

For printing, Mac users can switch to terminal emulation mode and remotely log into the server to print their files (also supported by the gateway). Or, software can be installed on the server that supports AppleTalk communications, such as the Columbia AppleTalk Package (CAP), allowing each Mac to establish its own connection with the server when it wishes to print. However, if you decide to begin special software installations, then you're moving away from the plug-and-play utility of gateway products and toward more distributed solutions.

Routing And Encapsulation

Providing specialized file and print access to the server by individual Macs on a LocalTalk LAN is a bit more complicated and involves installation of software on the server as well as routing or gateway capabilities. Many hardware and software products are available for LocalTalk-to-Ethernet connectivity. They support either translation from AppleTalk packets on the LocalTalk network to EtherTalk packets on the Ethernet network or encapsulation of AppleTalk packets within IP or DECnet packets and transport-layer services for communications with the server.

Gateway and routing products are available from Apple, Cayman, Network Resources, Shiva, Ungermann-Bass, Webster Computer and Wollongong. As the terminology has evolved, a gateway device operates above the network layer, while a router operates at the network layer and a bridge operates at the data link layer. The Cayman

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The boss paused and got that far-away look in his eyes, the one that usually means more work for us. Then he sat back down and quietly said, "What we offer, above all, is peace of mind. Think about it. When programmers install CCC, they eliminate all that repetitive tracking of changes. Their boss, the manager, gets an unprecedented level of control over projects, and their financial people get a solid return on their investment, while insuring the company's software assets. Everybody wins."

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product is a good example of gateway activity at the application layer (support for NFS) and transport layer (support for TCP and UDP).

Classification of other products is more difficult because of the use of encapsulation. Removing an AppleTalk packet from a LocalTalk frame and translation to an EtherTalk packet for insertion into an Ethernet frame is a clear example of router activity. But encapsulation of an AppleTalk packet within an IP packet involves the use of TCP or UDP at the transport layer and so suggests gateway capabilities. Encapsulation, as implemented in such products as Webster's MultiGate, may occur in both directions across gateway/router products: IP packets may also be encapsulated within AppleTalk packets so the Mac may itself support TCP/IP. In this example, the Mac is providing the UDP or TCP service, and the router is only responsible for de-encapsulation of the IP packet and insertion of it into the Ethernet frame (or, conversely, encapsulation of the IP packet within the AppleTalk packet and insertion into the LocalTalk Frame).

Tunneling

Further, a technique called tunneling is typically accomplished between cooperating gateways. Tunneling is the encapsulation of packets in DECnet, IP or some other packet type for the passing of the packets through those networks. For example, Cayman supports tunneling between LocalTalk/AppleTalk networks by establishing a TCP/IP connection across an extended LAN or WAN and encapsulating AppleTalk packets within IP packets. On the other end, the Gatorbox strips off the IP packet and sends the AppleTalk packet on its way. Using this technology, only IP packets appear on the network backbone, simplifying network monitoring and providing better network management. The GatorBox includes a feature called filtering that allows the network manager to select which zones appear to Mac users across a tunnel.

This example also provides a good illustration of the high overhead that can be added to a network with gateway products. Router conversion from AppleTalk to EtherTalk packets for transmission across the Ethernet is faster because the Macs provide the transportlayer services directly on the LocalTalk networks.

Encapsulation techniques are also used on PC LANs. For example, Wollongong's WIN/Route for DOS turns a PC into a router, accepting packets from the PCs on the PC LAN that are running WIN/TCP software supporting an IPX or NetBIOS interface to the LAN. IP packets are encapsulated in the PC LAN packet and placed into the PC LAN. The packets are fielded by the PC running the routing software. The IP packet is stripped from the LAN packet and then transmitted onto the Ethernet. Both

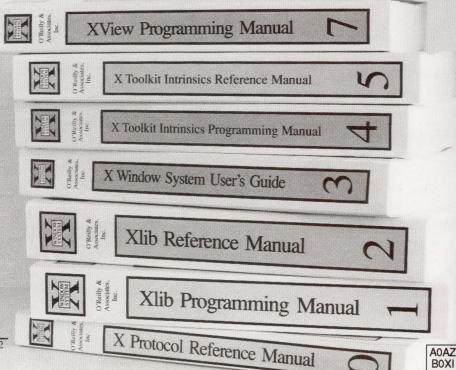
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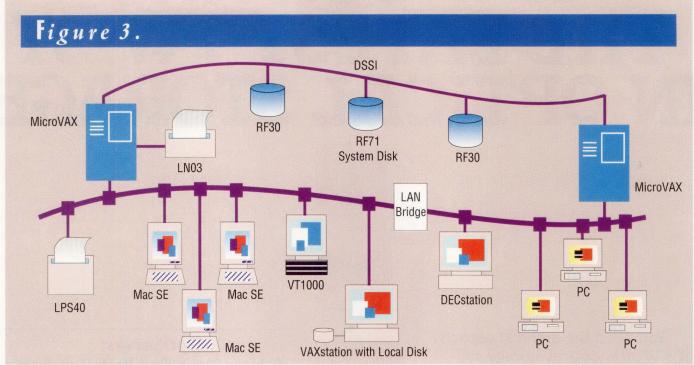
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Wollongong and FTP support PC access to NFS servers via this encapsulation method, though Wollongong warns about possible performance limitations.

The gateway versus router distinction and the attendant functionality versus performance considerations are becoming more important as protocols proliferate on the network. Multiprotocol routers are becoming widely available from many companies. In particular, Advanced Computer Communications (ACC), Cisco Systems, Proteon and Wellfleet Communications are rapidly introducing a variety of high-performance LAN bridging and routing products. The evolution is paralleling what has already occurred in wide area communications.

Bells And Whistles?

Figure 3 shows a network similar to Figure 2. It represents a more distributed approach and is based on VAX/VMS and VAXcluster technology. The system is considerably more expensive, and the benefits are well-known to DEC users.

In the dual-host MicroVAX configuration, both servers and satellites can boot from a common disk connected to the

storage bus. If one MicroVAX should fail, the other MicroVAX and satellites can still access the system disk, providing high data availability. Further, using Phase II volume shadowing under VMS, shadowing can be implemented without an HSC, ensuring access to the data in nearly all crash scenarios. LAVcs provide a single file, system management and security domain across the extended LAN.

Macs and PCs are integrated into the LAVc using DEC LanWORKS for Macintosh and DEC LanWORKS for DOS. Disk and printer sharing is fully supported across the LAVc for both Mac and PC products. When disk space or printers are added to the LAVc, the new resources immediately become available to the machines with no change in software to the Macs, PCs or VAX. New resources are seamlessly integrated into the system and are immediately available to the entire network computer.

Up to 96 VMS systems can exist on the same Ethernet, and any number of PCs and Macs running LanWORKS software can be added to the system using DECnet for communications with the cluster. Digital also encourages connections via its PC servers and supports use of Mac-to-VAX gateway/router products. If an Ethernet becomes overloaded with traffic, LAN bridges can be used to localize traffic. LAN bridges simply pass Ethernet frames through to the other side if it's known that the addressed node exists on the other side. LAN bridges are usually self-learning, and some, such as ACC's ACS 2100, support SNMP.

Industry-standard TCP/IP-UNIX-NFS components are integrated into LAVcs with Digital's VMS/ULTRIX Connection (UCX) or with one of the competing products from Network Research, Process Software, TGV or Wollongong. Products supporting UNIX-VMS platforms are one of the fastest growing and most important segments of the Digital market from the perspective of both Digital and the third party.

Files For All

Integrating workgroups with VAXcluster technology is straightforward but expensive. The system management, security and high degree of hardware integration may be reasons enough to integrate workgroups via VAXclusters, but equally important is Digital's

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Network Application Support (NAS) technology, by which files and applications may be shared among many different machines. Using LanWORKS and UCX, a single file is sharable by Mac, PC, UNIX and VAX/VMS applications. Even compound document architectures are supported.

But the same multivendor functionality is appearing in the UNIX environment as well, though the capabilities tend to be more primitive. For example, Keyword Office Technologies recently announced support for all UNIX platforms with its "mail-enabled" document interchange software. Using these utilities, plain text and multimedia documents can be shared among editors used on DOS, Mac, OS/2, UNIX and VMS machines.

Using these utilities on a server such as that shown in Figure 2, all Macs and PCs can edit files with roughly the same degree of integration offered under NAS, including support for many word processing and other popular applications programs. Conversion occurs via e-mail. A user mails a document to someone else or back into his own account, specifying the conversion that's to occur. The document is then available for use with the editor to whose format the document has been converted.

THE TREND IN THE DIGITAL ENVIRONMENT is toward a combination of UNIX and VMS systems. The convenience of VMSbased solutions is in many cases worth the extra cost; in others, it isn't. We may be witnessing a migration away from VMS and toward UNIX systems as equivalent UNIX functionality comes online, where multivendor connectivity and standards are resulting in lower costs and in fully connected and functional computing environments. Digital is offering a full range of products to integrate the two environments and is accelerating ULTRIX product development to ensure that the company remains competitive in this important market. Where the migration from VMS to UNIX will end is the million-dollar question, and you'll find as many answers as there are product managers at Digital.

This is why Digital will continue to prosper and remain competitive, despite its recent financial problems. It can offer all the bells and whistles with VMS, or it can fully support the industry-standard environment. Digital is handling all levels of user sophistication and the full range of user budgets. VMS offers elegance, simplicity and services. Or, you can go it alone in the UNIX world, bridging the two environments to whatever degree you see fit.

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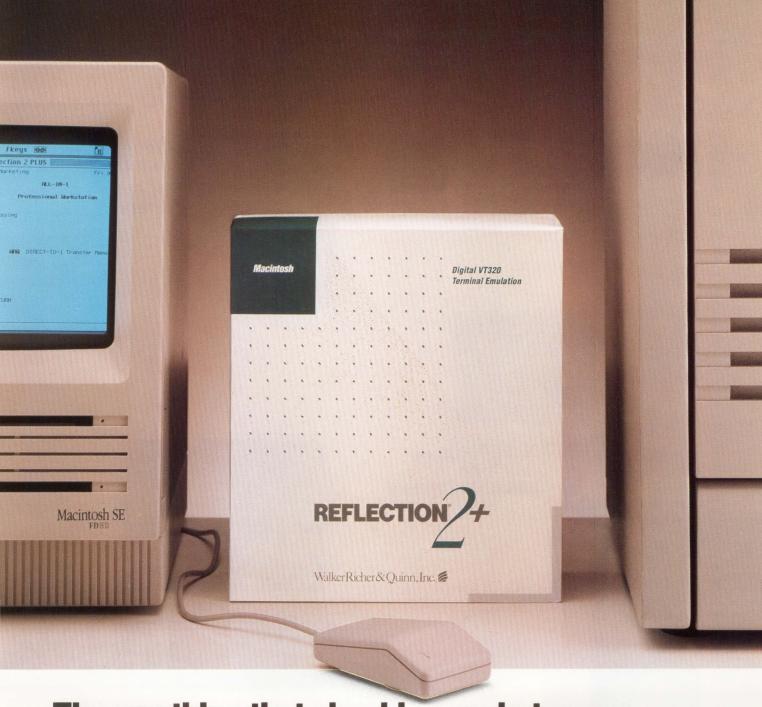
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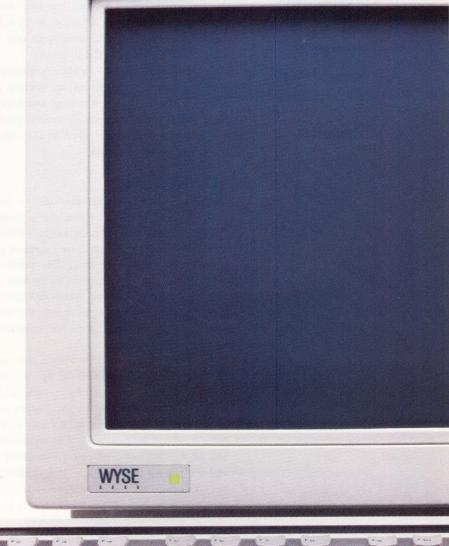
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in many forms in the VAX/VMS computing environment to improve disk performance. Caching is a mechanism to increase the speed of access to information using a faster intermediate access medium to save the most commonly accessed pieces of information. Disk data caching uses high-speed memory to save the most commonly accessed disk blocks.

Three areas of VAX/VMS — memory-management caches, file system caches, and RMS caches — provide caching mechanisms designed to improve overall system performance by decreasing the need to use disks as the primary source of data.

VAX/VMS Caching

Memory-Management Caches — Since VAXs are virtual memory machines, program codes and data don't necessarily reside in physical memory. The alternate source of program information is the disk. The process of moving program information to or from the disk is called page faulting. Since disk access is slow relative to physical memory, the VAX/VMS memory-management code implements two forms of disk data caching.

The first form of data caching is the modified page list. This list is made up of a small amount of physical memory — the size of which can be controlled by the system manager — used to cache virtual memory that has been modified by programs. The modified list acts as a cache between process working sets and the paging store on disk. If a working set becomes full and pages must be removed to make room for others, disk I/O can be

avoided by putting those pages on the modified list rather than writing them directly to the paging store on disk. Later, when those pages are needed by the process again, they can be retrieved from the modified list. This potentially can save two disk I/Os when paging of process memory for modified pages is necessary.

The second form of data caching used by VAX/VMS memory management is the free page list. This list is made up of a small amount of physical memory — which also can be controlled by the system manager — to cache read-only process memory. The free list functions similarly to the modified list, acting as a cache between process working sets and the paging store on disk. The free list potentially can save one disk I/O when paging of process memory is necessary.

File System Caches — The file system provides several special-purpose caches designed to eliminate disk I/O resulting from the management of the disk file structure by VAX/VMS. These caches are collectively referred to as Extended Queue I/O Processor (XQP) caches. They can be classified as disk data block-oriented caches in paged dynamic memory (such as the directory cache, file header cache and bitmap cache) and lookaside list caches in nonpaged dynamic memory (such as the extent cache, FID cache and quota cache).

■ Directory Cache — In a system using multiple levels of subdirectories, very large directories and/or many directories, the directory cache is vital to file system performance. Directory scans represent a substantial amount of overhead during any file-open operation. On a very active system with a lot of interactive

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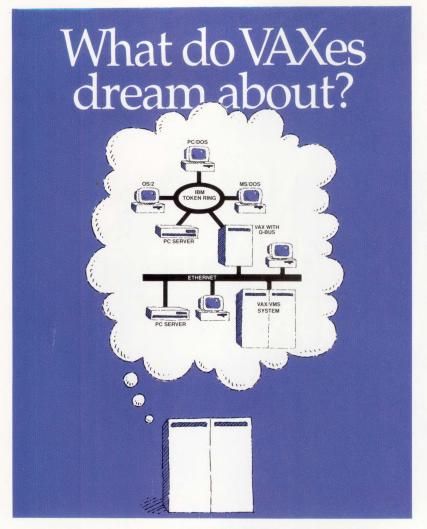
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users, the file-open rate easily can approach 10 file opens per second. If directory data isn't cached, file opens can incur dozens of additional read operations from the disk to locate the desired file.

The directory cache comprises two caches, the directory index cache and the directory data cache. The directory index cache is an index constructed by the XQP to describe the contents of directory data blocks. It allows the XQP to find the data it wants more quickly. The directory data cache is a cache of actual data blocks from directory files. Having this data available in memory helps eliminate I/O to the disk for doing directory lookups to access files.

■ File Header Cache — Each file on the disk is associated with at least one file header, which contains the file's name, organization, ownership, location on the disk and other information the file system must know to access the file.

The file header cache is used to store the contents of file headers in memory. When a file is opened or a window control block updated, or even when file attributes are referenced, the file's header is stored in the file header cache. The saving in I/O requests is substantial, because all the file information is readily available from memory while the file is in use.

- Bitmap Cache Every disk contains a special file, BITMAP.SYS, that helps manage available space on the disk. It's often referred to as the allocation bitmap for the disk. Each time a file requires additional space, the bitmap must be accessed to determine where space is available. On the other hand, when a file is deleted, the space it occupied must be recorded in the bitmap so that it can be used for other files. The bitmap cache is used to avoid having to read the allocation bitmap from disk when a file extent is requested.
- Extent Cache Like the bitmap cache, the extent cache is used to eliminate disk I/O during the allocation or de-allocation of disk space. The extent cache maintains a list of available disk blocks for allocation. It's checked before scanning the allocation bitmap when a new piece of disk space is to be allocated.

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When a file is deleted, the blocks that it allocated can be added to the list.

Though this cache may reduce file system disk I/O, it tends to cause the file system to create fragmented files, which has a more substantial negative effect on performance than any gains achieved by the cache.

- FID Cache Every file on a disk is identified by a unique numeric identifier called a file ID (FID). When a file is deleted, its FID is available to be reassigned to another file. The FID cache is a list of FIDs available for assignment to files. When a file is created, this memoryresident list provides an FID for the file. When a file is deleted, its FID is added to this list for future use.
- Quota Cache Disk quotas allow a system manager to control user disk space allocation. When a user allocates disk space to a file, the request is granted only if all space allocated to the user, including the current request, doesn't exceed the limit, or quota, established for that user. This information is stored in a file called QUOTA.SYS, with separate entries

for each user.

The quota cache is used to cache disk quota file entries. If disk quotas are enabled and there are a lot of entries in the quota file, this cache can be very important in terms of XQP performance. This cache is used to save the XQP from having to scan the quota file every time a file is created or extended.

The special-purpose file system caches are vital to file system performance, but they only address a small subset of I/O channel traffic. But while they don't, in practice, truly eliminate disk I/O for file system management, they go a long way toward reducing it.

One good feature of the file system caches is that they can be tuned via a number of SYSGEN parameters. However, tunability can be a drawback, because the system won't perform well for users if the file system caches are poorly tuned.

RMS Caches — Another area of VAX/ VMS that has caching built into it is Record Management Services (RMS). RMS performs caching via two mecha-

nisms: RMS directory caching and global buffers.

- RMS Directory Cache This cache serves a function similar to the file system directory cache. It allows RMS to eliminate calls to the XQP for directory processing.
- RMS Global Buffers These are the primary caching tools that come to mind when considering the caching capabilities in RMS. RMS global buffering is an optional mechanism that may be specified by the system manager for files expected to be accessed frequently by numerous users simultaneously. With the DCL command, SET FILE/GLO-BAL BUFFER=n, a number of global buffers appropriate for the file are specified. This causes RMS to maintain that many sharable data buffers in virtual memory for that file.

Guidelines for selecting the appropriate number of global buffers for a file include:

1. Set global buffers to the number of local buffers times the average number of users for the file.

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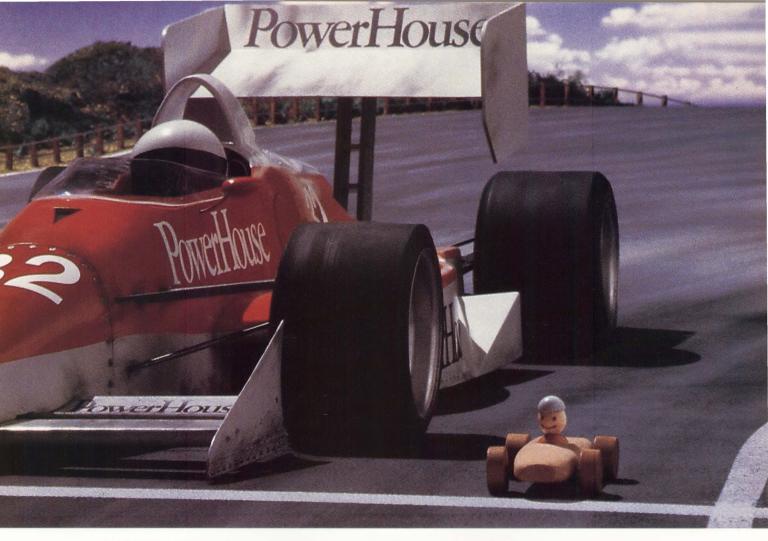
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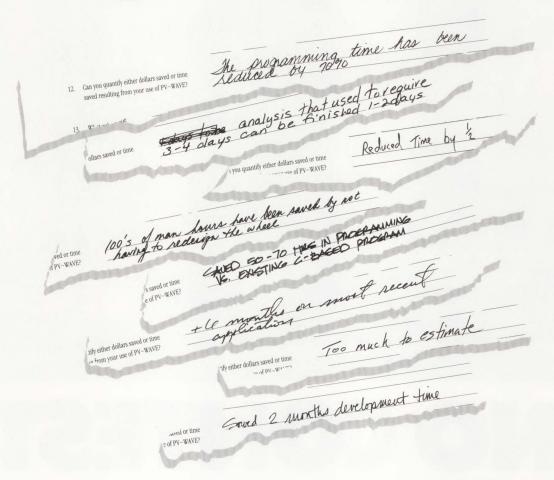
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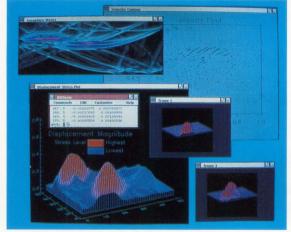
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- 2. For indexed files, use the number of keys plus two or more to allow caching of at least one bucket per key plus the root bucket and an extra data bucket.
- 3. For indexed files accessed by primary key, specify enough buffers to hold the entire primary index plus at least one bucket per key and at least one data bucket.

Files that are frequently updated and files accessed from several nodes of a VAXcluster aren't good candidates for global buffers, because there's a lot of overhead involved with managing the buffers in these cases. A very large indexed file, in which reserving enough memory to cache the entire index would be unaffordable, also is a poor candidate for RMS global buffers.

Controller-Based Caching

Aside from these VMS techniques, other sources offer additional caching solutions. Several disk drive manufacturers are now designing disk data caching into their disk controllers. Caching controllers include

a small amount of dedicated memory that's used for storing the data from recently accessed logical disk blocks. Thus, if another I/O request is received soon for the same logical blocks, the blocks are more readily available. Disk head seek time, rotational latency and data capture time can be avoided by supplying the data directly from the cache memory in the controlling device.

This solution doesn't take system memory away from other applications. Another positive factor is that there's no need to analyze which files or records are the best candidates for caching. The decision criteria are fully automated within the controller firmware.

The results of controller-based caching are usually superior to RMS global buffers, because all file data read from the disk is available for prompt reread.

Three major drawbacks are:

1. The amount of memory in the controller for this purpose is usually somewhat limited, so data stays in the cache for only a short time.

- 2. This solution doesn't reduce or eliminate heavy traffic on the I/O channel and the bus.
- 3. The capital outlay is notable.

RAM Disk

A RAM disk is a portion of host system memory that's dedicated to the task of storing data in a form that looks to the system like a standard, file-structured disk device. (This discussion excludes separate solid-state devices.) This form of caching is useful for files known to be frequently read by many users. It also makes sense for applications that involve short bursts of high-volume data gathering, such as satellite telemetry, in which the data is subsequently written to a more permanent mass storage device such as disk or tape.

One advantage of this approach is the great speed with which I/O requests can be serviced. Read requests for data that's stored on this pseudodevice can be satisfied without any traffic on the communications bus or the disk I/O





subsystem.

Since a power failure or system crash causes the contents of system memory to be lost, backup of files stored on a RAM disk must be stored elsewhere.

Some RAM disks include a delayed write-through feature. This means that if information stored in the RAM disk is modified, it's written to the backup copy later. Of course, the updated data could be lost if the system crashed before the write-through completed.

An obvious cost of a RAM disk is that

some system memory must be permanently assigned for the device. Equally important but not so obvious is the cost of the system manager's time and attention to manage the RAM disk.

A recent innovation in caching technology is a software cache that offers the advantages of both controller-based caching and a RAM disk. This all-software approach uses some of the host system memory to cache most-frequently and/or most-recently accessed disk blocks. An I/O request that might take

a normal device driver substantial time to complete can be satisfied by a software cache system typically in less than onetenth of the time.

Notice that a software cache is concerned with blocks, as is controller-based caching, and not with files, as RAM disks or RMS global buffers are. This means that if a small number of blocks in a very large file are frequently accessed, those blocks can be cached and quickly available from memory in lieu of the disk without a large space requirement for the whole file.

This approach uses host system memory, as does a RAM disk. This means that when an I/O request is satisfied from the cache, the entire disk subsystem, including the communications bus, can be avoided.

In most cases, software caching is invisible to users and applications. It simply intercepts I/O requests directed toward any disk device on the system, satisfying them from the memory-resident cache if possible.

Since the data is stored in main system memory, it's reasonable to be concerned about the vulnerability of the data in case of power failure or system crash. For this reason, software cache systems with write-deferred features should be avoided. If a software cache system is characterized as a write-through cache, then it handles write I/O operations by updating the data on the disk immediately.

Like a RAM disk, most software cache systems require that system memory be reserved for caching. This reduces the amount of memory available for normal VAX/VMS operations. One solution is to use a software cache system that dynamically allocates and de-allocates memory for caching, depending on system workload.

A myriad of caching mechanisms is available for VAX/VMS systems. A system manager must apply the mechanisms that offer the best disk performance for the user community. -Rick Cadruvi is vice president of development and Evelyn Vigil is director of research at Executive Software International in Glendale, California.



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FROM THE LAB

Bringing Together SCSI And The Q-Bus With Kingston Technology's DC101-S Removable Subsystem And CMD Technology's CQD-240/TM Q-Bus-To-SCSI Host Adapter.

THE CONNECTION



here are times when you want to connect a third-party disk drive to a Q-bus MicroVAX system without making an expensive move to the Digital Storage Systems Interconnect (DSSI) architecture. This means obtaining a KFQSA Q-bus-to-DSSI adapter and either an RF30 or RF71 Integrated Storage Element (ISE) or Removable Storage Element (RSE) subsystem with a capacity of 150 MB or 400 MB, respectively. This can be expensive. For example, it costs more than \$6,000 for the "small" drive if you need an extra cabinet.

A third-party solution looks attractive at this point. This scheme means getting a disk subsystem that uses one of the three industry-standard device interfaces: ESDI, ST506 or SCSI. Kingston Technology provided DP Labs with its removable, lockable subsystem, the DC101-S (S for SCSI). We installed the product on our MicroVAX II. To do this we used a Q-bus-to-SCSI adapter board from CMD Technology.

Kingston manufactures the subsystem but not the drive. The DC101 is designed to house a 3 1/2-inch drive. The



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hits and errors to a disk file and sends you a message every time it terminates someone.

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FROM THE LAB

removable feature is attractive for security reasons, as you can remove and lock up your sensitive files nightly if you choose to isolate them on this drive. Kingston ships the subsystem with or without the drive of your choice. Or, you can do it yourself. We received the kit with a Maxtor LXT-200 drive installed. This drive has a 200-MB (formatted) capacity and a stated 15 ms access time. The drive added \$1,005 to the price of the unit.

The DC101 houses a shock-isolated drive carrier. A digital display on the front of the drive provides status information. The key lock in the front of the drive carrier provides physical security and a palpable indicator of proper seating in the chassis. An optional solenoid interlock prevents removal of the drive carrier during head parking. Since our unit came with this feature, I tried removing the carrier without waiting until the drive had spun down. It wouldn't budge. The DC101 is also protected from electrostatic discharge.

Subsystem Connection

Because we hooked the drive to our MicroVAX, we needed a Q-bus-to-SCSI adapter board. We obtained a model CQD-240/TM quadwide Q-bus/SCSI Host Adapter from CMD. The CQD-240 supports disk and tape drives — a handy option, since we intend to get our hands on SCSI-based tape drives in the near future.

The adapter features many options, such as single-ended and differential SCSI. Our Kingston is a single-ended device. It supports 18- or 22-bit Q-bus addressing. We used 22-bit; 18-bit is used with LSI-11-based systems. The CQD-240 can be used with any DEC system, including PDP, LSI and ULTRIX-based systems that use DU and/or MU DEC device drivers. Our CQD-240 supports up to four disk and three tape drives.

Maxtor Corp. 211 River Oaks Pkwy. San Jose, CA 95134 (408) 432-1700 CIRCLE 418 ON READER CARD

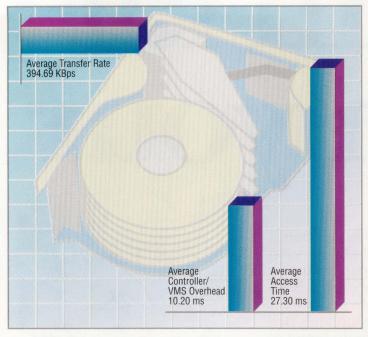


Figure: We
ran our Disk
Benchmark
program
to evaluate the
performance of the
Kingston disk/
CMD controller
combination.

After finding an available slot in our MicroVAX, our first step was to select the correct Control and Status Registers (CSR) address so our MicroVAX could communicate with the controller. CMD provides an installation manual that shows a list of supported addresses. To find which address you'll need to set the board to, go into SYSGEN and type CONFIGURE at the SYSGEN> prompt. You'll receive a DEVICE> prompt at which you enter UDA,n (UNIBUS Disk Adapter) where n is the number of adapters (controllers) you'll have on the system, including the adapter you're installing. Since we already had three UDAs on our system, we entered:

DEVICE> UDA,4

When you CTRL-Z, you'll see the new device listed with a CSR address. This should correspond to one of the addresses listed in the CMD manual. This is the one you'll need to set on the board.

If you haven't used CONFIGURE before, talk to your system manager. Once you find the correct address, set it by installing the correct combination of jumper plugs: switches 1 though 5 for a disk unit and 6 through 10 for a tape unit.

Each SCSI device on the bus requires a unique SCSI ID. The controller is called

an Initiator, while tape/disk drives are called Targets. The Target IDs for disks run from 0 through 3. Tape Target IDs begin at 4. SCSI ID 7 is reserved for the Initiator, the CQD-240. This scheme corresponds to the four-disk, three-tape capacity on the adapter. We set the SCSI ID to 2. The documenation for the CQD-240 is full of tables and diagrams, including a map of the board, so you won't have to go on an expedition to find the jumpers.

There are two other settings to note. The default mode is single-ended. You'll need to make a change to support differential SCSI. We also left a jumper shunt out of jumper block W3 to ensure that terminator power was disabled. The Kingston provides power.

The CMD Disk Utility Program can format and configure a disk. Because our Kingston was shipped formatted, we didn't need to go into it.

SCSIwatch

SCSIwatch, or Tape Monitor Utility (TMU), is an optional software package designed by CMD to work with its Q-bus and UNIBUS SCSI host adapters that support Tape Mass Storage Control Protocol (TMSCP) devices. We received the package with our CQD-240.

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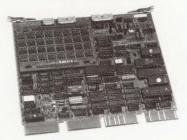


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CIRCLE 358 ON READER CARD

VMSINSTAL. You must first set a jumper on the controller to enable TMU. You'll then see a pseudodevice on your system, MUx255, where x is your controller designation. SCSIwatch communicates through this pseudodevice to the controller.

After installation, you must run two .com files: tmusetup and tmustartup. The command procedure tmusetup.com defines two foreign commands — one to run the utility and the other to run the License Registration facility. You must run the latter, providing it with information about your copy of the program and the password you're given in the package. The command procedure tmustartup.com installs the program image with the SHARED and PRIVILEGE attributes.

TMU provides continuously updated information about your current tape operation (the default interval is 10 seconds). Type TMU at your system prompt to activate the display. To change the default display interval, type the command followed by the interval in seconds, for example, TMU 5 for a five-second display interval. The information displayed will be the Device Name, Vendor ID (vendor name), Revision Number, Current Condition, Sense Status, Remaining Tape (in MB) and

%Rewrite, %ECC.

Current Condition displays "normal" conditions such as Read, Write, Rewind and Unload. Sense Status provides information such as Not Ready, Medium or Hard Error, or Unit Attention. "Rewrite, "ECC provides the percentage of blocks that were rewritten during a Read operation or the number of Blocks recovered during a Read respectively.

CTRL-C puts you in command mode displaying a tmu> prompt. At the prompt you can enter commands to spawn a subprocess, enter a DCL command directly (with the syntax tmu> dcl dcl_command), or change the display interval. Typing tmu> exit returns you to the display. To stop TMU, enter CTRL-Z.

TO EVALUATE THE PERFORMANCE of the Kingston disk/CMD controller combination, we ran our Disk Benchmark program (see "Disk Benchmark" by David W. Bynon, October 1988). Our results are shown in the Figure. We also installed a system on the DC101 and booted up the MicroVAX without a problem.

If you're looking for an easy way to bring SCSI and the Q-bus together, Kingston and CMD might have a solution for you.

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PRODUCT LINE: DEC-compatible controller products

FOUNDED: 1986

OWNERSHIP: Private

CIRCLE 417 ON READER CARD

DC101-S

PLATFORMS: Any system with interface capability to SCSI, ESDI or ST506

PRICE: \$1,395, plus the cost of the drive

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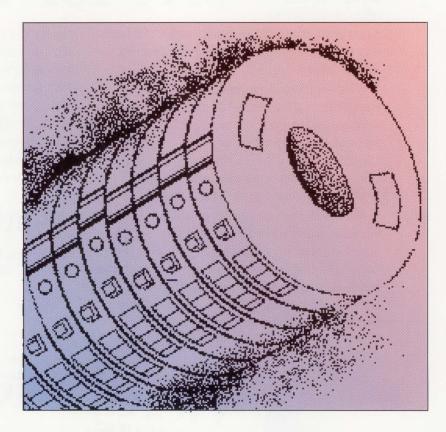
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FROM THE LAB

Tested On Our MicroVAX II and VAX 8800, Touch Technologies' Dynamic Tape Accelerator Improved The Performance Of Tape Operations.

Dynamic Tape Accelerator Revisited



hen we reviewed Touch Technologies' Dynamic Tape Accelerator (DTA) last year ("Speeding Your Drive," November 1989), our test results were low compared to BACKUP results for most systems. Dan Esbensen, president of Touch Technologies, has encountered a number of interesting and not-so-obvious performance puzzles with DTA customers. Esbensen visited our Lab to give us a hand in running the tests again.

Dynamic Tape Accelerator is a software program that controls the flow of data to the tape device. It's marketed and distributed by System Management Software.

We ran a series of tests with a mixture of hardware to provide a variety of scenarios and discovered how different hardware and software configurations, system tuning and system load all can contribute to differences in performance. One of the following configurations may



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Figure.

Orive	Controller	Original KBps	KBps With DTA
STC	Wespercorp	184	214
STC	Aviv	207	253
Tristar	CMD SCSI	137	163
Drive	Controller	Original KBps	KBps With DTA
STC	Aviv	168	201
Γristar	CMD SCSI	116	126
Drive		Original KBps	KBps With DTA
MT		225	242

When tested in the Lab, Dynamic Tape Accelerator took advantage of our MicroVAX II's 16 MB of memory to speed tape operations.

come close to what's in your shop.

We tested DTA on LABDOG::, our MicroVAX II. It has 16 MB of memory and Seagate Technology Wren V and Wren VI disk drives with an Andromeda Systems ESDI caching controller. A Kingston Technology 3 1/2-inch SCSI disk subsystem was also part of our system. We ran tests using a Storage Technology (STC) 2920 50-ips, noncaching nine-track tape drive and a Tristar Technology 4mm DAT drive. Tests with nine-track tape were run with a Wespercorp TapeDimension/Q-bus CacheCoupler and with an Aviv TFC 935A controller. The Tristar DAT drive and Kingston disk drive were daisychained and connected to LABDOG:: via a CMD Technology CQD-240/TM SCSI tape/disk controller. LABDOG:: runs VMS V5.3-1.

For three tests we BACKed UP SYS\$LIBRARY, consisting of 64,989 blocks, from our Wren VI system disk. Our BACKUP account's UAF parameters were tuned to match the settings recommended by DEC in the VMS V5.2 New Features Manual. No other users were on the system when the BACKUPs were run. The only other nonsystem process running with BACKUP was DTA's tape monitor utility, which allowed us to view the performance and progress of the drives. All nine-track BACKUPs were done at 6,250 bpi. We used the following command for this set of tests:

BACKUP SYS\$LIBRARY:*.* tape:DTABCK/SAVE/NOCRC/BLOCK=40960/ GROUP=0/LABEL=DTA

The results are shown at the top of

the Figure. When we ran the original DTA tests in November 1989, LABDOG:: had only 9 MB of memory. You need excess memory to allow DTA to perform caching properly. With 16 MB of memory, DTA could perform better. Without accelerating the drive, DTA's monitor graph, displaying KBps rates every 10 seconds, had a lot of peaks and valleys. When acceleration was enabled, DTA took advantage of LABDOG::'s extra memory to cache data. Performance quickly reached a level at which it stayed for the duration of the test.

Esbensen has encountered a number of cases in which DTA's performance was significantly enhanced when system managers set their tape controller's highspeed switch to high speed for tape drives that can handle multiple speeds. Some managers apparently aren't aware of their controllers' and drives' capabilities and configurations. Esbensen has also run into at least one case in which the DIP switch settings outlined in the controller's documentation were the opposite of the actual switch layout. Before putting DTA onto your system, it might be helpful to reread your tape and disk-drive manuals.

For the next two tests, we did an image BACKUP of our Kingston SCSI disk drive to the nine-track STC tape with the Aviv controller and to the Tristar 4mm DAT drive on the CMD controller. The Kingston drive was a VMS system disk. The results are shown at the center of the Figure.

For the last test, we used our VAX 8800 with 64 MB of memory. Our sys-

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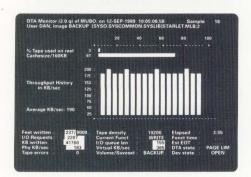


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CIRCLE 157 ON READER CARD

FROM THE LAB

tem disk is a System Industries SI83. We used a Micro Technology (MT) MA24 8mm Exabyte drive hanging off of an HSC50 to do a BACKUP of the 8800's

66

Some managers aren't aware of their controllers' and drives' capabilities and configurations.

"

SYS\$LIBRARY, which consisted of 116,459 blocks. The 8800 also runs VMS V5.3-1. The results are shown at the bottom of the Figure.

These test results point out that you need to be aware of your system configuration, level of tuning and system load when judging a product. DTA can significantly improve the performance of your system's tape operations. After careful consideration of your system, you might give DTA a try to see what it can do for you.

Dynamic Tape Accelerator

PLATFORMS: VAX systems running VMS V4.0 or later

PRICE: Primary licenses range from \$1,995 for MicroVAXs and workstations to \$5,995 for a cluster

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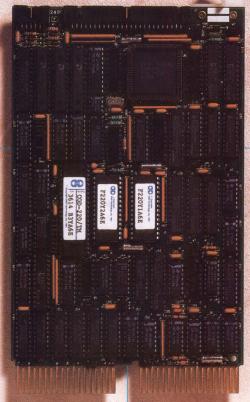
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FROM THE LAB

ISA Solutions' ISA/ResponseMaster
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Measuring YOUR Machine



ne of the most difficult tasks of system management involves quantifying and measuring system performance. There are two methods of

doing this: job completion time and system response time.

Job completion time most often is used in batch environments in which the elapsed time of the job is important. Elapsed job time, in the VAX/VMS environment, is measured and recorded by system accounting.

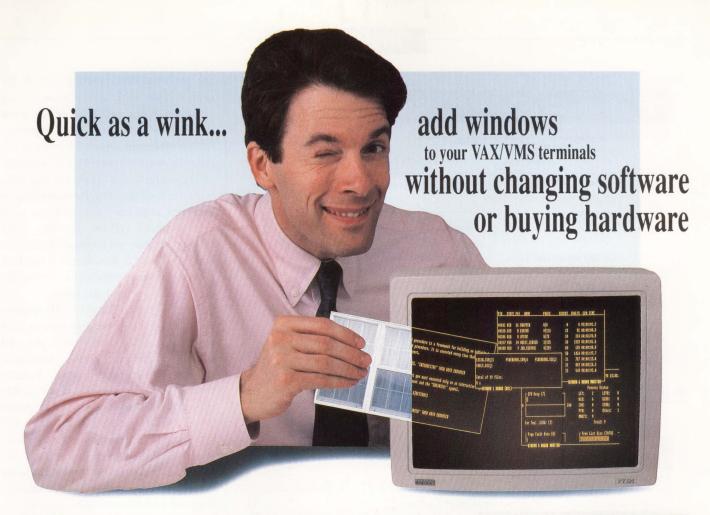
In an interactive timesharing envi-

ronment, it's necessary to measure system response time. This information isn't available from system accounting, and getting it represents a formidable challenge to the system manager. Software that tries to measure system response time is very complex and introduces an additional load to the system.

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Figure 1.

ISA/ResponseMaster Version 2.2

Monitoring ON, Monitoring OFF, Clear Data, Trigger Select, Default Select Show Timing Breakdown, Help, Quit:

- Response Time Results

Average Response Time = 1.36 Samples Averaged = 92
Maximum Response Time = 10.00 Timer Overflows = 0
Minimum Response Time = 0.25 Last Sample = 0.36

-Current Monitor Mode-

-Selected Trigger Set-

MONITORING ON.

<3>

The ISA/ResponseMaster option menu.

Figure 2.

ISA/ResponseMaster Version 2.2

Modify Value, Store, Retrieve, Initialize to Factory, Quit:

Modifiable System Variables.

 Max Valid Count 	= 655.35	Max Time (> not averaged)
2. Min Valid Count	= 0.25	Min Time (< not averaged)
3. Short Format Mode	= N	Enable/Disable Short Display
4. Short Format Row	= 22	Short Mode Row Position
5. Skip Chars	= 15	Ignore Initial N Chars
6. Keyboard Atten. Char	= 29 (^])	Keyboard Attention Character
7. Min. Toss Mode	= N	Please Consult Instructions
8. Refresh Char	= 23 (^W)	Set Refresh Char. 0 = Disabled
9. Low Limit Stat Line	= 24	Lower Line Exclusion Area
10. High Limit Stat Line	= 24	Upper Line Exclusion Area
11. Ignore Control Chars	= Y	Character values less than 32
12. Ignore Space Chars	= Y	
13. Type Ahead On	= N	
14. Screen Idle Time	= 0.20	
15. Clear Statistics	= Y	Clear Statistics on Power Up
16. Special terminator	= 0 (^@)	0 = normal terminator processing

= N

The default settings menu.

17. High resolution timer

the problem of measuring system response time with a hardware device called ISA/ResponseMaster. A box about the size of a modem, ISA/ResponseMaster intercepts terminal output to the system and system output to the terminal. Using sophisticated hardware and software technology, ISA/ResponseMaster measures response time between users and the host system. Because ISA/ResponseMaster is a hardware device, no additional load is introduced to the host system. End-user response measurements are accurate and easy to collect.

The theory behind ISA/Response-Master involves the measurement of a transaction. ISA claims that "the end user's viewpoint is the most meaningful measure of an application's performance." ISA/ResponseMaster is designed to measure the time between when a user enters a key sequence and when a reply is received from the computer. This may seem easy at first, but ISA/ResponseMaster must properly identify which keystrokes start a transaction and which host replies end one.

Setting Your Yardstick

ISA/ResponseMaster comes preconfigured to measure transactions in the ALL-IN-1 and ACMS environments. We tested ISA/ResponseMaster on a MicroVAX running VMS V5.3, an Emulex Performance 4000 terminal server and ALL-IN-1 V2.3.

ISA/ResponseMaster installs easily. You only need a screwdriver. An additional RS-232 cable and an RJ11/MMJ-to-DB25 adapter may also be required.

ISA/ResponseMaster supports any RS-232 terminal that uses ANSI escape sequences, i.e., all DEC terminals and clones. It supports baud rates up to 19.2 Kbps. The baud rate and all other communication parameters are controlled via DIP switches. A straight-through cable must be used to connect the terminal to ISA/ResponseMaster. The original terminal cable connects to the second port. Power is provided by an external power supply.

Once the cable connections are made, the DIP switches set and power switched

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FROM THE LAB

on, operation can be checked by pressing the Menu button on the front panel. If ISA/ResponseMaster is connected correctly, pressing the Menu button summons the option menu (see Figure 1). The option menu also can be summoned by entering the default menu key sequence (CTRL-]) on the keyboard.

Stimulus And Response

ISA/ResponseMaster can be used for several applications, including online transaction processing (OLTP), network delay, office automation and program development. In the Lab I used it to measure ALL-IN-1 transactions and network delay.

Because ISA/ResponseMaster comes preconfigured for ALL-IN-1, it wasn't necessary to change any of the system variables for the ALL-IN-1 response testing. The 17 system variables are modified by accessing the default settings menu (see Figure 2).

I conducted the ALL-IN-1 transaction

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ISA/ResponseMaster

PLATFORMS: Any platform that runs RS-232/RS-423, ASCII communications, VMS, ULTRIX, UNIX or a multiuser timesharing

PRICE: \$1,295

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FOUNDED: 1985

OWNERSHIP: Private

BRANCHES: Chicago

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response test by writing an ALL-IN-1 script that performed 100 ALL-IN-1 tasks. The script then was executed standalone on the system to collect a baseline average response. Next I used the User Environment Test Package (UETP) to simulate a user load of 10, 15 and 20 users

MicroVAX, a terminal server and two PCs running DECnet-DOS/LanWORKS (formerly called PCSA). I first tested network response by pressing several hundred keyboard keys. The average host echo was 0.35 seconds. Next, I used the LanWORKS PERMIT command on



ISA/ResponseMaster is one of those rare computer devices that works right after you plug it in and turn it on. It was almost unnecessary to read the documentation.



while executing the ALL-IN-1 test script. As expected, with each load progression the average response time increased.

For the second test, network load, it was necessary to change several parameters. These included the trigger, the number of leading characters to be ignored, and the exclusion area. A trigger is the keystroke that tells ISA/ResponseMaster to begin transaction timing. To measure network echo response time, any key could be the trigger. For forms-based products such as ACMS and ALL-IN-1, ISA/ResponseMaster can be configured to ignore leading characters (typically cursor positioning information) before watching for the transaction terminator.

To measure network response, the Skip Chars parameter must be set to zero; by default, it's set to 15. Finally, by default, ISA/ResponseMaster excludes activity to the 24th display line in measuring transactions. This is because ALL-IN-1 and most other forms-based products use the 24th line for status. Hence, output to the 24th line by ALL-IN-1 and ACMS doesn't indicate the end of a transaction. The Low/High Limit Stat Line parameters must be set to zero for this test.

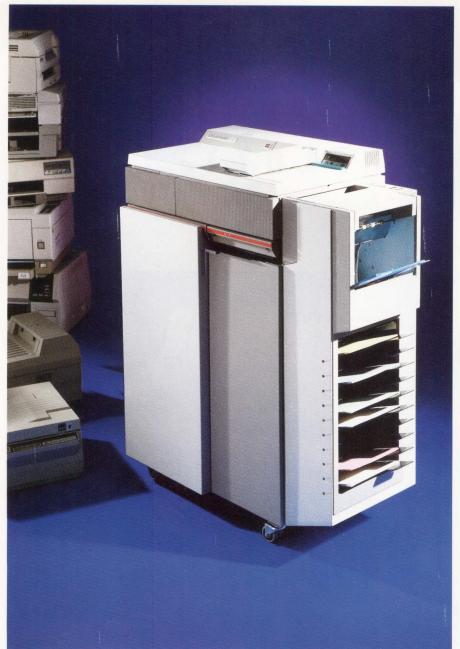
To conduct the network load test, I isolated ISA/ResponseMaster on a private Ethernet network consisting of a

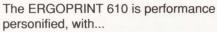
one of the PCs to serve its hard disk to the other PC. I then used a wildcard file copy from one PC to the other and started the same keyboard response test. After pressing several hundred keys again, I checked the stats from ISA/ResponseMaster. The new average host echo time was 0.89 seconds.

ISA/RESPONSEMASTER is one of those rare computer devices that works right after you plug it in and turn it on. It was almost unnecessary to read the documentation. However, for as well-made as ISA/ResponseMaster is, I was disappointed that ISA didn't provide more examples of ISA/ResponseMaster's capabilities. For instance, the documentation doesn't mention how to benchmark ALL-IN-1, ACMS applications or any other application, for that matter. This is unfortunate, because not all users will have this expertise.

ISA/ResponseMaster is an important capacity planning and performance measurement tool. Unlike DEC's SPM, VPA and PCA software monitors, ISA/ResponseMaster precisely measures system response time and application performance without placing an additional burden on the CPU. While ISA/ResponseMaster isn't a replacement for these software products, it's a valuable tool for a professional's toolbox.

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P L O T T I N G

Da Vinci Graphics'
RasterPro 720 Penless
Plotter Converts
Vector-Based HPGL Plotter
Specifications
Into An Optimized
Raster Format.



f dried plotter pens and time-consuming plots are slowing your engineering staff's efforts, consider the RasterPro 720 penless plotter from Da Vinci Graphics. The RasterPro 720 uses a 24-pin dot-matrix print/plot head to create plots and printed material. In plot mode it emulates the HP 7475A plotter and the special symbol set of the 7550A. In print mode it emulates a host of printers, including the IBM Graphics Printer and Proprinter XL and the Epson FX-80 and JX-80.

Rather than using ink pens as the recording media, the RasterPro 720 uses replaceable ribbon cassettes. The fourcolor fabric ribbon cassette (yellow, red, blue and black) can produce 14 colors. A black fabric ribbon cassette is available for monochrome plots.

The architecture of the RasterPro 720 enables it to perform as a high-resolution, archive-quality plotter, a check plotter for producing quick 180 or 360 degree monochrome or color drafts.

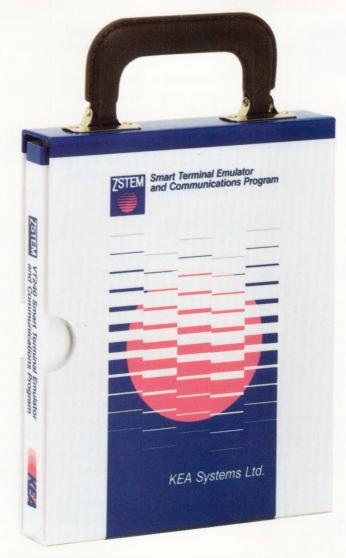
Tech Specs

The RasterPro 720 is 4.7 inches high, 22.8 inches wide and 13.6 inches deep. It uses Motorola's 68000 microprocessor as its CPU and comes standard with 1 MB of RAM upgradable to 2 MB for large



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RasterPro 720

PLATFORMS: Emulates the HP 7475A plotter and supports HPGL

PRICE: \$3,495

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PRODUCT LINE: Plotters

FOUNDED: 1987

OWNERSHIP: Private

BRANCHES: Boston

CIRCLE 538 ON READER CARD

plots. Communication with a host is through a Centronix parallel interface or an RS-232C serial interface.

In plot mode, the RasterPro 720 supports the Hewlett-Packard Graphics Language (HPGL) command set and A, B, A4 and A3 paper sizes. It plots unidirectionally and bidirectionally at 720 dots per inch (dpi) and has a draft mode selection for quick check plots. You can also plot in line widths of 0.25, 0.50, 0.75 and 1.30mm. A "long plot" capability allows plots of unlimited length to be plotted with no loss of accuracy between plot segments.

In print mode, print speeds range from 60 characters per second (cps) at 10 characters per inch (cpi) in letter quality to 240 cps at 10 cpi in high-speed draft. Character sets supported include IBM Graphics Printer with international characters and the IBM Proprinter character set.

Font types available include Courier, Prestige Elite, Draft, High-Speed Draft and Compressed. You can select from a variety of standard or proportional character spacings or program your own character spacing in 1/180-inch increments.

The Plot Thickens

The RasterPro 720 comes with a power cord, user's manual, paper guide panel and guide extenders, and color ribbon.

We configured our RasterPro 720 using the Quick Start section in the user's manual. We connected an RS-232C serial cable between the plotter and the COM1 port of our AST Premium 286 PC. The factory default settings are 9,600 baud, one start bit, 7 data bits, one stop bit and no parity.

Da Vinci Graphics supplied several demonstration plots on 5 1/4-inch floppy disks. The demonstration files were created with Autodesk's Autocad and Personal Cad Systems' Pcad to produce the necessary HPGL code for the RasterPro 720. To plot a file from disk, we issued the command:

COPY A:<filename> COM1 <CR>

The RasterPro 720 plots a drawing in two stages. First it reads the HPGL code from the PC and processes it by rasterizing the vector coordinates. During this time, no plotting takes place. Once the entire file is read and processed, the plotter plots the drawing.

We measured the processing and plotting time for the demonstration file SCHEM.HP. This file consisted of 161,838 bytes and produced a three-color detailed schematic of a single-board microprocessor. Processing took about three minutes, while plotting took about 11 minutes 45 seconds.

We also copied the PC demonstration files to our Lab's MicroVAX II using Walker Richer & Quinn's Reflection terminal emulator.

We connected the RasterPro 720 to the MicroVAX II via Datability Software Systems' Vista VCP-1000 communications server. We kept the same serial communication default parameters as with the PC and plotted the file SCHEM.HP by issuing the command:

PRINT/QUEUE=LTA1\$PRINT SCHEM.HP

Processing again took about three minutes, and plotting again took 11 minutes 45 seconds.

THE RASTERPRO 720 comes with a user's guide divided into two main sections. The Quick Start section helps get your RasterPro 720 up and running immediately. The second section provides information on setting up your plotter, using the control panel, paper loading, plot mode and print mode setup, maintenance and troubleshooting. The user's guide also has an extensive appendix that describes plot and print mode specifications, interface considerations, HPGL plot commands, and plot mode and print mode fonts.

The RasterPro 720 penless plotter is ideal for electrical and electronic engineering, CAD, VLSI circuit design, construction engineering, architecture and geographic information systems. Its convenient desktop size and fast throughput make it a welcome addition to most engineering environments.

For More Information

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ULTRIX

Philip E. Bourne, Ph.D.

ULTRIX V4.0, Part 2

Editor's note: This is the second of a two-part series on Digital's

release of version 4.0 of the ULTRIX operating system. This month we look at several features important in configuring your new operating system.

Once the ULTRIX V4.0 base system and appropriate software subsets are installed, a system administrator's thoughts must turn to customizing the system to meet site-specific needs. ULTRIX V4.0 provides a number of tools useful to the novice and experienced UNIX administrator. The command **man -k setup** introduces some of them (see Figure 1). Others may be present if a wider range of software subsets is installed.

We'll focus on four setup shell scripts: **lmfsetup**, **secsetup**, **snmpsetup** and **svcsetup**. These are new in ULTRIX V4.0 and lead us into a discussion of new features.

Imfsetup

The script /etc/lmfsetup can be used to register Product Authorization Keys (PAK). PAKs and the associated License

Management Facility (LMF) software, a new feature of ULTRIX, aren't new to the VMS manager. They form part of the Digital Distributed Software Licensing Architecture (DDSLA), which has been part of VMS since V5.0. ULTRIX and VMS software PAKs come in two flavors: the capacity license and the per-user license. The first restricts usage based only on the CPU type and the latter only on the number of users who can simultaneously use a product.

All of DEC's ULTRIX layered products released with or subsequent to ULTRIX V4.0 must have a PAK and be registered. ULTRIX V4.0 itself requires a PAK if more than two users need to access it simultaneously. The program /etc/lmf (compare VMS SYS\$UPDATE: VMSLICENSE.COM) is used to maintain PAKs.

Like VMS, once a PAK is registered it must be loaded into the kernel cache to be available. Each invocation of a software product checks the cache to determine whether use is authorized. There will be no surprises for the VMS system manager in maintaining and registering PAKs. However, the longstanding UNIX

administrator may find it disconcerting that the early days of UNIX freeware have been replaced by a more structured and commercial approach. The ULTRIX *Guide to Software Licensing* provides information on DDSLA and the use of /etc/lmf.

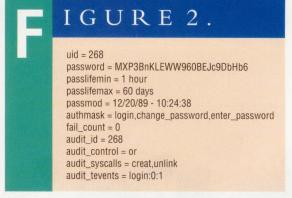
secsetup

If the optional software subset ULTSEC040 is installed, the shell script /etc/secsetup can be used to establish the appropriate level of security for your ULTRIX V4.0 system. Levels BSD, UPGRADE and ENHANCED are supported. BSD maintains the standard BSD 4.2 level of security found in previous ULTRIX releases. UPGRADE offers a bridge between the original and ENHANCED levels of security. Existing users are handled in the traditional way; new users are subject to ENHANCED levels of security.

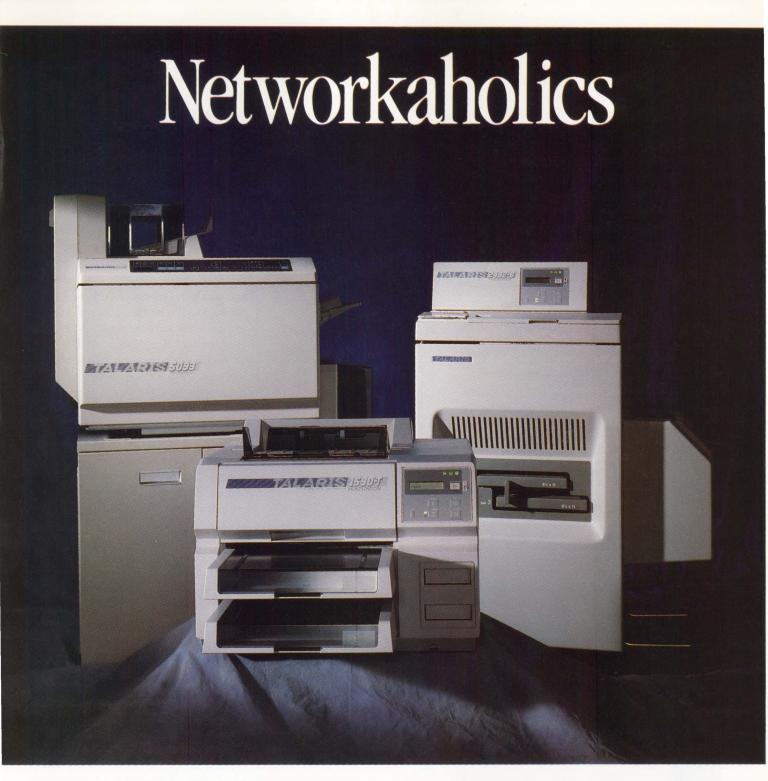
Existing users should be upgraded as soon as convenient if the highest levels of security are to be maintained. EN-HANCED subjects all users to a new level of security. What does this imply? At the highest security level, the trusted path

IGURE 1. Software/Files Configured Berkeley Internet Name Domain (BIND)/Hesiod service. bindsetup (8) Imfsetup (8) License Management Facility. Iprsetup (8) Line printer spooler. TCP/IP network. netsetup (8) nfssetup (8nfs) Network File System (NFS) secsetup (8) Enhanced security features. setupterm (3cur) Low-level terminal setup. Simple Network Management Protocol (SNMP) Agent. snmpsetup (8n) svcsetup (8) The file /etc/svc.conf. UNIX to UNIX Copy (UUCP). uucpsetup (8) Yellow Pages (YP) ypsetup (8yp)

ULTRIX V4.0 setup scripts.



A typical temporary entry built with /etc/edauth before it's loaded into the file /etc/auth.pag.



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Multiplexed I/O lets the printstation function as a node on the network, while at the same time being connected to a PC through the RS232 port and to a printsharing device through the Centronics parallel port. The printstation handles the switching, even setting a different default emulation depending on the input port. With that kind of flexibility you've finally got a printer that can work as hard as your users.



(619) 587-0787 6059 Cornerstone Court West P.O. Box 216580 • San Diego, California 92126 feature, the audit subsystem and improved login security are enabled.

1. Trusted Path Feature — The trusted path feature is designed to prevent the capture of an unsuspecting user's password at login. For example, suppose you have a terminal in a public area. It's

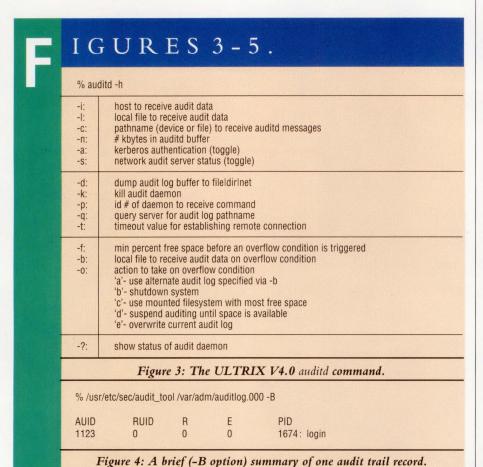
simple for a malicious user to write a program that appears to be the login program when executed on the public terminal when in fact it writes the user's or superuser's password to a file, simulates a login fail as if the password were mistyped, and exits. With trusted path access, the user first hits the secure attention key (Break key), whereupon all processes from that terminal, as determined by the device name, are terminated, and a clean login can be initiated.

This doesn't work for pseudo terminal connections, that is, remote logins via the network. Further, LAT users will recognize this as an inconvenience, because it interferes with the Break key function of the terminal server. The workaround for this is to redefine the terminal server attention key with the terminal server commands set port <BREAK> remote followed by, for example, set port local <CTRL/A> to reset the LAT Break key to <CTRL>/A. 2. Audit Subsystem — ULTRIX V4.0 includes an audit system that goes far beyond the standard Berkeley tools, such as the system accounting program, /etc/ sa and the command /usr/ucb/last, in providing an audit trail. Audits can now be performed on specific commands and system calls. Moreover, each audit now can be for all users, a group of users or an individual. By default, the file /etc/ sec/audit events defines those events to be audited. This file is then used as input to the program /etc/sec/ auditmask to define the systemwide audit mask.

Events can be audited when they fail, succeed, or both. Audit-logging is enabled for individuals with the utility /etc/edauth, which sets the user's audit mask in the authentification database file /etc/auth.pag. Figure 2 shows a typical temporary entry built with /etc/edauth before it's loaded into the file /etc/auth.pag.

Several of the fields shown in Figure 2 relate to the features of the password. Most of the other fields relate to what events are audited. The audit daemon, which must be running if auditing is to take place, is controlled by the program /etc/sec/auditd. Figure 3 illustrates the options that can be used with this command.

As you can see, the auditd program



@(#)svc.conf 2.5 (ULTRIX) 8/15/89 # File Format # database=service,service aliases=local,bind # aliases used by sendmail auth=local.bind # repository of security related information group=local,bind # what users belong to what groups # list of hosts on the Internet hosts=local.bind # like group but for a network of users netgroup=local.bind networks=local.bind # types of networks on the Internet passwd=local.bind # user validation protocols=local.bind # known protocols on the Internet rpc=local,bind # remote procedure calls services=local,bind # services available on the Internet PASSLENMIN=6 # minimum password length PASSLENMAX=16 # maximum password length # 7 days in seconds - password expiration time # (BSD | UPGRADE | ENHANCED) - security level SOFTEXP=604800 SECLEVEL=BSD

Figure 5: A default /etc/svc.conf file. The file has been annotated to describe the various entries.

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VMS V5.4 UPDATE

In October 1989, DEC announced the Production Systems Program, a development program designed to extend the company's distributed production environments. The first result of this program is DECdtm, a set of transaction processing services bundled with VMS V5.4. The new operating system version is a critical enhancement for the VAX 9000 mainframe and VAXft 3000 fault-tolerant system.

The first feature provided by DECdtm is two-phase commit services for distributed databases and transaction processing. DEC enhanced its database products, DECtp monitors and RMS Journaling system to take advantage of the DECdtm features. The VMS MONITOR utility has also been updated to monitor DECdtm performance statistics.

Because DECdtm is part of VMS, it can coordinate actions across many heterogeneous resource managers. The coordination among resource managers can be likened to the way System Communication Services and the Connection Manager coordinate VAXcluster resources. According to DEC documentation, the resource manager approach gives users a high degree of flexibility in writing applications while ensuring that transactions are completed as an "all-or-nothing" unit of work.

According to DEC sources, DECdtm is the first set of transaction processing services to be included in a general-purpose operating system. Because VMS runs on the widest range of compatible processors, distributed database applications can now be run on the best processor for the job, from a desktop VAX station to a VAX 9000 mainframe.

In future versions of DECdtm, DEC intends to make the DECdtm interface available for use by third-party developers. In addition, the DECdtm two-phase commit services will be extended to directly support distributed application programs, not just distributed database applications.

While DECdtm is the major enhancement to VMS V5.4, it isn't the only new feature. Two System Integrated Products — VMS Volume Shadowing and RMS Journaling — have also been enhanced. Volume Shadowing now provides fully distributed, clusterwide data availability and supports all DSA disks. RMS Journaling now supports distributed transactions through DECdtm.

In support of CI, NI and mixed-interconnect VAXcluster systems, VMS V5.4 improves I/O by supporting load balancing. CI load sharing provides the ability to share I/O traffic among multiple CI ports on the same system. Initial support for MSCP-level load balancing (static) allows I/O to be distributed in a mixed-interconnect environment.

Finally, as expected, DEC enhanced VMS security and system management features. A new definable password policy increases both control and system protection. The new password features uses a dictionary to prevent users from using words or the same password more than once. On the system management side, the SYSMAN utility can now execute command files. —David W. Bynon, Workstations Editor.

lets you protect against log file overflow — a likely event if using enhanced security features on a system with limited disk capacity. For example, log files can be directed to other filesystems on the local host or to remote hosts that are part of the same TCP/IP network. The latter permits you to define what DEC calls an audit hub — a single point of reference to the audit trail from multiple hosts. What do you do with this audit trail once it has been collected? The program /usr/etc/sec/audit_tool offers a way of summarizing audit information. Figure 4 illustrates a brief (-B option) summary of one record taken from the

ULTRIX V4.0 Security Guide for Administrators

The owner of the audit id (AUID) 1123 initiated a login event that was run by the real id (RUID) 0, that is, superuser. The error code associated with the event was 0, indicating that it completed successfully. Error codes are described in the man page errno(2), which proves useful when diagnosing why certain events failed — your first sign of someone attempting to misuse the system.

3. Login Security — A final note on security concerns better password control. As indicated above, ULTRIX V4.0 supports an authentification database, readable only by the superuser, in addition to the traditional /etc/passwd file,

readable by all users. Features associated with this database, not available previously, include specifying a minimum length for a password; accepting passwords up to 16 characters long, compared with eight previously; password aging; specifying a minimum password lifetime; a password generator; and improved encryption. The **secsetup** script makes it easy for the system administrator to turn on these features.

snmpsetup

The script **snmpsetup** defines the environment for the Simple Network Management Protocol (SNMP). SNMP is used widely in the Internet community for network management. The protocol defines the role of a Network Management Station (NMS) and an SNMP Agent. The NMS exchanges messages with the SNMP Agent by means of the User Datagram Protocol (UDP) over the underlying Internet Protocols (IP). The SNMP Agent lets remote network managers on an NMS monitor and manage TCP/IP network entities specified in a Management Information Base (MIB).

With **snmpsetup**, you can configure the SNMP environment using the default MIB. Later you can modify this for site-specific needs, that is, write an Extended SNMP Agent for managing a private MIB. The ULTRIX V4.0 *Guide to Network Programming* contains information for those network administrators who need to monitor their TCP/IP-based networks closely.

svcsetup

The script **svcsetup** can be used to modify the file **/etc/svc.conf**, the database service selection and security configuration file. This file defines the type of access by services, for example Yellow Pages (YP) and BIND/Hesiod, to various database entries. Figure 5 shows a default **/etc/svc.conf** file. The file has been annotated to describe the various entries.

As you can see, by default the local host service and the BIND/Hesiod service (if enabled) have access to all database entries. As configured, the YP

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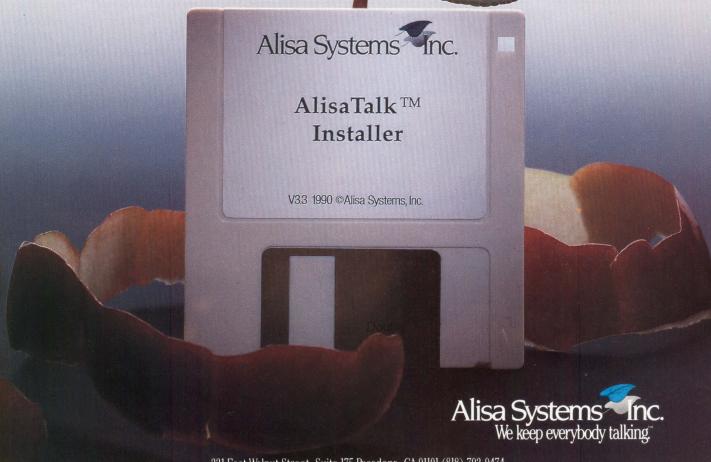
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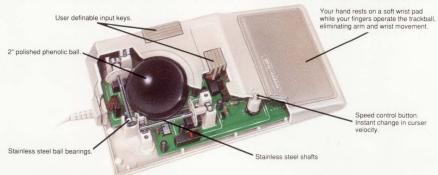
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service has no access to any database entries. We introduced the Hesiod name server and the Berkelev Internet Name Domain (BIND) service last month.

The BIND service is a host name and lookup service for the Internet network (configurable with the shell script /etc/ bindsetup). It allows client systems to obtain current host names and addresses from BIND servers. There's no need for each client to maintain a current version of /etc/hosts.

Hesiod is layered on top of BIND and provides a name service for database entries used by workstations and other client systems. Hesiod allows an application to retrieve user-defined associations among a name, a particular type of service and information about that service. For example, Hesiod can distribute information about network services as well as host and user information. By using the Hesiod name server, you can replace or supplement many of the databases outlined in Figure 5.

Note that Hesiod and YP are mutually exclusive. That is, a password database can't be distributed by YP and Hesiod. BIND/Hesiod is the service used if the ENHANCED security option is installed. Hesiod can be thought of as extending the capabilities of YP to other types of databases, and it does so in a more secure fashion. The BIND/Hesiod service and its installation are discussed in the ULTRIX V4.0 Guide to BIND/Hesiod Service.

IN OUR DISCUSSION of several of the new scripts needed to configure the system, we have touched only the tip of the ULTRIX V4.0 iceberg. Once the system is correctly configured, you can begin to explore the majority of the improvements that await you below the surface.

Please send any thoughts on ULTRIX V4.0 via e-mail to SYSTEM@ CUMBG. BITNET or pbourne@cunixf.cc. columbia.edu. - Philip E. Bourne, Ph.D., a senior associate of the Howard Hughes Medical Institute, is the author of UNIX for VMS Users, published by Digital Press.

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DIGITAL WATCH

Brian O'Connell

A Server By Any Other Name

When is a minicomputer not a minicomputer? When it's a revo-

lutionary server built from scratch by DEC, capable of I/O firepower double that of comparable offerings from Hewlett-Packard and IBM and available in server, timesharing, real-time and dual-host configurations. The VAX 4000, released at Boston's DECWORLD in July, promises to shake things up in the server marketplace and clarifies DEC's client/server philosophy for the '90s.

Olsen said as much prior to the announcement, scolding the media for its "premature" assessment of the demise of minicomputers. "You in the media said that minis were dead," Olsen noted. "They're not dead, they're just servers, and they both do the same thing. The VAX 4000 is the first server designed to be optimized as a server."

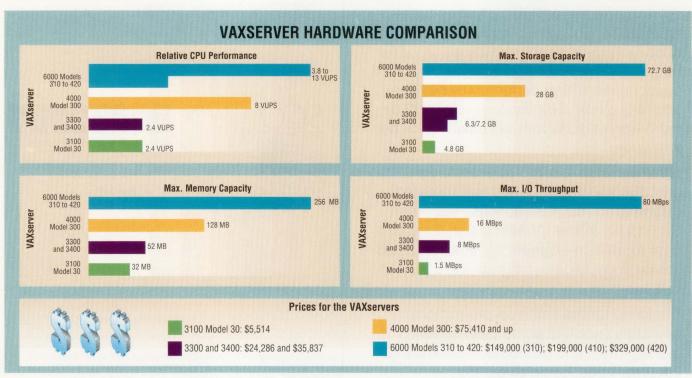
DEC is counting heavily on the 4000's success. While industry analysts concede that DEC's fourth-quarter loss of \$257 million, or \$2.11 per share, qualifies as a nightmare, most believe that DEC is rolling headlong into a product cycle that should boost earnings. The success of this cycle depends heavily on whether or not the early history of such products as the VAX 4000 and 9000 is written in black or red ink.

The VAX 4000 Model 300, the first in what DEC promises to be a long line of network servers that spans the VAX product line, is a deskside computer based on an 8-VUP VAX processor. The 4000 boasts three dedicated 10-mip RISC processors.

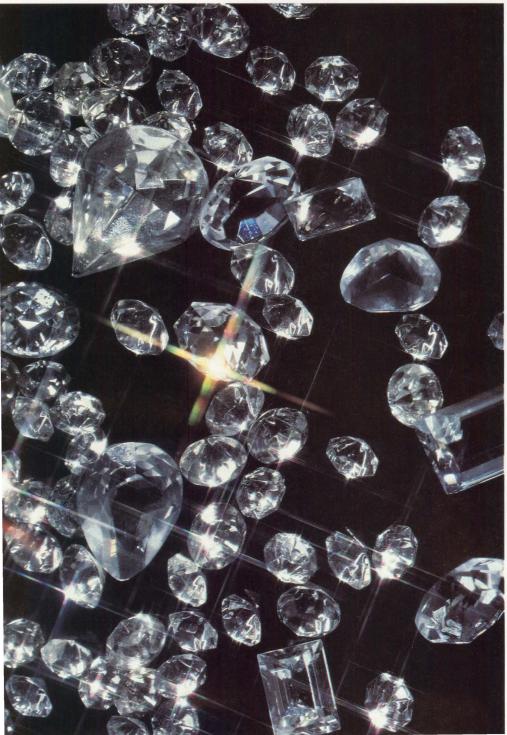
According to Lucien Philippon, manager of entry systems business product management, the VAX 4000 Model 300 can support up to 124 simultaneous ALL-IN-1 users (roughly 50 more than the MicroVAX 3900), more than 240 diskless PC clients, and 60 to 90 diskless workstations in an I/O-intensive environment.

Two embedded DSSI adapters and an embedded Ethernet interface channel managed by RISC-based processors are linked to the CPU via a dedicated internal I/O bus. The I/O adapters provide a throughput wallop of 800 I/Os per second, double that of previous VAXserver 3100s. According to DEC, the VAX 4000 boasts a 22-transactions-per-second performance, compared to the eight-transactions-per-second rate clocked in by the MicroVAX 3900.

VAX 4000 ECC memory is expandable from 32 MB to 128 MB in increments of 32 MB, twice that of the MicroVAX 3900. Disk storage is expandable to 28 GB, 7 GB for each of four DSSI adapters. Currently, the only DSSI disk drive that DEC offers is the 381-MB



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CIRCLE 110 ON READER CARD

HEWLETT-PACKARD GRIES FOUL

It looks as if DEC and Hewlett-Packard won't be exchanging Christmas cards again this year. HP is steaming over the figures released by DEC at the VAX 4000 announcement, figures HP argues rely on inaccurate information that shows price and performance superiority of the VAX 4000 Model 300 over the HP 3000 Series 922, 932 and 949.

Specifically, HP is accusing DEC of misrepresenting the price of its 3000 Series systems and botching HP's track record on estimated mips ratings, number of active users supported, maximum memory and dual-host availability.

According to HP marketing manager Jon Goulden, DEC's VAX 4000 comparison research was an uninspired effort. "Digital has a responsibility to publish correct numbers," says Goulden. "Had they attempted to call us, we would have been more than happy to comply and verify their numbers before they went to press. They were really stretching."

Lucien Philippon, DEC's manager of entry systems business product management, disagrees. "HP was aware of what we were doing," he explains. "We conducted extensive studies on the material we published and checked every reference. We based our information on data that HP had published to the world [through TPC-A benchmark results], and we believe we are accurate on all accounts. There was nothing malicious on our part."

The Transaction Processing Performance Council (TPC) of Fremont, California, founded in 1988 by industry analyst Omri Serlin, comprises 34 members from leading computer companies. TPC-A is the new industry-standard benchmark for OLTP performance.

DEC is at least guilty of supplying customers with dated prices on the HP 3000 Series 922, 932 and 949 computers. In its VAX 4000 release, DEC listed a price of \$93,000 for the 922, \$130,000 for the 932 and \$245,000 for the 949 (with a standard 32 MB of memory) based on February 1990 numbers, according to Philippon. As of July 1, HP had revised its pricing structure for these products to \$70,000 for the 922, \$89,500 for the 932 and \$266,000 (with a standard 64 MB of memory) for the 949

Philippon argues that it's HP's responsibility to notify the TPC of price changes, something HP failed to do. But Goulden disagrees, claiming that with new benchmarking procedures price changes on products can be made without notifying the TPC.

HP is also crying foul over DEC's interpretation of HP's mips ratings on the HP 3000 product line. Instead of an estimated rating for the 922 of 3.8 mips, HP claims that a figure of 10 mips is closer to the truth. DEC also claimed a rating of 6 mips for the 932 and 12 mips for the 949. HP claims the correct calculations are 15 and 28 mips, respectively. As for users, DEC claims 50 for the 922, 75 for the 932 and 100 for the 949, as opposed to 124 for the VAX 4000. Not so, says HP: try 152, 240 and 400, respectively. As for maximum memory, DEC states that the 922 (64 MB), 932 (64 MB) and 949 (96 MB) fail to stack up against the VAX 4000 and its 128 MB of memory. Try again, says HP, which claims that actual memory figures for the 922, 932 and 949 are 128 MB, 128 MB and 192 MB, respectively.

In addition, DEC's claim that HP has yet to release a true fault-tolerant product is in question. HP claims that its SPU Switchover/XL hardware failure detector and its Mirrored Disk/XL application downtime eliminator were available at the time of the VAX 4000 announcement.

HP also claims that it hasn't heard from DEC since mid-July, when DEC called requesting more information on HP 3000 products. DEC feels that the matter is closed.

Meanwhile, the giggling you hear from the vicinity of Armonk, New York, is only beginning to subside. -B.O.

half-height RF31, which sells for \$8,800. According to Philippon, DEC has developed a 1.2-GB 4mm DAT drive that offers speedy high-capacity backup. "We wanted to get at programs and applications and not be bogged down by the CPU," he said.

"The evolution of the VAX 4000 is made up of many things," explained Philippon. "We recognized up front that the server environment was in need of a disk and communications I/O. We placed higher-speed DSSI microprocessors instead of separate cards on the Qbus, using 10-mip RISC chips yielding

800 I/Os per second each. To achieve performance like this, you need as many open channels as possible."

But what of the MicroVAX 3800 and 3900, the VAX 4000's first cousins and predecessors? Thanks for the memories, says Philippon. "You can't call an 8-VUP system that handles hundreds of users a 'micro."

According to William R. Demmer, DEC vice president of VAX/VMS systems and servers, the VAX 4000 "virtually renders the MicroVAX 3900 obsolete" with major I/O performance improvements, double the CPU performance, and little or no change in system pricing.

"When you look at the VAX 4000 and

the power it packs, you may be surprised at its size," said Demmer. "It takes up less than 15 percent of the floor space of a comparable IBM AS/400. And it uses less power than your average toaster. But making toast is about the only thing it doesn't do."

Historically, MicroVAX users have sidestepped the ULTRIX bandwagon. DEC isn't planning an ULTRIX version of the 4000, according to Philippon. "In light of RISC/ULTRIX research funding, we feel that the customer needs faster processors on a RISC architecture. ULTRIX users are more interested in fast mips processing performance per dollar."

If DEC's last financial statement is any indication, the company could use some good news in a hurry. But DEC is sensitive to charges that products such as the VAX 4000 represent a "high-noon" scenario in which sales of one or two products are used as a barometer for the company as a whole.

"Yes, we are betting on the success of the 4000," said Philippon, "but not more than any other product." According to Demmer, DEC had already received 1,000 orders for the VAX 4000 before the announcement date and had shipped 500 systems. DEC also announced the VAXserver 6000, a lower-priced server configuration of the VAX 6000.

LAN Marketplace

Also present amid the VAX 4000 hoopla at DECWORLD was DEC's unveiling of a family of Fiber Distributed Data Interface (FDDI) products and its Digital Management Control Center (DECmcc) program. In FDDI, DEC introduced an intelligent network concentrator, a translating bridge, a LAN adapter and FDDI management software. All releases adhere to the technology underlying DEC's proprietary FDDI chip, which will be manufactured by Motorola and Advanced Micro Devices as part of a joint licensing agreement among the three outfits.

"Any client system can access any server system via FDDI," said William R.

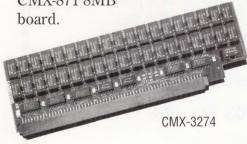
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Johnson, vice president of telecommunications and networks. "Sixty percent of our existing customer base relies on the client/server architecture. We have chosen FDDI as our next-generation LAN technology to accommodate the growing population of systems and networks in client/server computing."

FDDI is the international standard for high-speed LANs. It boasts a bandwidth

of 100 Mbps, 10 times the speed of Ethernet. A link can be established between existing Ethernet LANs by using FDDI as the backbone network. FDDI can link computer networks over 100 kilometers, according to Carl Piper, DEC FDDI marketing manager.

DEC's FDDI releases include the DECconcentrator 500, its FDDI cornerstone. It attaches devices such as workstations and bridges to a 100-Mbps dualring FDDI backbone. The DECconcentrator 500 accommodates up to 12 single attachment station (SAS) interconnections.

The DECbridge 500 provides the interconnection between a 10-Mbps IEEE 802.3 Ethernet LAN and a 100-Mbps FDDI backbone via the DECconcentrator 500. It filters traffic at a rate of 461,309 packets per seconds (446,429 FDDI and 14,880 802.3 Ethernet).

The FDDIcontroller 700 links the DECstation 5000 to high-performance FDDI LANs, offering up to a 100-Mbps bandwidth to allow customers to build tightly coupled FDDI workgroups of workstations and servers.

The DECelms FDDI management software, available on VMS V5.2 and later, manages 802.3 Ethernet and 100-Mbps LAN devices from a single management site in the network. DECelms software allows network managers to configure and manage a DECconcentrator 500 and any LAN bridge in an ex-

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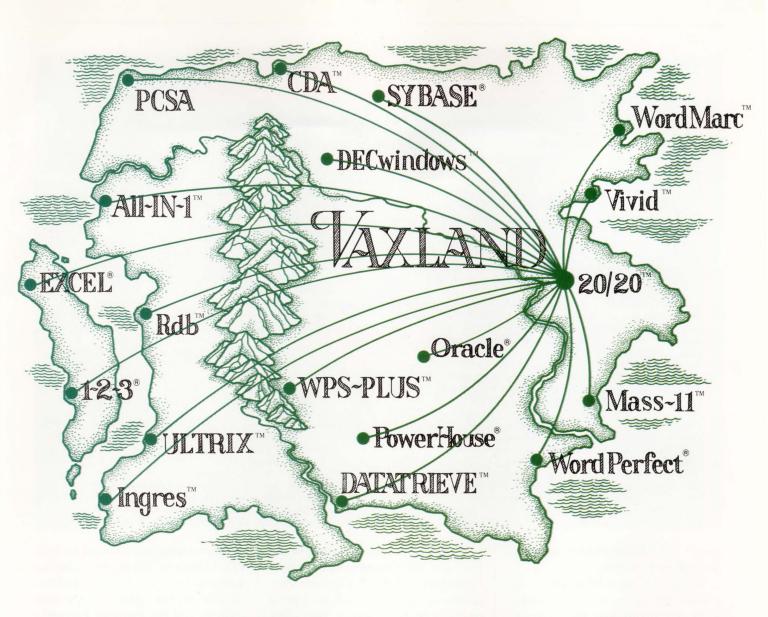
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As FDDI possesses a greater bandwidth than Ethernet, businesses can now spread a single VAXcluster system over a greater distance than is possible with the Network Interconnect. DEC's initial implementation of FDDI will support distances of up to 2km between stations and a maximum ring circumference of 100km. If you're willing to invest in another data center within 100km of your current one, a VAXcluster spread across two data centers is guaranteed by DEC to remain up and running if either data center is knocked out during a disaster.

Virtual Terminal Xing— Five months after the VT1000 began shipping, DEC has expanded the features of its first X terminal with the introduction of the VT1200. New features include a customize security window that lets you secure that window as well as all terminal manager customize windows. In addition, the Video Terminal Emulation (VTE) customize windows have the ability to be read-only, allowing the customize screen to be viewable while the OW and ADDI V butters represent practice. A page forms

the OK and APPLY buttons remain inactive. A pause feature lets you blank the screen and resume sessions by entering a password.

The VT1200 is designed to be connected directly to an Ethernet LAN, eliminating the need for a dedicated serial interface or terminal server. It comes standard with 2 MB of memory expandable to 4 MB.

The VT1200 offers a choice of a 15-inch monochrome monitor (1,024 x 864) quantity-priced at \$2,695 and a 19-inch monochrome monitor (1,280 x 1,024) quantity-priced at \$3,395. It's also available with a 19-inch exclusive electroluminescent flat-panel monitor for \$13,995. Upgrades from the VT1000 are available at no cost.

Access And DEC Spread The Wealth — Eight years after a lucrative agreement was inked allowing DEC to market Access Technology's popular 20/20 spreadsheet, both companies have decided to go to the well once again in another distribution agreement. This time, Access has agreed to let DEC distribute its 20/20 Database Connection and 20/20 Word Processing Connection. DEC also holds the full licensing, support and servicing rights for all Access products to which it has distribution rights.

Vitalink Hooks Up With DECnet — Vitalink Communications has announced it will add DECnet Phase IV support to its Transpath family of bridges and routers. DEC will provide Vitalink with Phase IV routing code and documentation as well as network management code and technical support to assist in the development of a Phase IV router. DEC and Vitalink spent six years co-researching development technology for remote bridging, Spanning Tree Protocol, DEC's EMA program and the DECnet Phase IV implementation.

Ross Links With Digital And Raxco — Ross Systems announced that DEC has agreed to a marketing alliance allowing the two firms to comarket

Ross accounting application software products. Ross will integrate key DEC products within its product line. Ross will also implement Network Application Support (NAS) software, which includes DECforms, DECwindows and DEC/EDI.

In a related development, Ross has announced a distribution agreement with Raxco Software that grants Ross the right to market Raxco's Raxmaster and Raxmanager software products.

Verity-Oracle Agreement — Verity and Oracle have embarked on an agreement that will install Verity as an Independent Software Vendor (ISV) for Oracle's Desktop Products Division. As an Oracle ISV, Verity will continue the development and maintenance of the Topic SQL-Bridge interface to Oracle RDBMS desktop platforms, including DOS, OS/2 and the Mac operating system. Verity's Topic SQL-Bridge enables Oracle users to access unstructured text and image data not linked with Oracle. B.O — Eric Schoeniger, Assistant Editor/Articles, contributed to this report.

tended 802.3 Ethernet LAN and FDDI network environment.

DECelms is expected to play a significant role in the DECmcc management station product line, also announced at DECWORLD. DECmcc is DEC's architecture that allows multivendor networks to be managed as a single computer center. DECmcc is based on the Enterprise Management Architecture (EMA), DEC's blueprint for managing all elements of a distributed information environment.

DEC released the DECmcc Director for VMS, its first implementation of an EMA-compliant management system designed for DEC and non-DEC networks, systems and databases. The DECmcc Director software package, integrated with each DECnet-VAX license, is made to order for companies seeking to clamp down on costs, because users need to be trained only once on the program.

The software package includes the Executive, the Management Information Repository and the Applications Programming Interface, which are layered on top of an RMS database. They combine to manage DEC and non-DEC entities, such as the DECnet/OSI Phase V Access Module (AM), DECnet Phase IV AM and Registration Functional Module (FM), and segregate them into manageable domains.

DEC also offers the DECmcc Management Station ULTRIX software package, which enables network managers to remotely manage network devices on either a TCP/IP or a DECnet Phase IV network. It provides a DECwindows graphical map user interface based on the X Window System and includes an Ingres SQL relational configuration database for storage and retrieval of data.

DEC consolidated its current suite of network management products into a single software package called the DECmcc Management Station for VMS V2.0. Version 2.0 will be offered for two configurations: the DECmcc Site Management Station (SMS) for LAN management and the DECmcc Enterprise Management Station (EMS) for enterprise environment management. DECmcc software will eventually segue to full EMA compliance, with V2.0 now including the DECmcc Basic Management System and the optional DECmcc DECnet Diagnosis FM and replacing the Remote Bridge Management Software (RBMS) with DECelms LAN software.

DEC'S FIRST ATTEMPT to shed its minicomputer image is found in the VAX 4000. Never one to shy from a fight, Olsen apparently has decided to plunge headlong into the '90s with a full slate of client/server products that will change the face of DEC — but with one eye on the bottom line, so as not to lose face with shareholders.



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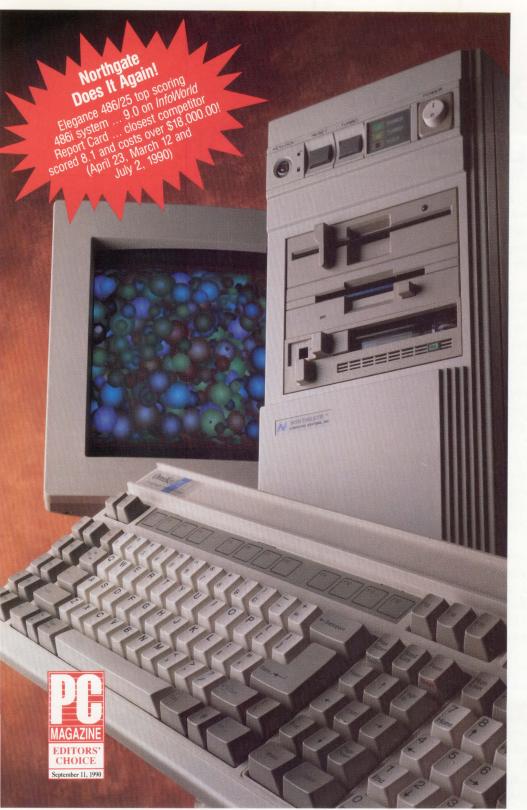
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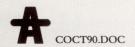
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LET'S C NOW

Rex Jaeschke

VAX C And Program Sections, Part 1

Editor's note: Programs running under VAX/VMS involve program sections, and while you can program successfully without knowing anything about them, some know-

ledge can help you exploit VAX C. In this two-part series, C Editor Rex Jaeschke explains how.

When a compiler generates an object file, it partitions the instructions and data into sections. In the VAX/VMS environment and the RSX-11M system from which VMS was "derived," these sections are called Program Sections, or psects.

In a simple situation, all instructions might be combined into the same code psect and all data into one data psect. Psects have attributes assigned to them by the compiler. When the linker processes all the object modules making up a program, it looks at each psect contained therein and deals with it according to its attributes.

Code psects, for example, usually must be concatenated so that each function is assigned its own unique code address space. This task is more complicated for programs that contain disk or memory-resident overlays, since such programs may use the same address space for different functions or data from different overlays.

Some data psects also will be concatenated, while others, such as those declaring a particular global variable, will be overlayable. The task of organizing psects is one of the main jobs of the VAX/VMS Linker and the RSX TaskBuilder.

I'll discuss psects as they apply to DEC's VAX C compiler. However, the principles are the same for most systems.

Analyzing Psect Generation

The compiler is responsible for creating psect records in the object file and for providing the linker with sufficient information to know in which psects the code and data should finally be placed. Consider the following program, which contains objects with various storage classes and some code. It also contains some VAX C-specific keywords. The example is the .LIS file produced from the compilation, and it contains the VAX intructions generated by the /LIST /MACHINE options:

```
/* testl.c */

char c;
short s;
int i;
const double cd;
readonly double rd;
noshare double nd;
noshare readonly double nrd;
noshare const double ncd;
```

```
volatile int vi:
volatile const int vci:
volatile noshare int vni:
volatile readonly int vri;
volatile const noshare int vcni;
static int si:
main()
                               0010 main:
                       0000
                              0010
                                               .entry
                                                         main, ^m<>
                 5E 04 C2
                               0012
                                               sub12
                                                         #4.sp
         00000000* EF 16
                                               isb
         globaldef float gf;
globaldef {"xyz"} double gd;
         const globaldef double ge;
         static double sd:
        const static double csd;
char *pc = "text";
                 50 01 D0
                               001B
                                               mayl
                                                         #1.r0
                               001E
                                               ret
```

When you compile using /LIST /SHOW=ALL, the listing file contains a list of the psects generated and the psects' attributes. For example, the above program produced the following list:

Psect Name	Allocatio	n		Attr	ibute:	5		
						-		
\$CODE	31 bytes	PIC.		REL,	SHR,	EXE.	RD	
\$DATA	16 bytes	PIC.		REL.			RD.	WRT
C	1 byte	PIC, (DVR.	REL.	GBL.	SHR,	RD.	WRT
S I	2 bytes	PIC. (OVR,	REL,	GBL.	SHR.	RD.	WRT
I	4 bytes	PIC. (OVR.	REL,	GBL,	SHR.	RD,	WRT
CD	8 bytes	PIC, (OVR.	REL.	GBL.	SHR,	RD	
RD	8 bytes	PIC, (OVR,	REL.	GBL.	SHR.	RD	
ND	8 bytes	PIC. (OVR.	REL.	GBL.		RD,	WRT
NRD	8 bytes	PIC. (OVR.	REL.	GBL,		RD	
NCD	8 bytes	PIC.	OVR.	REL.	GBL.		RD	
VI	4 bytes	PIC.	OVR,	REL,	GBL,	SHR.	RD,	WRT
VCI	4 bytes	PIC.	OVR.	REL,	GBL,	SHR,	RD	
VNI	4 bytes	PIC,	OVR.	REL.	GBL,		RD.	WRT
VRI	4 bytes	PIC.	OVR,	REL,	GBL.	SHR.	RD	
VCNI	4 bytes	PIC.	OVR.	REL,	GBL,		RD	
XYZ	8 bytes							
\$CHAR_STRING_CONSTANTS	5 bytes	PIC.		REL.			RD.	WRT

The attributes are abbreviated here. Their meanings are:

- PIC position independent.
- OVR overlay (versus nothing, which means concatenate).
- REL relocatable (versus nothing, which means absolute).
- GBL global (versus nothing, which means local).
- SHR shareable (versus nothing, which means not shareable).
- EXE executable (versus nothing, which means not executable).
- RD read access (versus nothing or NORD, which mean not readable).



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■ WRT — write access (versus nothing or NOWRT, which mean not writeable).

Each of the 13 global variables occupies its own psect by the same name. Since VMS' object language isn't case-sensitive, all names in object modules are in uppercase. One consequence of this is that if you have three globals spelled **ABC**, **Abc** and

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All global variables generate a psect of the same name, converted to uppercase. They also all have the OVR attribute.

"

abc, all will generate psects of exactly the same name, ABC, which results in something other than what you probably intended. Let's see how the attributes of each psect are affected based on the keywords used in their declarations.

All global variables generate a psect of the same name, converted to uppercase. They also all have the OVR attribute. The linker gathers all psects of the same name having the OVR attribute overlaying them into the one memory location. That is, it makes sure that all references to that global variable from all modules actually are referring to the same object. That's what global means.

The allocation size of a psect corresponds to the size of the object that caused its creation. For example, a **char** is 1 byte, therefore C is 1 byte. The same is true for s and S and

Global variables are writeable by default. Therefore, their psects have the WRT attribute. However, this can be overridden via the **const** type qualifier. Note that **cd** is a **const double**. As such, psect CD is 8 bytes but doesn't have the WRT attribute. That is, VAX C actually stores a **const** global in a write-protected location in memory. Any attempt to modify **cd** at run time will generate a memory-access violation. On the other hand, PDP-11 C and DOS-based C compilers can't write-protect memory the way VMS can. Therefore, **const** is only a compile-time protection in these environments.

The global variable **rd** has the **readonly** keyword. This VAX C extension is superseded by **const**. Like **const**, **readonly** forces the psect to have the NOWRT attribute. Not only can **const** be used to do the same thing as **readonly**, but it also can do far more. I advise you to use **const**.

The VAX extension keyword **noshare** can be used to disable the SHR attribute. This is useful when tasks linking against a shareable image need to get their own impure copy of a data psect. Examples of this are **errno** and **vaxc\$errno** — two globals that create NOSHR psects of the same names.

The volatile type qualifier has no effect on psect attributes.

It's used by the compiler when generating code that accesses such a qualified variable for either read or write.

The rest of the source code/psect mapping isn't as obvious. Let's begin with the psect \$CHAR_STRING_CONSTANTS, since that's the simplest. The compiler places each string literal in the same psect, and this is it. Since the string "text" is 5 bytes long (don't forget the trailing null character), that's the size of this psect.

The **globaldef** keyword is a VAX C extension. And while I won't discuss it in detail, suffice it to say that it allows the programmer some control of psect placement. For example, I've specifically requested that the **double** variable **gd** be placed in psect XYZ. Since that's all we place there, XYZ is 8 bytes. The psect also is read/write by default. The variable **gf** is also declared using **globaldef**. But since no psect was specified, it goes in the special psect \$DATA, which is also read/write by default. However, **ge** has the **const** type qualifier as well as **globaldef**, so rather than being stored in the read/write \$DATA psect, it's placed in the read-only \$CODE psect. That is, **const globaldef** objects are actually write-protected at run time.

The file scope static variable **si** and block scope static variable **sd** are stored in \$DATA along with **gf**, making a total size of 16 bytes. The static **csd**, on the other hand, has the **const** qualifier, so it's stored in \$CODE and is write-protected. \$CODE then contains **csd**, **ge** and the 15 bytes of instructions, including the entry mask longword, generated as shown in the listing with relative addresses of 0010 through 001E, making the psect 31 bytes long.

The psects \$CODE, \$DATA, XYZ and \$CHAR_STRING_CONSTANTS don't have the OVR attribute. This means that at link time the linker will concatenate all psect contributions of this name in other object modules. That is, when the linker is done, \$CODE will contain all the instructions from all the object modules. Since a function must be completely contained within an object module, its instructions will be grouped as they were written. However, the order in which functions' instructions are grouped in \$CODE depends on the order in which you specify the object modules to the linker. This is the same for \$DATA and friends.

Looking At The Link Map

The previous example produced a file called TEST1.OBJ, and it was the only user-written object module involved in linking. All others came from the VAX C or VMS libraries. The following is an extract of the resulting link map. The executable was produced without using the shareable image version of vaxcrtl:

Psect Name	Module	Base	End	Length	Align	
C\$\$TRNS_VALUE	S	00000200	00000373	(372.)	LONG	
CD		00000378	0000037F	(8.)	QUAD	
NCD		000003B8	000003BF	(8.)	QUAD	
NRD		00000300	000003C7	(8.)	QUAD	
RD		00000308	000003CF	(8.)	QUAD	
VCI		000003D0	000003D3	(4.)	LONG	
VCNI		000003D4	000003D7	(4.)	LONG	
VRI		00000308	000003DB	(4.)	LONG	

```
$CHAR STRING CONSTANTS 00000400 0000098D (1422.)
                                                    LONG
                       00000400 00000404 (5.)
                                                    LONG
                TEST1
                        00000990 000013A7
                       00000990 0000099F (16.)
                                                    OUAD
C
                       000013A8 000013A8 (1.)
                                                    LONG
                       000014CC 000014CF (4.)
                                                    LONG
ND
                        00001400 00001407
                                          (8.)
                        000014DC 000014DD
                                                    LONG
VI
                       00001584 00001587 (4 )
                                                    LONG
                       00001588 0000158B
                                                    LONG
VNI
                                          (4.)
                        00001590 00001597
                                                    OUAD
$CODE
                       00001600 00007846 (25927.)
                                                   OUAD
                TEST1 00001600 0000161E (31.)
```

The linker organizes the psects in memory according to rules, e.g., data psects come first and, within that, read-only comes before read-write. It's important to note that the first psect, C\$\$TRNS_VALUES, (contributed from somewhere in the VAX C RTL) has a base address of 00000200, or 512 in decimal. The reason is that the first page of virtual address space (addresses 0 to 511) in a VMS image is protected from read and write from within a user program. In fact, trying to access this page is a common cause of access violations in VAX C programs. For example:

```
#include <string.h>
main()
{
    char c[20];
    char *pc = &c[0];
    strcpy(*pc, "abcd");
}
```

The problem is that the first argument to **strcpy** is a **char** — *not* a pointer to **char** — and its value is some arbitrary number between 0 and 255. This **char** is widened to an **int** when **strcpy** is called, and **strcpy** interprets it as an address in the first page of address space. So when **strcpy** tries to access it for write, an access violation occurs. The same results if you try to read ***pc**.

If a prototype is in scope of the call to **strcpy**, an error or a warning should be produced, because a **char** isn't assignment-compatible with a **char** pointer. This happens with more recent versions of VAX C. The compiler can't detect the problem if we're using **printf** instead. For example:

```
#include <stdio.h>
main()
{
         char c[] = "abcdef";
         char *pc = &c[0];
         printf("%s", *pc);
}
```

If a **char** is passed, which **printf** interprets as an address, no checking is possible at compile time.

In any event, each psect has an alignment. Note that psects containing the global **double** variables are aligned on quadword boundaries. This makes sense, because the VAX performs quadword operations more efficiently on quadword boundaries. For all other data types, the resultant psect is aligned on a longword.

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Each object module's contributions to a psect are shown after the total size of that psect as follows:

```
$CHAR_STRING_CONSTANTS 00000400 0000098D (1422.) LONG
TEST1 00000400 00000404 (5.) LONG
$DATA 00000990 000013A7 (2584.) QUAD
TEST1 00000990 0000099F (16.) QUAD
$CODE 00001600 00007846 (25927.) QUAD
TEST1 00001600 0000161E (31.) QUAD
```

The contribution made by the run-time library functions

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If a prototype is in scope of the call to **strcpy**, an error or a warning should be produced.

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have been omitted here. As you can see, it was very significant and accounted for almost all of these three psects.

String Literal Storage

Consider the following program, which attempts to modify a string literal. It tries to change the "I" in the string pointed to by **pc1** to a "?" and the RING in the string pointed to by **pc2** to "xyz:"

As you can see by the output, VAX C permits string literals to be modified. It also stores the identical strings separately as two distinct strings, starting at locations 400 and 407. This behavior is permitted by the ANSI C standard. Whether strings are stored in a read-write location or whether identical strings are treated separately is up to the implementation.

The relevant instructions generated, as taken from the listing file, are:

```
movab  $CHAR_STRING_CONSTANTS,r2
char *pc1 = "STRING";
```

```
moval (r2),r3
char *pc2 = "STRING";
moval 7(r2),r4
```

The address of the string literal psect is loaded into r2 and offset 0 and 7 are used as the addresses of the two strings.

The psect information from the compilation listing and linker map follows:

```
        Psect Name
        Allocation
        Attributes

        $CHAR_STRING_CONSTANTS
        60 bytes
        PIC, REL, RD, WRT

        Psect Name
        Base
        End
        Length
        Attributes

        $CHAR_STRING_CONSTANTS
        00000400
        00000900
        (1473.)
        ..., CON, WRT, ...

        PSSTRING
        00000400
        0000043B
        (60.)
```

The psect has the WRT attribute. Note that the psect begins at address 400, and since the first string is at offset 0 within the psect, its address is also 400, which is what we see from the output shown earlier.

Most programmers, using any language, think of string literals as being constants. After all, doesn't literal imply that what you see is what you get? I suggest you try to write-protect string literals. This can be done in VAX C by disabling the WRT attribute of the psect as follows. If string literals weren't stored in their own psect, this wouldn't be possible, since WRT/NOWRT protection is only specifiable at the psect level.

To change the attributes of a psect, you must link using an

ISO C STANDARD STATUS REPORT

On June 18 and 19, I attended an ISO C meeting at the British Standards Institute in London. It was the first time I acted officially as the U.S. International Representative. My predecessor, P.J. Plauger, remains the convenor.

We recently completed a letter ballot on the proposed ISO standard, and no countries objected except for the fact that it was based on an earlier ANSI C draft. I expect that the ISO C standard initially will be identical to the ANSI standard. However, within a few years as many as three formal addenda will be published that will have the weight of a standard. These probably will be based on the three outstanding work items remaining:

- 1. The U.K.'s request for clarification on undefined behavior.
- 2. Denmark's alternate trigraph proposal.
- 3. Japan's request for extra multibyte library functions.

This was the first time that Japan was represented, and their presentations were well-received.

The ISO C group has been inactive in recent years because of the delays in the ANSI standard. However, now that that standard is final and new work items have been received, a more rigorous schedule has been established. The next meeting will be in Copenhagen on November 26 and 27, and another is tentatively scheduled for Tokyo on May 13 and 14, 1991.—R.J.

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Most programmers think of string literals as being constants. After all, doesn't literal imply that what you see is what you get?

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options file, for example:

LINK PSSTRING, PSSTRING/OPT

where PSSTRING.OPT contains:

PSECT_ATTR=\$CHAR_STRING_CONSTANTS.NOWRT

By disabling writes to this psect, we can detect any attempt, presumably a bug, to modify string literals. The output from the test program now is:

pc1 = 200, pc2 = 207
%SYSTEM-F-ACCVIO, access violation, reason mask=04,

virtual address=00000203, PC=00001627, PSL=03C00000 %TRACE-F-TRACEBACK, symbolic stack dump follows

module name routine name line rel PC abs PC PSSTRING main 302 00000027 00001627

where the list file line 302 contains:

302 pc1[3] = '?';

Now the link map shows the psect to have the NOWRT attribute:

 Psect Name
 Base
 End
 Length
 Attributes

 \$CHAR_STRING_CONSTANTS
 00000200
 000007C0
 (1473.)
 ..., CON, NOWRT, ...

 PSSTRING
 00000200
 0000023B
 (60.)

READERS ARE ENCOURAGED to submit C-related comments and suggestions to Rex Jaeschke, 2051 Swans Neck Way, Reston, Virginia 22091 or via e-mail to uunet!aussie!rex. —Rex Jaeschke is an independent consultant, author and lecturer. He's DEC PROFESSIONAL's representative on the ANSI C Standards Committee and the U.S. Representative for ISO as well as editor of the Journal of C Language Translation, a quarterly publication for C implementers. His new book, Mastering Standard C, is available from Professional Press. For more information, call Trish Dunkerley at (215) 957-4265.

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FIELD SERVICE

Ron Levine

Service Search

MIS and DP managers sometimes find that locating the

right service vendor can be difficult. Despite the many DEC system service providers, it can be hard to find one that supports older machines or a peripheral made by a little-known vendor. And if you aren't in or near a big city, it can be hard to find nonmanufacturer service.

Sometimes those responsible for purchasing service may have to make a vendor change or addition even though their current service organization is 100 percent satisfactory. For instance, if you're relocating to a different geographical area, expanding into a new region or opening a site in an out-of-theway place, your current service provider may not be able to handle the new location. If you're adding sites, what do you do - change vendors just to find one who can include the new sites? This could entail switching from a vendor with a satisfactory record to one with an unknown record — probably not the best decision.

Finding a local company in the new area while continuing a relationship with your current service company is a more viable alternative. And your current maintenance contractor may be willing to subcontract and administrate service at the new site so that you can continue to deal with only one vendor.

On an international level, suppose your U.S. office gets a trouble call from an overseas branch. The used optical disk jukebox you shipped them is down, and the problem requires a specialist. Where do you find one quickly?

And there are many other reasons a user, even one located in a major met-

ropolitan area, sometimes needs the services of a small, hard-to-find local service company instead of a large, easily accessible national or international service vendor. For example:

- Your systems are maintained in-house but on occasion may require backup support on a specific unit. Smaller companies may be more receptive to a permanent working relationship for this type of support.
- Your regular service vendor doesn't supply the one-time value-added service you need.
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However, while it's fairly straightforward to characterize the types of service, it isn't nearly as simple to ascertain who maintains what type of equipment, which hours and days coverage is provided, what response time can be expected, and how vendors charge for their service.

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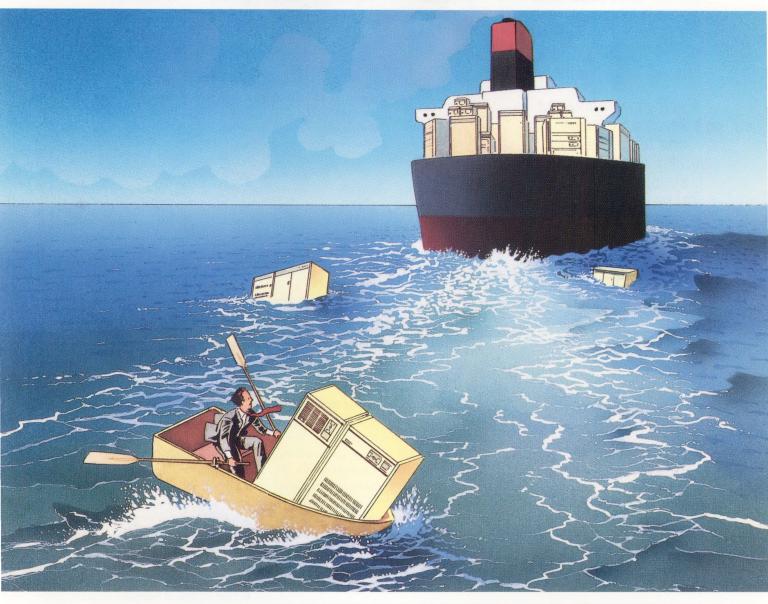


published by Coordinated Service. Bill Herbert, president of Coordinated Service, says that it's the only computerized listing of all third- and fourth-party maintenance offerings.

You can use the service to search for specific technical capabilities, coverage of geographical area and other pertinent information about service providers. The list is produced at the time of order, ensuring access to the latest information available. The companies are listed by product, geographical area and 14 other parameters.

The listing provides information on local, national and international independent service organizations. Data provided includes types, brands and models of equipment serviced, service offerings, geographical coverage, time-and-material rates, response time, branch locations and specialties. Other pertinent information,

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A self-maintainer can use Service Sourcery, Too, and Insta-Facts to quickly locate technical support or service for products he can't handle in-house.

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for use on your IBM PC, compatible or Mac. The information is updated quarterly, and you can copy the data for use throughout your organization.

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Service Profiles

A subset of Service Sourcery, Too, is Insta-Facts. It's a computerized report in a three-ring binder that provides com-

OPTICAL UPDATE

The world's first one-terabyte optical tape recorder was undergoing beta testing at the Canadian government's Canada Center for Remote Sensing (CCRS) this summer. Optical tape unit and media development, a joint project between Creo Products and ICI Imagedata, is nearing completion.

The delivery of the first of five units to the CCRS (a division of Canada's Department of Energy, Mines and Resources) and the purchase of two units by the Canadian Department of National Defense introduces ground-breaking technology into the mass storage market. This is the first installed optical storage device to read, as well as write, multiple tracks simultaneously. The tape units use Creo's new error-correction technology and a patented linear scanner.

The Creo drive employs lasers to record data on optical tape at extremely high density. One 12-inch reel of optical tape holds one terabyte (1,000 GB) of data, the equivalent of 5,000 conventional magnetic tapes, 2,000 5 1/4-inch optical disks or 500 million typed sheets of standard paper. The ICI tape media has a shelf life of more than 15 years.

In a related development, ICI completed the first phase of its flexible optical disk drive and media program. For the past two years, ICI and Iomega subsidiary Bernoulli Optical Systems Company (BOSCO) have been involved in a joint development project to design an optical unit based on ICI's Digital Paper media and Iomega's proprietary Bernoulli drive technology. With initial development of the project completed and major technical goals for the first phase achieved, ICI will enter the second phase: licensing of the technology and completion of drive development.

However, following a strategic reappraisal of its business for the 1990s, Iomega has decided not to proceed to the final phase of the program, which would lead to commercialization of the drive. Its involvement will cease with the completion of the current phase, but BOSCO will continue to support ICI as agreed. ICI is now looking for a strong partner to complete development of the drive. —*R.L.*

pany profiles on third- and fourth-party maintainers throughout the world. It's printed the day you request it.

Created from the Service Sourcery, Too, database, Insta-Facts comprises the results of the most commonly requested searches, standardized into preselected titles. These reports are offered by the suggested title for a fixed fee. For example, a request for DEC equipment service companies yields a standard list of about 125 vendors. Full profiles on each

are printed at the time of request and mailed.

Other preselected titles include:

- IBM midrange service companies.
- Wang service companies.
- Canadian service companies (listed by location).
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Using System 1032 4GL/RDBMS VAX software, the US Sprint network modeling group created an extensive network modeling system that increased the

speed and efficiency of its work in forecasting and planning for the growth of US Sprint's vast fiber-optic communications network.

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Think Fast. "What's important to us is that this mass of data be assessed and made available every morning like clockwork. So the software system's efficiency, reliability and quality help us meet our goals and objectives using the most up-to-date information."

Ease of use in the VAX environment and its host language interface are additional pluses for System 1032.

According to Kovich, "System 1032 was far easier for us to learn and also much quicker in what we wanted it to do. The first time we used it, we were building datasets within 30 minutes."

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DCL DIALOGUE

Kevin G. Barkes

DSNlink: On-Demand Software Support

You're working on a complex DCL command procedure and

you're having problems. Some of your code isn't behaving properly. Despite repeated searches through the *DCL Dictionary*, you just can't seem to locate the cause of the glitch.

What do you do? You send a VMSmail message containing the irksome command file fragment to the magical address DSN%VMS-DCL. The odds are pretty good that by the end of the day you'll have the answer.

The rapid response is possible because of DSNlink, DEC's "on-demand" network linking its Customer Support Centers (CSC) with participating customer sites. DSNlink is free to sites having at least a Basic VMS Support license. Your support request is linked to the Colorado CSC and is transferred to DEC's other U.S.CSCs if appropriate.

Essentially, it's an automated version of the Digital Software Information Network (DSIN). But calling DSNlink an automated DSIN is like calling a VAX 9000 a big calculator. Having DSNlink is like having a resident VMS wizard lurking in the bowels of your VAX.

On-demand networks are common. For example, my computer bulletin board system (BBS), SYS\$OUTPUT, is part of the international FidoNet amateur network, which has more than 7,000 member nodes worldwide. FidoNet is a prototypical on-demand network.

Unlike DECnet networks, which are in constant communication, FidoNet nodes call each other over regular phone lines only when they have electronic mail or files to exchange. DSNlink works the same way.

The DSNlink software goes in easily

with VMSINSTAL and requires a minimum of fiddling to configure. It requires a dedicated serial port and modem.

DSNlink is completely managed by a

Flash Mail, which enables DEC to send important product notices and image patches. From my standpoint, the only downside to Flash Mail is that it elimi-

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Having DSNIink is like having a resident VMS wizard lurking in the bowels of your VAX.

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single detached process named DSN\$NETWORK. When a user issues DSN commands, the commands are piped into DSN\$NETWORK, which controls the modem and all communications operations. Up to 32 users on your system can be connected through a single DSNlink channel to DEC, although the practical considerations of 2,400-bps throughput limits things.

DSNlink offers four major functions: Mail, File Copy, Flash Mail and Interactive Text Search. DSNlink Mail permits the transmission of service requests to DEC using the regular VMSmail utility. Mail sent to DSN%-nnnn (nnnn is the software product name) "wakes up" DSN\$NETWORK, which then dials DEC and passes the message on. An acknowledgement is e-mailed back to you via DSNlink and, depending on the nature of the request, a response from CSC personnel follows shortly. I've never had to wait more than two hours for a response, but then I have a tendency to make requests in the wee hours of the morning and on weekends. Your mileage may vary.

DSNlink Mail can only handle ASCII files up to 30 blocks in length. For large text files or binary files such as images, DSNlink File Copy can be used.

A close relative to DSNlink Mail is

nates my major source of free TK50 cartridges. Such is progress.

Mail, Flash Mail and File Copy run in batch mode. However, DSNlink permits interactive access to the DSNlink host and its impressive collection of databases. This final DSNlink application, appropriately named Interactive Text Search (ITS), is similar to the DSIN interface but is easier to use and far more versatile.

Which databases you can access depends on the software support licenses you have from DEC. But even with VMS-only access, you can get to nearly a dozen databases covering just about everything in VMS — 20,000 articles in all. With a simple SEARCH command you can reduce hours of searching through "the big gray wall" to a few minutes. Articles can be printed to your system printer, extracted to a file on your local system and otherwise manipulated.

The DSNlink software buffers its I/O quite well. While you're reading a screen, DSNlink keeps transmitting in the background. If you decide to extract a file you've read, the process is practically instantaneous. It's much easier than using DSIN, on which you have to capture

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Nothing's Perfect

Despite its marvelous capabilities, DSNlink has a few shortcomings, which DEC, to its credit, is working to correct. Some of these problems may be resolved by the time this is published. The initial DSNlink release worked only with specific DEC-manufactured modems. This was a major inconvenience. Many sites don't purchase DEC modems because of their cost, which is several times that of generic units. The proprietary Digital Modem Command Language is a roadblock as well, although DEC modems also have a Hayes-compatible AT command set.

User reaction to the lack of Hayes compatibility was so strong that DEC developed a special script file that permitted DSNlink to work with "regular" modems. At the May DECUS Symposium in New Orleans, the DSNlink folks

spent most of their time telling users about the availability of the script file and their intention to bundle a Hayes compatibility option into a future release of the software. Some DEC folks appear to have been left out of the loop, so if you're told that a Hayes script isn't available, be insistent and don't take no for an answer.

DSNlink currently supports only 2,400 bps. Support for faster modems would be nice, especially when more than one user is connected to the network. Despite built-in data compression, it takes time to scroll through a large listing of database entries or to copy a large file.

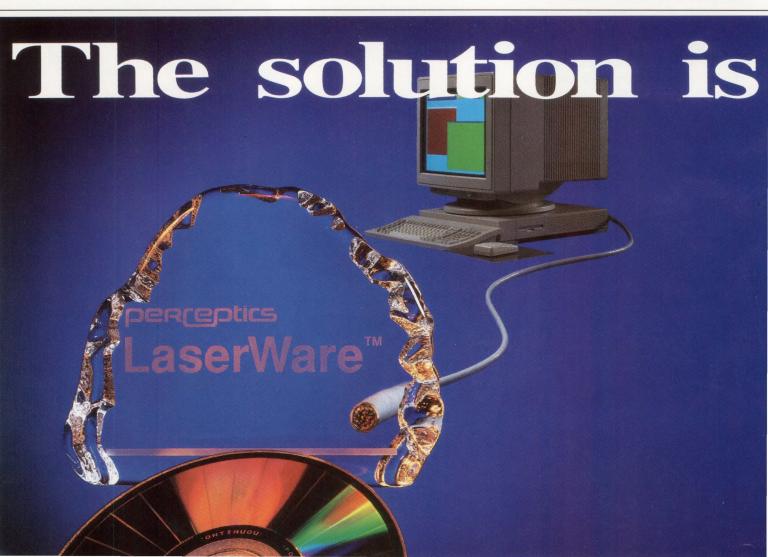
DSNlink supposedly requires a port with full modem control capability. I say supposedly because I was able to get DSNlink to run off a DEC Scholar Plus modem on one of the serial ports of my VAXstation 3100, which doesn't have modem flow control. However, my permanent DSNlink connection will be off a terminal server.

Another drawback is the need to dedicate a port and a telephone line to DSNlink. DEC says it needs a constant dial-in line to deliver Flash messages. Since I've had DSNlink connected, the only unsolicited mail I've received was a note advising me that a telephone problem at the support center had been corrected. I hadn't even been aware of one.

Since DEC is paying for the phone calls (DSNlink uses toll-free 800 numbers), its request for a port and dedicated phone line isn't that unreasonable. If you're really tight on serial ports, it's a simple operation to create a command file that can stop and start the DSNlink software automatically to provide others with access to the line.

Security Issues

Sites with a paranoid bent may feel uneasy about giving an outsider access to their system, despite DEC's assurances that DSNlink is secure and can't be used



for any scurrilous activity. A proprietary communications protocol is used by the software. It can talk only with DEC's CSC.

When DSNlink is running, it will talk only with the CSC. And when the DSN\$NETWORK process is idle, the port is set to NOTYPE_AHEAD, which prevents unsolicited input from initiating a login sequence. If you're using a DEC modem, DSNlink exploits its built-in passwording capabilities for even greater security.

Nonetheless, a system manager I know was put off by the DSNlink startup command file, which creates the startup process by using \$RUN LOGINOUT with /PRIVILEGES=ALL.

Temporal Displacement

Another major problem deals with DSNlink's ITS facility. With thousands of entries in several databases, it isn't unusual for a SEARCH command to produce hundreds of hits. This is especially true when your query covers a broad topic such as BACKUP utility problems.

The /SINCE qualifier ostensibly serves as a filter to block database entries created prior to a specified date. Unfortunately, it doesn't work properly. DEC's database software detects the date the entry was last modified, not the original date of the actual entry. CSC routinely goes through its databases, correcting typographical errors and performing minor updates. These are detected by the ITS software as new entries.

For example, when I searched for the word VMS and used the /SINCE qualifier to restrict the search to entries created in the past week, I received a listing of more than 240 titles. There weren't 240 new bugs reported in VMS in seven days, thank goodness. Rather, CSC had been busy cleaning up typos and modifying the release numbers of VMS. ITS picked up each change as a new entry.

This problem will take time to correct. DEC is planning to revamp its da-

tabase software, but it's a long-term effort. Meanwhile, one workaround is to issue searches one day at a time, starting at the current date and working backward. Since ITS has command buffer recall, this isn't as onerous as it sounds.

Despite these hitches, DSNlink is a winner. I used to complain about the monthly support costs for VMS. DSNlink makes it worth every penny.

FOR AN "I LOVE DCL" sticker and/or a listing of all FidoNet BBSs in the U.S. featuring message areas with DEC-related topics, send a self-addressed, stamped #10 business envelope to KGB Consulting, 4107 Overlook St., Library, PA 15129. The list is also available online from the SYS\$OUTPUT BBS: (412) 854-0511, 1,200/2,400 baud. If you have FidoNet access, ask your local sysop to file request DECBBS.LST from 1:129/38.

—Kevin G. Barkes is an independent consultant and publisher of the monthly KGB Report newsletter.

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WORKSTATIONS

David W. Bynon

Workstations A La Carte

From the beginning, DEC has been a supplier of modules

and components for system integrators. DEC's first products, which were sold in 1958, weren't computers — they were modules used to build computers. Although a lot has changed since 1958, DEC continues to build modules and components for system integrators who must assemble a system to strict specifications or within a budget. The VAXstation and DECstation lines of workstations are examples of the modular approach to building systems. In this article, we'll explore building DEC workstations a la carte.

As with any system integration exercise, you must be familiar with what's feasible and what's available. This is a formidable task, because DEC and thirdparty products are continuously changing. For example, there are more than 100 VAXstation 3100 model numbers. The DECstation lineup is a mere 18 models, excluding the DECstation 5000 series. DEC's video, disk, tape, network and memory options list for pages. Third-party products for DEC workstations include memory, disks, tape, networks and video graphics. There are more third-party memory, storage and peripheral manufacturers for DEC workstations than I could possibly list here.

Recently, DEC announced an aggressive price reduction for its VAXstation and DECstation workstation family. The new low-end price for a diskless VAXstation 3100 or DECstation 2100 is \$5,950, a \$560 reduction in price.

Although DEC's price reduction on base workstations is considerable, the real news is the price reduction on workstation memory upgrades and storage devices. In some cases, DEC cut memory prices by more than 50 percent. DEC's new 3100/2100 workstation memory price standard is \$250 per megabyte. DECstation 5000 memory prices were reduced to \$550 per megabyte. This is highly competitive with third-party offerings. The reduction in prices is good news for consumers, but it isn't an auspicious prospect for third-party memory and storage vendors. Price reductions from the third parties will have to follow.

The Lineup

There are four basic DEC workstations, excluding the Q-bus models. These are the VAXstation 3100 Model 30, the VAXstation 3100 Model 38, the DECstation 2100 and the DECstation 3100. There are two derivatives of the VAXstation 3100 Models 30 and 38 that facilitate additional internal storage devices: the Models 40 and 48. The VAXstation Models 38 and 48 are higher-clock-speed versions of the VAXstation Models 30 and 40.

The higher clock speeds increase processing power by 40 percent.

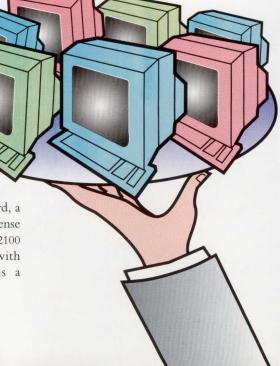
All DEC workstations are available as base systems that can be used as building blocks for integrators or do-it-yourselfers. The base system configurations vary, but all include the basic CPU, the lowest recommended quantity of memory (8 MB), Ethernet, a keyboard, a mouse and the operating system license (ULTRIX or VMS). The DECstation 2100 and 3100 models come standard with SCSI. The SCSI bus adapter is a

VAXstation 3100 option. To make a robust system, you must integrate memory, storage devices and graphics.

Integrating Memory

VAXstation 3100 memory is expandable from 8 to 32 MB. DEC designed the VAXstation 3100 memory as a daughter-board that interfaces with the mother-board via a pair of pin connectors. The daughterboards are designed in such a way that two memory boards can be stacked to facilitate expansion. The printed circuit board standoffs are in place for the first memory board. Additional standoffs and mounting hardware are provided with DEC and third-party expansion memory.

The VAXstation 3100 memory expansion method presents a possible problem for some integrators and cost-conscious individuals. Because only two memory boards can be stacked, the memory board provided with base systems will often be thrown out in favor of two higher capacity memory boards. With DEC's new memory prices, it isn't



as easy to throw away the DEC 8-MB boards. Compare VAXstation 3100 part number PV01A-BJ (8-MB VMS base system) at \$5,950 and VAXstation 3100 part number PV01A-CA (16-MB VMS base system) at \$7,090. For the cost difference (\$1,140), you can't buy a 16-MB board. So if you need a workstation with 16 MB or more, the base system to buy is the PV01A-CA.

At least two third-party memory manufacturers have solved the memory throw-away problem. By building 24-MB expansion boards, third-party memories can be used with the existing 8-MB to achieve a full 32-MB system.

One last note about the 8-MB base system memory board. Don't buy two 8-MB base systems and one 16-MB memory upgrade with the intention of building two 16-MB workstations. The 8-MB boards don't have a second connector to permit stacking. They were designed to be the first or second memory board but not both.

DECstation 2100/3100 memory upgrades are less troublesome. DECstations use 2-MB single inline memory module (SIMM) strips. You must upgrade in 4-MB increments. The DECstations' total memory capacity is 24 MB. I recently saw DECstation 4-MB memory kits for as low as \$795. DEC's new list price for the MS01-AA 4-MB upgrade kit is \$1,000.

DEC workstation memory installation is a simple matter of loosening two Phillips screws to remove the cover, removing the mass storage mounting tray (leaving the drives intact) and snapping in the module(s). A memory upgrade for a VAXstation or DECstation is literally a 15-minute job. As a precautionary note, for static protection of the new memory and the system board, use a grounding wrist strap. Some third-party memories come with a disposable grounding strap. If your add-on memory doesn't, be sure to get one.

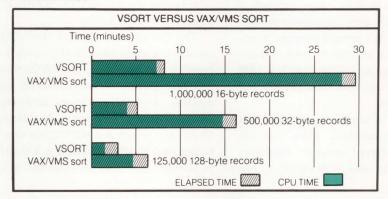
Integrating Storage

At a recent convention I listened to a DEC spokesperson say, "Digital wants to be your open systems vendor." After

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- BSC/DV a device driver for DEC's DV11.

For more information, call (617)861-0670 or write: Evans Griffiths & Hart, Inc. 55 Waltham Street Lexington, MA 02173 TWX: 710-326-0103



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DEC, VAX, VMS, RSTS and PDP are trademarks of Digital Equipment Corporation. several years of building proprietary, DEC-will-provide-everything systems (remember the VAXstation 2000?), DEC seems to be heading in the right direction. All DEC workstations, including the VAXstation 3520/3540 and DECstation 5000 Model 200, support standard SCSI devices via a single- or dual-channel SCSI controller.

Long regarded as a low-performance and uncertain storage device interface, SCSI has grown to be the most widely used general-purpose workstation interface. Because of its rising popularity, SCSI devices such as disks, tapes and optical drives form the new commodity peripheral market. As a general-purpose device interface, SCSI also can be used to interface communication devices such as LAN controllers, terminal multiplexers and co-processors.

Much of SCSI's market appeal is that it's an open standard. Thus, you can connect different vendors' hardware devices to the same SCSI interface. The relatively minor snag with SCSI is software drivers, which must be written for each device. Recognizing this, DEC provides VMS systems (as of V5.3) with an example SCSI class driver (SKDRIVER.MAR) that can be modified to support non-DEC devices. The VMS Version 5.3 Small Computer System Interface (SCSI) Device Support Manual provides adequate documentation for system programmers. ULTRIX users now have the same support with the release of ULTRIX V4.0. Another resource for device drivers is Professional Press' VMS Advanced Device Driver Techniques by Jamie E. Hanrahan and Lee Leahy.

The DECstation 2100 and 3100 SCSI interface is embedded in the mother-board. It isn't an option. The VAXstation 3100 base systems (Models 30 and 38) are diskless. The SCSI adapter must be added. There are two part numbers: VS42D-HF, which is a SCSI/ST506 controller, and VS42D-JF, which is a SCSI/SCSI controller. Both are mounted to a

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peripheral mounting plate that integrates into the system box with several captive screws. The SCSI controller connects to the motherboard via a ribbon cable. DEC workstation packaging is first-rate. I can't overemphasize the ease with which you can install memory and storage devices.

Non-DEC storage devices that exactly or closely emulate DEC's can be used as substitutes for the real McCoy. I regularly use off-the-shelf 760-MB SCSI disk drives instead of DEC's RZ56 665-MB disk drive. Drive formatting is accomplished through the workstation's diag-

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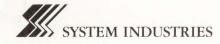






Figure 1: VAXstation 3100 cost analysis.

Figure 2: DEC/third-party VAXstation 3100 cost analysis.

nostic firmware.

The average discount price for a raw 760-MB drive is \$2,500. An additional \$500 will buy a drive box with power supply, fan and cables. Several third-party storage vendors are currently integrating their own boxes with drives. List prices for 1.2-GB drive subsystems ready to connect to your workstation start at \$7,000. The new list price for the DEC RZ56 665-MB drive is \$4,900 (the original fare was \$8,500).

Other SCSI devices readily available for the VAXstation and DECstation include 4mm tape, 8mm tape and optical disks. The 4mm and 8mm tape drives that I've seen emulate or appear to the system as a TK50/TZ30 tape drive. These devices provide the ideal backup solution for high-capacity disk drives, because the TK50's 95-MB storage capacity is inadequate.

Installing SCSI disks and tapes is simple. Each SCSI device must have a unique channel node number. In most cases, the node number is set via dual inline package (DIP) switches or jumpers. Once set, the SCSI channel cable can be connected to the device or to the device cabinet. The last device on the

SCSI cable must be terminated with a DIP or single inline package (SIP) resister network.

Integrating Co-Processors

As of this writing, the workstation coprocessor industry hasn't announced a deliverable product. But the products are coming. Co-processors will be available for such tasks as vector/array processing, software cross-development and highend graphics.

One company, Peritek, is developing high-performance graphics co-processors based on the Motorola 68030 CPU and ACRTC graphics controller. The co-processors run an X Window System server, which offloads this task from the workstation CPU. Co-processors such as this promise DECstation 5000-class performance at a much lower cost. It will also be possible to put multiple workstation heads (display, keyboard and co-processor) on a single DECstation or VAXstation CPU.

The Peritek graphics co-processors compete with DEC's new SPX graphics co-processor. The SPX is an eight-plane graphics option for the VAXstation 3100. It provides 10 times the graphics performance of the standard eight-plane color VAXstation 3100 and can support one or two Trinitron monitors. SPX graphics resolution is 1,280 x 1,024, an improve-

ment over the standard 1,024 x 864. The SPX graphics co-processor is available as an upgrade or as an integrated package.

I HAVE LONG BEEN a fan of system integration, because it boosts the computer industry through fair competition. When an OEM giant such as DEC produces an open systems platform, it promotes the industry's add-on market growth and the development of new and innovative products. The workstation add-on market is ripe with products and savings. With DEC's recent price cuts, the savings are even greater. Unfortunately, too few companies take advantage of integration. Not enough buyers are aware of the ease with which most third-party devices can be integrated with the base system.

Figures 1 and 2 display a simple cost comparison of an off-the-shelf VAXstation 3100 and a VAXstation 3100 built a la carte. For comparison purposes all prices are list. Most common third-party workstation add-ons, such as memory, disks and tapes, are competitively priced. Notable discounts are available from many reputable distributors.

System integration is good for the consumer and for the industry. Try your next workstation a la carte and feel the difference where it counts: in your budget.



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VAXstation 2000	4/260 4/280	9000/360 DN3500	
DECstation 2100/3100	SPARC 330 SPARC 370	9000/350 DN4000	IBM
MicroVAX II/III/IV	SPARC 490	9000/370 DN4500	RISCSys 6000
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THE MAC CONNECTION

Al Cini

Mirror For The Mac

Already wellknown for its MS-DOS-based Reflection ter-

minal emulation software, Walker Richer & Quinn is now shipping Reflection 2 Plus for the Macintosh. In the highly competitive field of Mac terminal emulators, this Mac-based VT320 terminal emulator stands out by combining a number of human interface innovations with a powerful command language and several handy behind-the-scenes features.

With more than 800 pages of thorough documentation, technically oriented users will find a lot of power to explore in Reflection 2 Plus. And users who just want to log on to a VAX and run host programs can simply double-click Reflection on the Mac to be on their way — perhaps with a little help from the *Quick Start* guide.

Reflection 2 Plus cleverly exploits advanced Mac human interface capabilities in many ways. The Reflection Mac display window provides a vertical scroll feature that can be used to recall captured host text from the top of the screen and a horizontal scroll feature for wide displays. In addition, when the product's terminal display window is resized, its displayed contents can be cropped or scaled to the new window size. This unique feature makes it easier to recognize a familiar host display among a crowd of reduced windows on the Mac's screen.

Reflection is fully compatible with Multifinder under the Mac OS and will function in Multifinder background mode. This feature enables Reflection to continue to capture host input or to upload/download a file while another Mac application is active.

Reflection supports Copy and Copy Table under its Edit menu. Copy Table is useful for moving column-formatted information from the terminal emulator to a Mac spreadsheet package. Holding down the Mac's Command key while selecting column-formatted text from the display lets you pluck a table from within a rectangle in the middle of the screen.

To simplify navigation of its many menus and options, Reflection offers an onscreen help facility. Like the hlp facility found in Microsoft's Excel spreadsheet package, a special menu selection converts the Mac's onscreen cursor to a question mark. You simply browse Reflection's menus and features with the question mark to learn more about them.

Faithful Emulation

Often missing from the Mac's keyboard, several useful control keys, such as Backspace, NUL and Break, are implemented as readily accessible pull-down menus in Reflection. These important

keys are usually absent from or hard to find on other emulator packages.

When running host applications that use the special function keys found on DEC keyboards, Reflection converts the Mac's extended keyboard function keys to the necessary keystrokes. Mac users who lack an extended Mac keyboard can generate these keystrokes by using Reflection's Fkeys and Keypad menus (see Figure 1).

Faithful emulation of VT320 terminal characteristics is one of Reflection's principal assets. Covered thoroughly in the *Technical Reference Manual*, Reflection carefully implements every VT320 terminal escape and control sequence, including character set display and slave printer functions as well as cursor movement and display control operations. Reflection even supports blinking character fields, a feature absent from most terminal emulators.

Reflection's fidelity to these standards makes it suitable for use in front of ter-

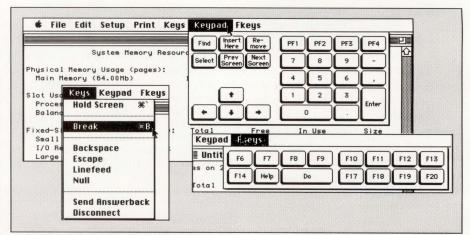


Figure 1: Key menus in Reflection 2 Plus. A VT320's function keys are presented to the Reflection user under the product's Keypad and Fkeys menus. Mac users with an Apple extended keyboard also will find these functions mapped onto their Keypads and Function keys. Commonly used communication control keys, such as Break, are found under the Keys menu.

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minal feature-packed host applications, such as ALL-IN-1, which may not work properly behind other emulators.

Reading The Script

Another Reflection asset is its command language capability. Described in the Command Language Manual, the Reflection Command Language (RCL) includes constructs that can control every Reflection feature, with language syntax for defining variables and conditional branching. The average Mac user may find RCL a bit daunting, but it can be used by MIS personnel to create standard connection or file transfer procedures to automate such multistep functions for the average Mac user. While the language includes a few Mac- and MS-DOS-specific commands, most scripts can be used interchangeably between these environ-

Reflection command files can be created using a Mac text editor and saving the file as text only. For simple edits to command files smaller than 32 KB,

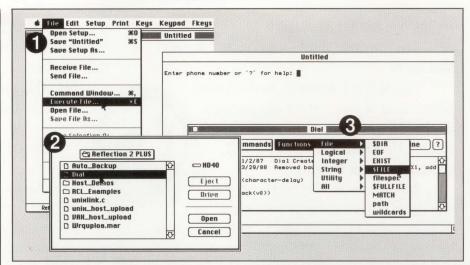
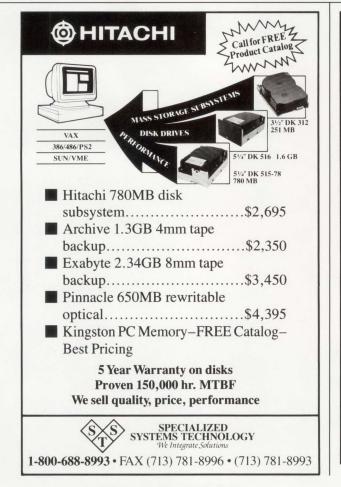


Figure 2: The Reflection Command Language (RCL). With Reflection's Execute File menu (1), a user selects an RCL script for execution — in this case, the Hayes modem dialer procedure included with the package (2). The procedure can be edited or a new procedure can be developed using Reflection's Command Window (3). Pull-down hierarchical menus in the Command Window are used to suggest RCL syntax elements.

Reflection includes a command language window that can be used for this purpose (see Figure 2).

The package includes a complete

library of example RCL scripts. In many cases, site-tailored RCL procedures can be written quickly using these examples as templates.

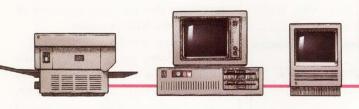




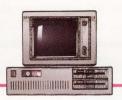
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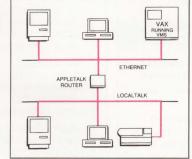
regardless of whether you're working on a VAX terminal, Mac or PC.

With PacerTOPS, a Mac user could create a spreadsheet using Excel and save the file on the VAX via TOPS. The spreadsheet could then be

accessed by VAX users with Access Technology's 20/20. Or by PC users with PC-Excel or Lotus 1-2-3, again via TOPS. For enhanced integration, Pacer-TOPS works with PacerShare, Pacer's AppleShare-compatible file server. Thus, a TOPS user who has a PacerShare volume mounted on the VAX can publish it to the TOPS LAN, making it available to all other MACs and PCs on the network.

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Reflection can be used over any direct or modem-controlled asynchronous line. To establish a session with the host over a LAN, Reflection supports the AlisaTerminal network connection soft-

of the vendor's proprietary VAXlink utility included — one for VMS and one for ULTRIX. The VAXlink host software offers some advantages over Kermit and XMODEM, including a handy



Reflection can be used over any direct or modemcontrolled asynchronous line.



ware found in Alisa Systems' AlisaTalk and the Redirector facility found in Pacer Software's PacerLink. A future release will support the LAT connection tool found in the Mac's Communications Toolbox included with DEC Lan-WORKS for Macintosh.

You can use Reflection's file transfer capability to exchange binary files with a host system equipped with Kermit or XMODEM file transfer software. Reflection users lacking Kermit or XMODEM on the VAX host will find two versions

wildcard file transfer feature. A supplied RCL program can be used to upload VAXlink to the host.

A Mac file consists of applicationspecific data (its data fork) as well as icon and control information specific to the Mac environment (its resource fork). A Reflection user can select ASCII or binary file transfer, which affect only the data fork of a Mac file, as well as a MacBinary exchange, which encodes both the data and resource fork as a single host file. A fourth alternative, Image transfer, can be used to exchange RMS files between two VMS hosts, preserving the files' RMS record characteristics.

Suggestions

The Reflection package supports only one interactive session at a time. Under Multifinder, you can launch two or more different copies of Reflection to create several host sessions, but multiple sessions should be implemented as independent windows within Reflection. Also, Reflection 2 Plus is missing a built-in telephone directory feature. This could be built using RCL procedures, but I hope a phone book will be included in a future release.

RCL could use some Mac-style taming. It would be nice to execute an RCL procedure by pointing to an onscreen icon rather than by finding and executing the command file by name. It would help if the RCL Open File command could be mapped to the Mac's Finder software so that a user could select a Mac file interactively within an RCL procedure rather than having to hard-code its name into the RCL procedure.

Reflection may be new to the Mac, but its history on other PCs comes through in this Mac release. The package mimics every aspect of a VT320 terminal and sports an impressive array of behind-the-scenes scripting and file transfer features.



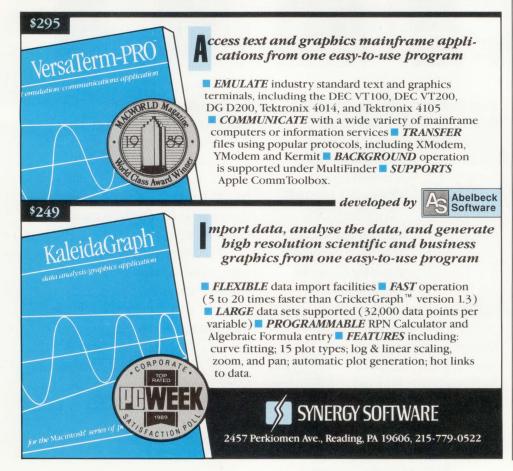
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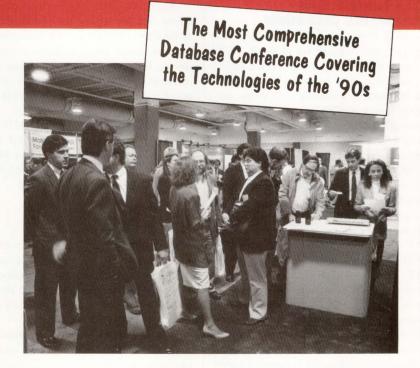
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PRODUCTS

NCD X Terminals Gain Increased DEC Connectivity

Network Computing Devices Inc. announced three features for its family of X terminals that enhance DEC and ULTRIX connectivity. The company's color and monochrome X terminals now access and display non-X applications via DEC's LAT protocol. They also emulate the VT220 and access ULTRIX and VMS via high-speed serial communication in addition to Ethernet.

NCD X terminals can use LAT protocol to access existing terminal applications on VMS-based hosts. Up to four DECwindowsmanaged LAT windows can be displayed simultaneously on the terminal screen. The LAT implementation, compatible with NCD's standard software, lets you intermix LAT, TCP/IP TELNET and standard X windows, as well as windows accessible through the X terminal's local serial port. The product's XR emote transport protocol operates on ULTRIX- and VMS-based hosts. It performs multilevel data compression in X environments, making NCD terminals usable across telephone lines or RS-232 links.

NCD X terminals support the LAT protocol and VT220 emulation as standard features in NCD's \$50 software license fee. XRemote capability is available in a PROM set that costs \$300 for each NCD unit. XRemote operation also requires one host-side cartridge tape that costs \$500.

For more information, contact Judy Estrin, Network Computing Devices Inc., 350 N. Bernardo Ave., Mountain View, CA 94043; (415) 694–0650.

Circle 482 on reader card

BASISplus Offers Multiformat Document Management

Information Dimensions Inc. announced document format management capabilities for BASISplus, a text information management system. BASISplus' multiformat capabilities preserve documents in their original format for storage, retrieval and display. The product eliminates the need to force information into a predetermined format because it accommodates conventional, continuous and sectioned database record structures.

Applications for the multiple format information storage and retrieval capabilities of BASISplus include records management, research information archives, customer service, litigation support and competitive intelligence. The product runs on all major platforms including VAX/VMS and ULTRIX.

BASISplus costs from \$5,000 to \$179,000. For more information, contact Ed Loss, Information Dimensions Inc., 655 Metro Place S., Dublin, OH 43017; (614) 761-8083.

Circle 470 on reader card

Microtronix Datacom Offers Increased WAN Efficiency

Microtronix Datacom Ltd. announced the Packet Miser, a communications system designed to increase efficiency of applications over WANs. The product minimizes the cost of transferring packet-switched data over X.25 or PSDN networks.

The Packet Miser lets you communicate with VAX/VMS host processors without

experiencing delays often associated with transferring packet-switched data. Because users communicating with host computers in a VMS environment must rely on echoing performed by a host rather than their own terminals, network costs and data-transfer delays are increased. The product ends network echoing by implementing standard VAX/VMS terminal functions at users' sites. This lets hosts forward all I/O requests to remote sites for processing. The company's LSI-X.25 and KXJ-X.25 front-end processors serve as packetswitching interfaces for DEC processors.

The Packet Miser costs from \$4,500, depending on existing hardware configuration.

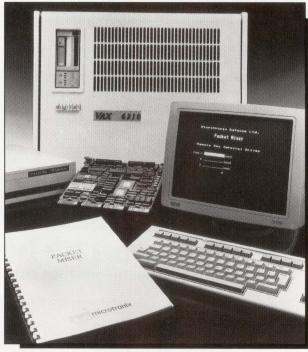
For more information, contact Erin Pease, Microtronix Datacom Ltd., 125 Bessemer Rd., London, ON N6E 1P9; (519) 681-3430.

Circle 468 on reader card

Performance 8000 Server Supports 128 Ports

Emulex Corporation announced the Performance 8000, a rack-mount communications server that supports up to 128 asynchronous ports in a 5 1/4-inch-high chassis. The Performance 8000 is compatible with LAT and TCP/IP.

The Performance 8000 provides maximum uptime by offering optional redundancy on power supplies, network interface boards and fans. It has a "hot swap" capability that lets qualified service personnel replace defective boards or power supplies without shutting down the server. Its basic chassis supports up to four 32-port plug-in terminal controller boards, each of which has a 16-MHz 80286 CPU and a 25-MHz I/O processor.



Microtronix Datacom's Packet Miser increases efficiency of applications over WANs.

Other features include multiple-host printer queuing, voltage and temperature readouts at the system console, extended security features and compatibility with major cable management systems.

The Performance 8000 costs \$11,500 for the basic chassis with one power supply and one network interface board. Each 32-port terminal controller board costs \$3,795.

For more information, contact Dan Reese, Emulex Corp., 3545 Harbor Blvd., Costa Mesa, CA 92626; (714) 662-5600.

Circle 469 on reader card

Servio Releases First Of Gemstone Tools

Servio Corporation announced Gemstone V2.0, an ODBMS that supports C++. The company also announced the first of the Gemstone Tools, the Gemstone Visual Schema Designer.

Gemstone, written in C, is based on a multithreaded client/server architecture and can be configured with clients and servers running on the same or heterogeneous machines, depending on the type of application. It supports workstations and servers from DEC, IBM and Sun as well as TCP/IP and DECnet protocols. V2.0 enhances performance through improved caching, optimized algorithms and greater flexibility in retrieving complex objects. It offers a C++ interface that provides persistent storage to C++ applications.

The Gemstone Visual Schema Designer is a graphical tool for creating class definitions. It lets you define classes and their instance variables, create and manipulate the class hierarchy and define sets to hold collections of objects.

Gemstone V2.0 costs from \$12,000 for a four-user license on entry-level workstations. For more information, contact Carole Rutter, Servio Corp., 1420 Harbor Bay Pkwy., Ste. 100, Alameda, CA 94501; (415) 748-6200.

Circle 473 on reader card

Vermont Research Announces Pennine/Vsdi and DRAMfile

Vermont Research Corporation announced the Pennine/Vsdi solid-state disk drive. The company also announced DRAMfile, a 5 1/4-inch solid-state memory device.

The Pennine/Vsdi can be expanded in steps of 8 MB up to 128 MB in a single chassis and up to 2 GB using an extension chassis. It's supported by integral, rechargeable battery backup and a high-speed cartridge tape or disk drive and performs a maximum

of 300 I/O data requests per second. It operates on systems with VAXBI, Q-Bus or UNIBUS bus-level interfaces via any appropriate DEC controller. DRAMfile transfers data at rates of 5 MBps in synchronous mode and 2.8 MBps in asyncronous mode. By eliminating the seek and latency time associated with mechanical devices, it achieves virtually zero access time in less than half a millisecond for SCSI overhead.

The Pennine/Vsdi costs \$338 per MB. DRAMfile costs from \$4,100 for 8 MB to \$23,000 for 80 MB.

For more information, contact John Dimitruk, Vermont Research Corp., Precision Pk., N. Springfield, VT 05150; (802) 886-2256.

Circle 471 on reader card

Ten-Port Terminal Server Supports LAT, TCP/IP And SNMP

Cisco Systems Inc. announced the STS-10x, a 10-port multiprotocol Ethernet terminal server that supports TCP/IP and LAT protocols and industry-standard SNMP-based network management and remote software loading.

In the STS-10x, an enhanced version of the STS-10, ROM memory is doubled to 256 KB. The product optionally supports DEC's LAT protocol in addition to its standard TCP/IP. Cisco licenses the LAT technology directly from DEC so that current and future compatibility is guaranteed. STS-10x users can use rlogin, TELNET or serial line Internet protocol for communication with UNIX- or ULTRIX-based hosts. The product features a remote booting capability that lets you load, centrally store and update system software from a remote host over the network.

The STS-10x terminal server costs \$2,995. The LAT option costs \$250.

For more information, contact Jeff Paine, Cisco Systems Inc., 1525 O'Brien Dr., Menlo Park, CA 94025; (415) 326-1941.

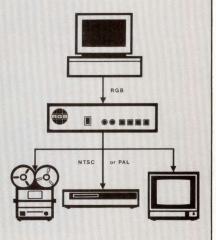
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Camintonn Provides DECstation 5000 Memory

Camintonn Corporation announced the CMX-871 and the CMX-3274 8- and 32-MB ECC memory boards for the DECstation 5000 and the DECsystem 5000.

The CMX-871 8-MB board with 1-Mbit DRAM allows 120 MB of memory. The CMX-3274 32-MB board with 4-Mbit DRAM allows 480 MB of memory. Both boards are 100 percent DEC-compatible and

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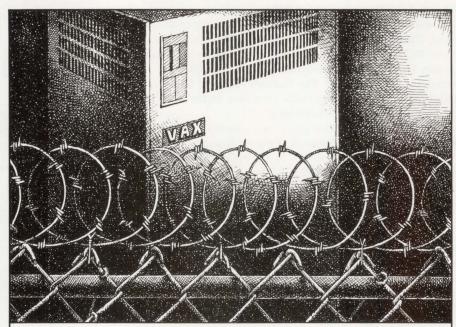
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The CMX-871 is priced ar \$3,200. The CMX-3274 is priced at \$15,800.

For more information, contact Geneve Zagarnaga, Camintonn Corp., 2332 McGaw Ave., Irvine, CA 92714; (714) 553-0247.

Circle 474 on reader card

Ingres Ships Database Software For OS/2 And DOS

Ingres Corporation announced the Ingres Server for OS/2 and Ingres Tools for DOS, PC software products that connect industrystandard PCs to the Ingres RDBMS.

The Ingres RDBMS provides large corporations with enterprisewide computing applications. The Ingres Server for OS/2 lets users on PC LANs run Ingres database applications, giving workshop users immediate access to data on their LANs. Simultaneously, MIS maintains control over data integrity usually available only with larger hardware. The Ingres Tools for DOS give programmers the flexibility and speed of an integrated 4GL for SQL database development. It lets programmers develop the application-client component of a distributed client/server network. The data can be stored locally on a

PC or on a network server, mini or main-

The Ingres Server for OS/2 costs \$1,995. The Ingres Tools for DOS cost \$495. The Ingres Tools For DOS ABF/4GL programming kit costs \$295. The Ingres Tools For DOS embedded SQL for C costs \$250. For more information, contact Mark Lewis,

Ingres Corp., 1080 Marina Village Pkwy., Alameda, CA 94501; (415) 769-1400.

Circle 465 on reader card

Integrated Systems Updates Topaz Software Series

Integrated Systems Inc. announced an updated version of the Topaz software series. Designed for use in organizations requiring distributed solutions for administrative functions, it includes integrated modules for electronic requisitioning, purchasing with EDI option, stocked material requisitioning and inventory control, request for quotation and accounts payable.

Topaz features pop-up windows, freeform text editing, turbo keys for multilevel screen access, a virtual menu rapid function access system, a consistent user interface, extensive analysis/auditability and user/function security. Its architecture uses standard DEC development software.

Topaz costs from \$10,000 to \$45,000. A staff of management consultants and VAX specialists are available for all phases of implementation and support.

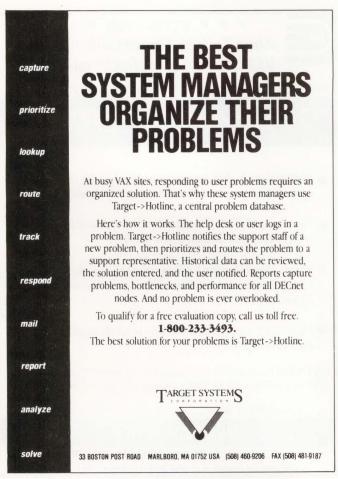
For more information, contact Integrated Systems Inc., 170 Algonquin Pkwy., Whippany, NJ 07981; (201) 884-0892.

Circle 466 on reader card

Netron/Cap V2.5 Adds IMS Test Facility

Netron Inc. announced Netron/Cap V2.5, a CASE system for development and maintenance of COBOL applications on VAXs. V2.5 adds several enhancements for VAXbased development, including the IMS Test Facility (IMSTF) for testing IBM IMS mainframe applications built on VAXs.

Netron/Cap consists of a software toolset of screen, report and system designers, processors and utilities, and a library of read-only reusable components called frames that are adaptable to any programming usage. With V2.5, users of Netron/Cap developing a sophisticated IMS application on a VAX platform can test program structure and logic





and data communication before moving it into production usage on a mainframe. Other features include the Netron/Cap Listing Annotator for use in debugging and impact analysis, enhancements to the Capframe library, and refinements to the field-at-a-time processing capabilities.

For more information, contact Bill Daverne, Netron Inc., 99 St. Regis Crescent N., Toronto, ON M3J 1Y9; (416) 636-8333.

Circle 472 on reader card

Ace Microsystems Adds Features To LEX-WP

Ace Microsystems Ltd. announced LEX-WP V9C, a word processor and database package. It's available for VAX/VMS and PCs running PC/MS-DOS and XENIX.

LEX-WP includes a built-in multiuser database and a programming language. Its editing facilities include multiple-columns handling, macros for recalling text and a spell checker with a 174,000-word dictionary. It also contains a four-function calculator facility and multilingual facilities that let you work in a number of languages. V9C features a thesaurus, improved help screens, redlining and box-drawing facilities, and a built-in

multiuser database that includes processing and mailslot facilities. It's supplied with four database systems: a mailslot/card index system, a personal system, and bibliography and sales leads tracking. An SQL interface is used to communicate with Oracle, which enables migration to other proprietary database systems with an SQL interface. The product also supports the RMS file structure and can run under ALL-IN-1.

For more information, contact John Irwin, Ace Microsystems Ltd., Kew Bridge House, Kew Bridge, Brentford, Middlesex TW8 0EJ (081) 847-4673.

Circle 475 on reader card

Industrial Mouse-Trak Is For Harsh Environments

Itac Systems Inc. announced the Model M5-IND industrial-version Mouse-trak for harsh environments that require rugged, compact systems.

The Model M5-IND provides ruggedized stationary input and is constructed of 5 percent glass-filled Lexan 500 (the material used to make bulletproof glass). It has the same design and features as the commercial-version Mouse-trak: user-definable input keys, speed

control and single connection to the host. In addition to the case design, a mylar ring has been added around the ball opening for added protection from dust and debris. The PCB. has a conformal coating for water-resistant electronics in high-moisture areas. The shielded cable offers strength and reduced EMI. The Model M5-IND can interface directly with a single connection to such computer systems as Apple, DEC, IBM and Sun.

The Model M5-IND costs \$295.

For more information, contact Peter Whitney, Itac Systems Inc., 3121 Benton St., Garland, TX 75042; (214) 494-3073.

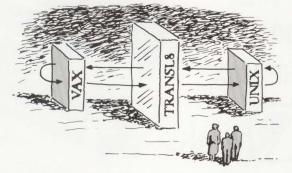
Circle 477 on reader card

SAS Institute Enhances SAS/CPE And ALL-IN-1 Link

SAS Institute Inc. announced V2.0 of its SAS/CPE computer performance evaluation software. It lets system analysts collect, analyze and report current usage and anticipate changing requirements to help fine-tune VAXs. The company also announced an enhanced link to ALL-IN-1 that lets ALL-IN-1 users take advantage of capabilities in the SAS Applications System.

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to simplify the collection, management and reporting of system performance and resource-usage data. V2.0 includes support for Ethernet monitoring, enhanced billing and rate definition tools, full support for MONITOR and SPM data collection and many new reports. The enhanced ALL-IN-1 connection lets you run V6.0-based SAS software applications under VMS without leaving the ALL-IN-1 (V2.3) environment.

SAS/CPE V2.0 costs from \$575 to \$4.100.

For more information, contact Mike Truell, SAS Institute Inc., SAS Circle, Box 8000, Cary, NC 27512; (919) 677–8000.

Circle 479 on reader card

Vitalink's Bridge Products Meet DoD TEMPEST Standards

Vitalink Communications Corporation announced that its Ethernet and Token Ring bridges and bridge/routers are available in versions that meet the Department of Defense's (DoD) TEMPEST standards (NACSIM 5100A). TEMPEST-compliant products are used on secure or classified networks to prevent compromising data-related or intelligence-bearing signals from appearing

external to the equipment.

Products available in the TEMPEST-compliant versions include Vitalink's TransPATH 350 and TransPATH 550 bridge/routers and TransLAN 350 and TransRING 550 bridges. Vitalink's bridge and bridge/router products have RS-422/449 interfaces that support resynchronization of link-encryption devices such as KG84 and KG94. The TEMPEST bridge/router product uses the DoD's IP security options and revisions (RFC1038).

For more information, contact Marilyn Callaghan, Vitalink Communications Corp., 6607 Kaiser Dr., Fremont, CA 94555; (415) 794–1100.

Circle 480 on reader card

V-Scan Consolidates Monitoring Of Multiple Network Segments

Virtual Microsystems Inc. announced the V-Scan Network Monitoring System. It lets network managers consolidate the monitoring of multiple network segments and standalone PC LANs for a single VAX/VMS-based product.

V-Scan lets network managers perform monitoring functions, including alarm noti-

fication of potential problems and recording of important statistics, on a range of network-resident devices, independent of vendor or protocol. It can monitor a variety of devices resident on a VAX network, including minis, workstations, PCs, terminal and file servers, bridges, routers and gateways, from such vendors as DEC, HP and Sun. Information about these devices can be provided regardless of the protocol they use. V-Scan is available for VAX/VMS and DECnet V4.7 or later.

V-Scan costs from \$7,500 for a single segment.

For more information, contact Bill Thomasmeyer, Virtual Microsystems Inc., 1825 S. Grant St., Ste. 700, San Mateo, CA 94402; (415) 573-9596.

Circle 481 on reader card

Bell Atlantic Establishes DEXtra Support Program

Bell Atlantic Business Systems Services announced the DEXtra Support Program, a series of software and system support services for VAX/VMS users.

The DEXtra Support Program includes five support areas: Integrated System Support,

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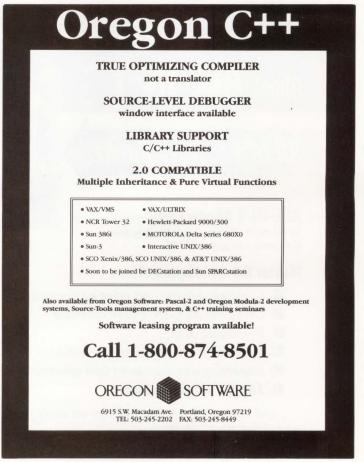
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CIRCLE 132 ON READER CARD



System Upgrade Support, Performance Enhancement Services, Coldsite Disaster Recovery and Site Relocation Services. Highlighting the program is Integrated System Support, which features technical support via telephone for software and onsite remedial and preventative system maintenance.

For more information, contact Mary Keifer, Bell Atlantic Business Systems Services, 50 E. Swedesford Rd., Frazer, PA 19355; (215) 296-6000.

Circle 483 on reader card

ezBridge Assists In Building LU6.2 Applications

System Strategies Inc. announced ezBridge Peer-to-Peer Productivity Tools for simplifying multivendor application-to-application development over LU6.2. Two initial productivity tools are being offered: ezTransaction Server and ezCommon Interface.

ezBridge Peer-To-Peer Productivity Tools are software modules that provide communications services to developers building multivendor LU6.2 applications. They're designed for online transaction environments and other environments requiring real-time movement and delivery of in-

ALL-IN-1 user's desk.

*ALL-IN-1 is a registered trademark of Digital Equipment Corporation.

formation. The productivity tools are currently available for IBM's LU6.2 on the AS/400 and System Strategies' ezBridge Peer-to-Peer on VAX/VMS systems. The ezTransaction Server is a software module that's layered on top of LU6.2. It provides guaranteed end-to-end data integrity over VAX/VMS. The ezCommon Interface also is layered on top of LU6.2 and lets you develop LU6.2 applications without having extensive knowledge of LU6.2

The ezBridge Peer-to-Peer Development Tools cost from \$15,000 to \$30,000, depending on the type and size of the processor. For more information, contact Lynn Tusa, System Strategies Inc., 225 W. 34th St., New York, NY 10001; (212) 279-8400.

Circle 484 on reader card

Oracle Announces Oracle For 1-2-3 DataLens

Oracle Corporation announced Oracle for 1-2-3 DataLens, a read/write DBMS interface to Lotus 1-2-3 for VAX/VMS. The company also announced that Lotus Development Corporation joined the Oracle Solutions Vendor (OSV) Program.

Oracle for 1-2-3 DataLens gives Lotus

1-2-3 for VAX/VMS users full read/write access to Oracle data. You now can leverage your existing knowledge of Lotus 1-2-3 to query and modify Oracle data and perform complex SQL operations from within its 1-2-3 applications. Because Oracle runs on more than 80 operating systems, Lotus 1-2-3 users can access data stored in any system within the network. Oracle is currently developing DataLens drivers for other platforms including UNIX, OS/2 and MS-DOS.

ORACLE 1-2-3 for VAX/VMS costs from \$500 to \$30,000.

For more information, contact Oracle Corp., 500 Oracle Pkwy., Redwood Shores, CA 94065; (415) 506-7000.

Circle 485 on reader card

Data Processing Design's Gold-Mail Enhances VMSmail

Data Processing Design Inc. announced Gold-Mail V1.1, a VMS electronic messaging package. Gold-Mail is VMSmail-compatible, offering such features as registered mail, batch mode send, pull-down menus, multiple editor choices, spelling correction, visual drawers and folders, and re-editable message and header.

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DPHH1090

Gold-Mail V1.1 lets WordPerfect users create messages within Gold-Mail using a WordPerfect message editor. You can send mail without loosing document attributes. It also includes access to personal distribution lists with list creation and editing capabilities, access to user directory services and the ability to send and read files in nontext format.

For more information, contact Collette Kimmich, Data Processing Design Inc., 1400 N. Brasher St., Anaheim, CA 92807; (714) 970-1515.

Circle 486 on reader card

DLM 200 Evaluates Data Transmission

Benedict Computer announced the DLM 200, a hand-held data communications troubleshooting tool for evaluating and monitoring data transmissions between any two devices on an RS-232C-type interface. The unit features remote operations capability and can evaluate sync and async devices.

The DLM 200 lets you capture and display the flow of data in both directions, examine the data in various formats, generate programmable transmission tests, and gather statistics on system and operator performance. It can perform bit error rate testing and examine devices, line continuity and basic communications activity over sync or async lines during installation and trouble-shooting of communications networks. The unit features a 40-hour nine-volt battery, weighs 19 ounces and measures about 8 x 5 x 2 inches.

The DLM 200 costs \$2,295.

For more information, contact Benedict Computer, 220 Felton Dr., Menlo Park, CA 94025; (415) 323-0148.

Circle 497 on reader card

Dilog Controllers Multiplex Async Lines To DEC Systems

Dilog announced two high-performance communications controllers. The CQ3032 and CQ3016 allow Q-bus users to multiplex 16 or 32 async lines to the MicroVAX 3000, DECstation 5400 and DECserver 500 and 550 terminal servers.

The CQ3032 provides 32 async DMA lines on a standard quad height Q-bus card for connection of such devices as terminals, modems and other controllers. The CQ3016 provides a lower cost alternative for 16 async

devices. Both boards are compatible with DEC's DHV11 and CXY08 controllers. They require no additional software or modifications and are fully compatible with VMS and ULTRIX. They also provide DMA output on each line, a transmit silo for each line and support for programmable data ranges from 50 to 38.4 Kbps. User access to communications ports is located on a remote panel assembly that can be mounted inside a RETMA cabinet, under a computer room floor or on a wall.

The CQ3032 costs \$3,700; the CQ3016 costs \$2,700.

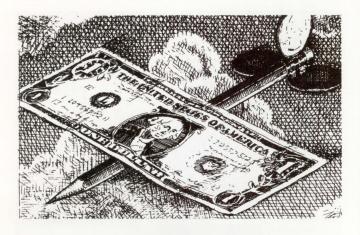
For more information, contact Judie Dutton, Dilog, 1555 Sinclair St., Anaheim, CA 92806; (714) 937-5700.

Circle 499 on reader card

RdbServer Lets Sybase Applications Access Rdb

Analytical Technologies Inc. and Sybase announced the RdbServer, a connectivity server for Rdb. It provides transparent read and write access to Rdb from Sybase-based applications.

The RdbServer was developed using the Sybase Open Server, an API that provides



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access to non-Sybase data sources and applications. As a migration tool, the product eases the transition from Rdb to Sybase. As a data server, it lets you use third-party front-end tools to access Rdb tables. It provides user-transparent access to Rdb tables in the DEC environment. It lets you perform select, insert, delete and update functions on Rdb tables with Sybase and third-party front-end tools. It also makes Rdb tables accessible through the Sybase Open Client Interface, which allows non-Sybase programming tools and 3GL applications to be used.

RdbServer costs from \$10,000 to \$60,000, depending on configuration and number of users.

For more information, contact Jim Barbour, Analytical Technologies Inc., 30300 Telegraph Rd., Ste. 200, Birmingham, MI 48010; (313) 540-4440.

Circle 496 on reader card

VAX Fieldsystem Offers Ethernet Networking Options

Fornax Computer Corporation announced DEC's LanWORKS (formally PCSA) support for VAX-based Fieldsystem portable computers. VAX Fieldsystems now offer two

Ethernet networking options for linking the integrated laptop to the internal VAX: LanWORKS or Datability's RAF.

The VAX Fieldsystem is a complete turnkey system that integrates a laptop computer with a MicroVAX. The Micro-VAX power supply can adapt to either 50or 60-Hz power, letting VMS applications be moved to almost any area of the world. The product ships with a Xircom Pocket LAN Adapter, which offers flexibility in configuring the entire Fieldsystem solution, and either PCSA or RAF drivers. It can be configured with 200 or 400 MB of internal storage. A SCSI connector is available for attaching external SCSI devices. Two RS-423 MMJ and one fully pinned RS-232 communication port are available for attaching additional asyncronous communication options. For more information, contact Fornax Computer Corp., 17 Doren Dr., Somerville, NJ 08876; (201) 874-7122.

Circle 510 on reader card

Hardware Design System Accounts For Numerical Precision

Comdisco Systems Inc. announced the Hardware Design System option for the Sig-

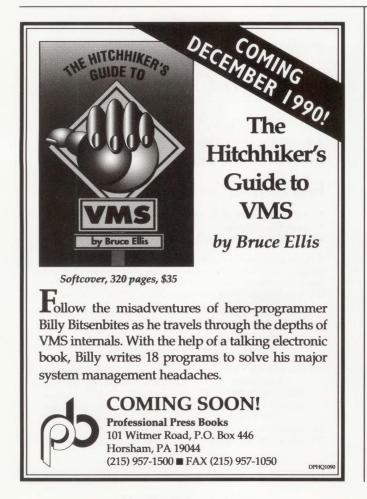
nal Processing WorkSystem. This graphical design and simulation package lets engineers account for the numerical precision of real-world hardware when designing digital signal processing systems. It can perform a bit-true simulation of the design and automatically translate a block-level design diagram to a hardware specification.

The Hardware Design System incorporates software models, subroutines and libraries that let you create a high-level block diagram specifying the precision of the target hardware. When the high-level system design is complete, you can run a bit-accurate simulation. If the hardware is inadequate, word parameters controlling precision can be changed. The effects of overflow and loss of precision are also simulated. The product runs on such platforms as the DECstation 2100 and 3100 series, HP-Apollo DN3000 and DN4000 series, and Sun3 and Sun4.

The Hardware Design System costs \$10,000.

For more information, contact Michael Walsh, Comdisco Systems Inc., 919 E. Hillsdale Blvd., Foster City, CA 94404; (415) 574–5800.

Circle 498 on reader card





Ideal Technologies'
820 KSR functions
as an interactive
telecommunications
terminal, a remote
I/O unit or
a send/receive
device.



Ideal Announces Data Terminal And Printers

Ideal Technologies announced a customized version of Texas Instruments' 820 Keyboard Send Receive (KSR) Data Terminal with DEC LA120 emulation. The company also announced the Model 885 Demand Document Printer.

The 820 KSR functions as an interactive telecommunications terminal, as a remote I/O unit in a DEC timeshare environment, or as a send/receive device in other data entry/retrieval applications. Features include a reset key, line feed, line control options, vertical or horizontal tabbing and forms advance.

The Model 885 Printer includes zeroforms waste capability. This feature eliminates the waste of multipart business forms such as tickets or invoices.

For more information, contact Mike Moretti, Ideal Technologies, 13101 Washington Blvd., Ste. 247, Los Angeles, CA 90066; (213) 827-9023.

Circle 476 on reader card

Nemonix Expands VAX 8800-Series Processing Power

Nemonix Inc. announced a series of CPU upgrades for the VAX 8810 through 8840 series. The upgrades add to the processing power of existing systems at a cost much lower than new systems.

The NX8XX-XL series provides an alternative to DEC upgrades, which cost more and require CPU board additions. The Nemonix upgrades are fully transparent to existing hardware and software. The add-on modules can be disabled with a switch, returning the system to its original configuration.

The upgrades provide 7.5 VUPS for the VAX 8810 at \$14,995; 14.3 VUPS for the VAX 8820 at \$19,995; 21 VUPS for the VAX 8830 at \$24,995; and 27.8 VUPS for

the VAX 8840 at \$29,995.

For more information, contact Peter Cholakis, Nemonix Inc., 106 South St., Hopkinton, MA 01748; (508) 435-9087.

Circle 505 on reader card

Sherwood 785ST Emulates VT-Series Terminals

Sherwood announced the 785ST, an ANSI terminal designed to emulate the VT52/100/220/320. Three communication ports allow it to be connected to multiple computers simultaneously.

The 785ST is designed to be configured in DEC or DEC-compatible environments in which full ANSI compatibility is required. Compatibility with the DEC feature set is ensured by a built-in VT320 character set and compatible keyboard. The terminal features a universal auto-sensing power supply that automatically adapts to available voltage. It has a 14-inch flat CRT display system and a refresh rate of 60 or 78 Hz.

The product costs \$479.

For more information, contact Phil Graham, Sherwood, 4181 Business Center Dr., Fremont, CA 94538; (415) 623-8900.

Circle 506 on reader card

SuperLAT/DOS Implements Full LAT Protocol

Meridian Technology Corporation announced SuperLAT/DOS, a toolkit aimed at easing the task of implementing LAT communication services within MS-DOS applications. With SuperLAT/DOS, developers can add LAT protocol support to existing and new products.

SuperLAT/DOS is an MS-DOS version of Meridian's portable SuperLAT software. It implements the full LAT protocol, enabling any MS-DOS application to function in DEC networks as a host, as a single-port terminal server, or both. As a host, applications advertise and deliver services to other LAT-

capable systems connected to the Ethernet. As a terminal server, applications can initiate connections to services offered by LAT host systems.

A license for the software and documentation with a block of 50 run-time licenses costs \$2,500. Single run-time licenses cost \$150.

For more information, contact Donald Hirsh, Meridian Technology Corp., P.O. Box 2006, St. Louis, MO 63011; (314) 394-1600.

Circle 502 on reader card

MCBA Targets DEC Open Systems Products

MCBA announced the MCBA Classic accounting, distribution and manufacturing software for DEC's open systems products, including the DECsystem 316+, DECsystem 325 and DECsystem 333 running SCO/UNIX System V/386.

MCBA Classic software for UNIX systems is an integrated closed-loop MRP II system comprising 19 independently functioning modules. With MCBA software, you can select the packages that fit your current needs and expand the system as your requirements change.

MCBA's software for UNIX-based systems is priced from \$2,500 to \$6,000 per module. The company licenses its software primarily through a network of authorized resellers.

For more information, contact Bob St. Amand, MCBA, 425 W. Broadway, Glendale, CA 91204; (818) 242-9600.

Circle 501 on reader card

DEC LaserTwin Lets DEClaser Emulate HP LaserJet

Metro Software Inc. announced the DEC LaserTwin V2.0. It lets the DEClaser 2000 family of laser printers emulate the HP LaserJet Series II in an MS-DOS environment.

DEC LaserTwin supports DEClaser 2100 simplex and DEClaser 2200 duplex with dual paper cassettes. It provides upgraded support for the installed base of LN03 laser printers, which the DEClaser 2000 family replaces. Emulation lets the DEC printers operate with the PC software written for the LaserJet. DEC LaserTwin V2.0 is memory-resident, using 28 KB of RAM.

The product costs \$295.

For more information, contact Joe Gold, Metro Software Inc., 1870 W. Prince Rd., Ste. 70, Tucson AZ 85705; (602) 292-0313.

Circle 503 on reader card

UIS Enhances V-X Manager Management And Reporting Tool

UIS Inc. announced security and graphics enhancements to V-X Manager, its VMS operations management and reporting tool.

V-X Manager V2.0 provides screen-based facilities for standardizing system operations, a menu-building system for creating operator interfaces and user menus, and a set of standard and customizable system management reports. With V2.0, system managers can allow access to system management

functions and site-written DCL procedures without granting VMS privileges to users. You can then offload selective tasks to less experienced operators and nontechnical staff at remote sites without compromising system security. An optional audit trail feature is available. V2.0 also offers graphic capabilities through its reporting components, allowing you to generate line graphs and histograms from system file data. V-X Manager supports VMS V4.7 or later.

The product costs from \$2,650 for a

MicroVAX to \$21,000 for a VAX 9000. For more information, contact Nancy Langmeyer, UIS Inc., 420 Bedford St., Lexington, MA 02173; (617) 861-6262.

Circle 507 on reader card

WordMarc-Rdb Connection Links WordMarc And Rdb

Marc Software International announced the WordMarc-Rdb Connection, a program that provides seamless two-way integration between the WordMarc word processing program and Rdb.

The WordMarc-Rdb Connection lets Rdb users incorporate information from Rdb in a WordMarc document by making menu selections. You can incorporate snapshot reports that don't change as Rdb data is modified or live-linked reports that are updated automatically to reflect changes in Rdb. Live links are preserved across network nodes. Rdb data can be merged directly with WordMarc mail-merge documents to produce letters and reports. You can create a WordMarc mail-merge database from Rdb data or send entries from the WordMarc database to Rdb.

The product costs from \$395 on a workstation to \$11,500 on a large VAX.

For more information, contact Wendy Wytyshyn, Marc Software Int'l, 260 Sheridan Ave., Ste. 309, Palo Alto, CA 94306; (415) 326–7511.

Circle 500 on reader card

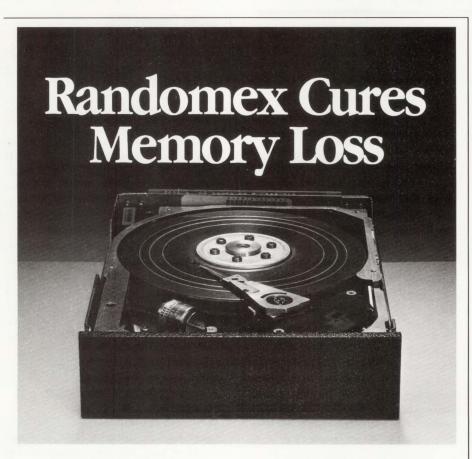
Samsung's SGS-19 Terminal Incorporates RISC Technology

Samsung Software America Inc. announced the Samsung Graphics Station 19 (SGS-19), an X display terminal.

Based on the AM29000 RISC microprocessor from Advanced Micro Devices, the SGS-19 achieves a benchmark rating of more than 60,000 Xstones. Local processing functions are performed by the AM29000 coupled with 256 KB of VRAM and 2 MB Instruction/Data DRAM memory. The SGS-19 offers a 13- x 15-inch footprint, a 19-inch monochrome monitor, an enhanced 101-key keyboard and a three-button mouse. Network connection and communications support includes thick and thin Ethernet cable for TCP/IP and a serial line connector for SLIP, TFTP and TELNET terminal session capabilities.

For more information, contact Steven Salemi, Samsung Software America Inc., One Corporate Dr., Andover, MA 01810; (508) 685-7200.

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For more information, call the leader in unattended backup systems, TTI, at (714) 693-1133.

Or write: Transitional Technology, Inc., 5401 E. La Palma Ave., Anaheim, CA 92807. FAX: (714) 693-0225.

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European Sales Office. Transitional Technology, Suite A, Regal Court, 112 London Road, Headington, Oxford OX3 9AU. Phone: 0865 742266.

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CBIquick Creates UNIX And VAX Online Application Training

AMT Corporation announced the CBIquick computer-based instruction generator. It creates realistic product demonstrations and interactive online user training for UNIX and VAX applications.

CBIquick provides fast development, exact simulation of the real application and portability across platforms. The product's lessons and demos may include custom diagrams and graphics added by the developer. Demos and CBI lessons run on UNIX and VAXs, as well as IBM-compatible MS-DOS PCs. An optional feature is the ability to synchronize the CBI presentation to a voice recording using a special audio/sync cassette player connected to the terminal or PC. With this option, a human voice guides the user step by step.

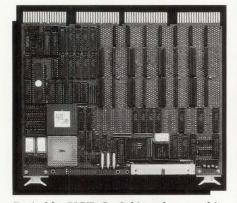
For more information, contact AMT Corp., 183 Guggins St., Boxboro, MA 01719; (508) 263–3030.

Circle 508 on reader card

Peritek Brings Color Graphics To Q-Bus Computers

Peritek Corporation announced the VCF-Q, a 32-bit, CPU-based 8-bit color graphics display controller for Q-bus computers. It's a TMS 34020-based, single quad-height board that's compatible with the full line of Q-bus-based computers.

The VCF-Q's 24-bit color palette supports 256 active colors selected from 16.7 million choices. The product supports a 1,024 x 1,024 x 8 bits/pixel primary graphics display with a 1,024- x 1,024- x 4-bits/pixel graphics overlay. The board's display memory can be optionally expanded to 2,048 x 1,024 addressable pixels, resulting in a 1,280 x 1,024 actual display or two pages of 1,024 x 1,024 for double-buffered displays. Applications



Peritek's VCF-Q 8-bit color graphics display controller for Q-bus computers.

include CAD/CAM/CAE, medical imaging, terrain mapping, image processing, simulation, process control, and animation and special effects. For more sophisticated applications a VAX-based C compiler and cross assembler are available.

The VCF-Q costs from \$2,500. Pricing for a complete system including a 19-inch monitor, cables, keyboard and software begins at \$5,595.

For more information, contact John Wranovics, Peritek Corp., 5550 Redwood Rd., Oakland, CA 94619; (415) 531-6500.

Circle 478 on reader card

Tom Software's APPX Speeds Application Development

Tom Software Inc. announced Application Xcellence (APPX) 4GL business application software. It combines portability, CASE and a broad core of financial- and vertical-market applications in one environment.

APPX is a complete business application environment that speeds up the development, operation, maintenance and management of applications. It builds on and enhances the company's Speed II product, a 4GL application development environment. Written in C, APPX runs on most mini platforms and in many database environments. Its features include a complete application design facility, a consistent interface that's controlled by its process compiler, an integrated, active data dictionary and a series of database management tools.

For more information, contact Louis Kern, Tom Software Inc., 127 S.W. 156th St., Seattle, WA 98166; (206) 246–7022.

Circle 509 on reader card

QuickED Enhances TPU-Based Editors

MVP Systems Inc. announced version 1.0 of QuickED, an enhancement for TPU-based editors that use the DECwindows interface.

QuickED speeds the editing cycle and provides easier access to the editor by separating the tasks of starting an editor and editing a file. The QuickED edit command locates an editor that's already running and tells it to read in the file to be edited. Normal editor start-up time is eliminated. When you finish editing a file, the QuickED interface writes the file and shrinks the editor to an icon to wait for another edit command. QuickED is compatible with VMS V5.3 or later. Support is provided for VAX LSE V3.0 or later.

The product costs from \$395 to \$995,

depending on the number of users.

For more information, contact MVP Systems Inc., 2700 E. Main St., Ste. 108, Columbus, OH 43209; (614) 265-3572.

Circle 504 on reader card

Mobius Connects Varied PC LANs To VAX Systems

Fel Computing announced an enhanced version of Mobius that integrates entire LANs into the VAX. PCs that reside on various LANs, such as Token Ring or Ethernet can have access to full VAX/VMS capability via the enhanced Mobius products.

Mobius operates with enterprisewide networks to let a company's PCs access its VAX/VMS systems. It has small memory requirements (64 KB), which can be loaded into high memory. The product provides such services to PCs on LANs as VAX file service, print service, file transfer and terminal emulation. More features can be added with Mobius Plus including virtual processes, PC control, task-to-task communication and an advanced programmer's interface (API). Other modules are Access, for automatic login to the VAX upon login to the network, and Task-Force, a high-level task-description language for construction of PC/Network/ VAX applications.

For more information, contact Kathryn Merriam, Fel Computing, 10 Main St., Williamsville, VT 05362; (802) 348-7171.

Circle 511 on reader card

FileSafe 2100 D Supplies 2.2 GB Of Storage On 8mm Tape

Mountain Computer Inc. announced FileSafe 2100 D, an 8mm tape system designed for DEC workstations and servers.

FileSafe 2100 D is a custom version of Mountain's existing 8mm subsystem with enhancements specifically designed for the DECstation 2100 and 3100 series and the DECsystem 3100 server running ULTRIX. The drive provides 2.2 GB of storage on a single 8mm tape, an asyncronous SCSI interface with a maximum burst-data transfer rate of 1.5 MBps and a sustained-data transfer rate of 246 KBps in streaming mode. The FileSafe 2100 D kit includes an auto-sensing power supply, a 2.2-GB tape cassette, a SCSI interconnect cable, power cord, a SCSI terminator and a cleaning kit.

FileSafe 2100 D costs \$6,795.

For more information, contact Jay Baker, Mountain Computer Inc., 240 Hacienda Ave., Campbell, CA 95008; (408) 379-4300.

Circle 512 on reader card

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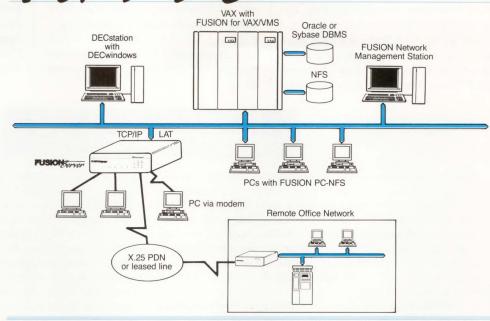
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Visual Technology Announces X-15 Turbo X Display Station

Visual Technology Inc. announced the Visual X-15 Turbo X Display Station.

The Visual X-15 Turbo is a small footprint, grayscale X display station that combines the performance of Visual's high-end X-19 Turbo Display Station with the compact size of its standard X-15 Display Station. The product features a Motorola MC68020 processor running at 20 MHz, 2 MB of dynamic RAM expandable up to 8 MB in 1-MB increments, a 15-inch land-scape display with 1,152 x 900 pixel resolution refreshed at 70 Hz, and no fans or disk drives

The Visual X-15 Turbo X Display Station costs from \$2,975 for 2 MB of RAM and grayscale.

For more information, contact Susan Agranoff, Visual Technology Inc., 120 Flanders Rd., Westboro, MA 01581; (508) 836-4400.

Circle 513 on reader card

DIGITAL PRODUCTS

BASEstar Software — DEC demonstrated its BASEstar software product as a key element in a live discrete manufacturing demonstration at DECWORLD '90 in July. The Flexible Work Cell exhibit featured the integration of robots, programmable controllers and applications through BASEstar and the Network Application Support (NAS) environment for manufacturing. BASEstar provides integration facilities for highly automated assembly, fabrication and material-handling applications for manufacturing operations.

DEC also announced support for BASEstar as a standard product. BASEstar is designed to facilitate the integration of manufacturing equipment and applications, accelerate the development of integrated manufacturing systems and provide a platform for the consistent development of manufacturing applications. It's designed for use in a distributed VAX processing environment.

VAX DSM V6.0 — DEC's new version of its MUMPS software implementation features new transaction processing capabilities, failover recovery in a VAXcluster environment, enhanced security and portable run-time software for integration of applications with other MUMPS systems. VAX DSM V6.0, DEC's superset of ANSI MUMPS, is a high-level interpretive programming language and a multiuser data management system that lets many users share a common database. VAX DSM runs under VMS.

The new version lets you organize database accesses into transaction recovery units. Another enhancement provides high database availability in a VAXcluster environment. If a node malfunctions, operations on other nodes that share the common VAX DSM database are suspended while automatic routines are executed. A new callable software interface enables routines written in any programming language to read from and write to a VAX DSM database directly. Database security has been enhanced by a connection control function.

VAX DSM V6.0 costs from \$1,991.

DEComni/VMS Network Interface — The new DEComni/VMS network interface is DEC's implementation of the Manufacturing Message Specification (MMS) standard of the ISO specification. It lets VMS-based applications communicate directly with plant floor devices such as PLCs and robots from multiple vendors. The applications don't need to be rewritten, thus reducing the need for custom communications software. DEComni/VMS supports DECwindows and the full line of VAX processors. The interface costs \$530.

ULTRIX Database Agreement — DEC and Sybase announced an agreement to provide secure DBMSs for ULTRIX on VAXs. DEC will market Sybase's Secure SQL Server and Secure SQL Toolset to provide database security for VAX/ULTRIX systems and

future RISC systems. Sybase will engineer the products to operate on DEC VAX and RISC systems that run ULTRIX. DEC and Sybase will also share technology to achieve higher levels of database security for government customers.

The Secure SQL Server is a DBMS designed to manage multilevel data. It provides discretionary and mandatory access control, auditing of security-relevant events, and separate user and administrator roles. It's built on a client/server architecture that provides high application availability for online environments. The Secure SQL Toolset lets you build applications that access data in the Secure SQL Server in accordance with security requirements.

The Secure SQL Server costs from \$42,000 to \$252,000. The Secure SQL Toolset costs from \$2,400 to \$155,200.

Demand Printing Solution — DEC's Demand Printing Solution lets you print documentation retrieved from an electronic database at high speeds in a production environment. The solution integrates VAXs, optical storage, and scanning and printing technologies with flexible local area networking. With the Demand Printing Solution, the traditional printing production and delivery process is replaced by printing on demand. The solution comprises four subsystems:

- The Scanning Subsystem creates electronic files through a duplex scanner that can scan up to 22 dual-sided page impressions per minute at 300 dpi. It's controlled by a MicroVAX 3400.
- The Processing and Storage Subsystem lets scanned, compressed documentation be stored on optical WORM memories and magnetic disks. It's driven by a VAX 6000 Model 410 and stores image files using VAX Rdb/VMS.
- The Re-Engineering Subsystem allows manipulation and editing of page images retrieved from the Scanning or Processing and Storage Subsystems. A VAXstation 3100, a 19-inch monitor and ABB's RE:Vision software are included.
- The Printing Subsystem uses a VAX-based print controller to decompress page image files and drive a Kodak Ektaprint 1392 printer at up to 92 ppm.

The Demand Printing Solution, including training, customization and services, is priced at less than \$2 million.

Process/Lab Integration Set — DEC announced the Process/Lab Integration Set, which includes integrated software applications and related services that link the production process and the quality control laboratory. It integrates third-party applications for supervisory process control with laboratory information management systems. Online integration between the quality control laboratory and the production area allows for adjustments to be made during the process. Targeted markets include chemical, pharmaceutical, oil and gas, pulp and paper, and food and beverages industries. Pricing depends on customer need for integration services.

For more information, contact your local DEC sales office or call (800) DIGITAL.

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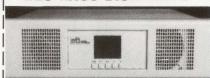
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BACK END

John C. Dvorak

Marci Peoples Halio, assistant director of the writing program

at the University of Delaware, has discovered a peculiar phenomenon. Freshmen taking her writing course who use Macs produce worse compositions than those who use IBM PCs.

Based on experience and a computeraided analysis, she claims that Mac users make more spelling and punctuation mistakes and write at an eighth-grade level. The PC users write at a college level.

If this isn't bad enough, the Mac students write on vapid subjects. They concentrate on issues such as dating and television. The IBMers write about teen pregnancy, war and stuff like that. My conclusion: The computer makes the man (or woman, as the case may be).

I thought it might be worthwhile to take the concept a step further and compare writing on a Mac, a PC clone, an Atari Mega, an Amiga 2000, a VT100 hooked to a VAX and an IBM 3270 hooked to a 3090.

Unable to do this scientifically, I took a different tack. I was hypnotized and made to believe that whatever computer I used was my favorite. I was encouraged to express my thoughts about the machine and use it to list five topics about which I'd like to write.

While these unscientific results don't completely confirm the unscientific conclusions of Halio, they show a definite pattern and indicate that "you are what you write on." Here are the results, computer by computer:

Macintosh

Thoughts:

This is a neat machine. I love the mouse and feel superior to the poor saps who use anything else.

Topics:

1. New ice cream flavors.

The Man In The Machine

- 2. Bruce Willis: actor, singer and Renaissance man.
- 3. Do those cleaners/waxes advertised on TV really work?
- 4. Was Rob Lowe unfairly treated after those incriminating video tapes were

wants to talk about it. It's a cover-up. I love this machine but feel sorry for myself. *Topics*:

- 1. Why the Amiga is never discussed.
- 2. Fancy video techniques done easily on the Amiga.



Mac users make more spelling and punctuation mistakes and write at an eighth-grade level.



released?

5. Where's Brazil, anyway?

PC Clone

Thoughts:

This is a very functional machine. I like it and feel superior to the poor saps who use anything else.

Topics:

- 1. Phenomenology in an age of bleached blondes and the implications of such a culture and its effects on Eastern Europe.
- 2. Tissue culture fraud at laboratories.
- 3. Mating habits of native tree frogs.
- 4. Use of the word *indeed* in 18th century literature.
- 5. Is "form versus function" a dead issue in modern architectural theory?

Atari Mega

Thoughts:

This machine is a bargain, and I can even make it run Mac software! I feel superior to people who paid more than I did.

Topics:

- 1. Atari compared to the Mac.
- 2. Mac software on the Atari.
- 3. What's wrong with the Mac?
- 4. Why the Atari is the best deal.
- 5. The decline of bowling in America.

Amiga 2000

Thoughts:

This machine is fabulous, but nobody

- 3. How commodore is blowing Amiga's marketing.
- 4. How good is the true stereo on the Amiga?
- 5. New uses for the Amiga.

VT100 hooked to a VAX

Thoughts:

This is a real computer. I like it and feel superior to the poor saps who use anything else.

Topics:

- 1. Button collecting.
- 2. I wish I had invented C.
- 3. How to borrow money.
- 4. Is the sponge bath making a comeback?
- 5. Efficiency in rebooting a VAX.

IBM 3270 hooked to a 3090

Thoughts:

This is a real computer. I like it and feel superior to the poor saps who use anything else.

Topics:

- 1. VM is the best thing ever!
- 2. Is RPG-II a victim of bad press?
- 3. How to make a bureaucracy work.
- 4. The history of corporate dress codes and their importance.
- 5. Alternate realities.

When the exercise was over, I looked at the results, went home and wrote this column — in longhand.

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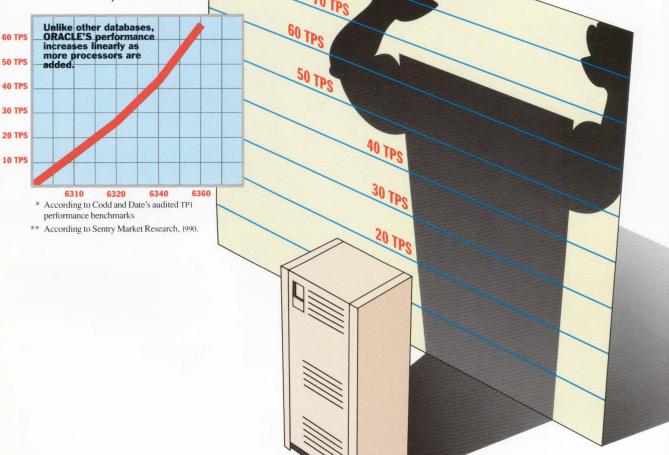
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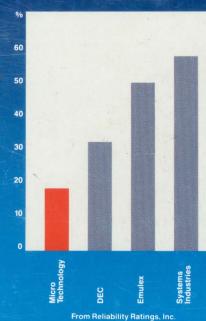
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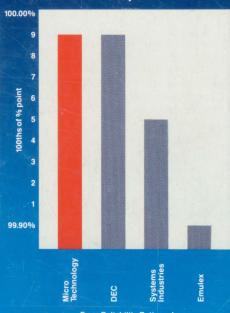




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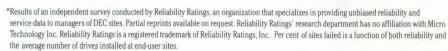


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